



<<Date>>

<<First Name>> <<Last Name>>

<< Address line 1>>

<< Address line 2>>

<<City>> <<ST>> << Zip Code>>

### **IMPORTANT WITHDRAWAL INFORMATION**

Dear <<First Name>> <<Last Name>>,

On October 27, 2021 CSL Behring issued a voluntary withdrawal of Hizentra® 20% (10 g/50 mL) NDC #44206-0455-10. **This withdrawal was issued due to an increased frequency of reports of injection-site reactions and local hypersensitivity-type of events after administration.** The reactions reported included itching, redness, swelling, welts and pain around the injection site, all commonly reported reactions to Hizentra®. CSL Behring has advised that based on this, the potential safety risk to patients is considered low.

Our records show you may have received a prescription for the product recently from your retail pharmacy.

**This withdrawal affects lot number P100340460 exp. 11/12/2023.** No other lots are affected by this withdrawal.

To see if you have affected product, please check the lot number. The lot number is on the top of the box and on the manufacturer's label on the vial. If the product you have is not from lot number P100340460, it is not affected by this withdrawal. If your product is from lot number P100340460, please contact the pharmacy that filled your prescription for further instructions.

**Please call your doctor right away for advice if you may be using affected product or if you do not know if you used affected product or not.** Your doctor is familiar with your medical history and can suggest the best treatment option for you. If you need a prescription for a different medicine, please call your doctor.

For more information, please call CSL Behring Medical Information toll-free at 1-800-504-5434 or e-mail [MedInfoNA@cslbehring.com](mailto:MedInfoNA@cslbehring.com). You may also call the U.S. Food and Drug Administration toll-free at 1-888-INFO-FDA (1-888-463-6332) or visit [www.fda.gov](http://www.fda.gov).

- This material is available in other languages. Please call our member services department at the toll-free number listed on your benefit ID card. TTY users should call 1-800-863-5488.

This document contains references to brand-name prescription drugs that are trademarks or registered trademarks of pharmaceutical manufacturers not affiliated with CVS Caremark. Your privacy is important to us. Our employees are trained regarding the appropriate way to handle your private health information. This information is not a substitute for medical advice or treatment. Talk to your doctor or health care provider about this information and any health-related questions you have. CVS Caremark assumes no liability whatsoever for the information provided or for any diagnosis or treatment made as a result of this information.

- Esta información está disponible en otros idiomas. Por favor llame a nuestro departamento de servicios al cliente al número gratuito que aparece en su tarjeta de identificación. Los usuarios de equipo teleescritor (TTY) deben llamar al 1-800-863-5488.

Sincerely,

CVS Caremark® Medical Affairs