



<<Date>>

<<First Name>> <<Last Name>>

<< Address line 1>>

<< Address line 2>>

<<City>> <<ST>> << Zip Code>>

### **IMPORTANT RECALL INFORMATION**

Dear <<First Name>> <<Last Name>>,

We are sending you information about Lidocaine Hydrochloride Topical Solution USP 4% (40 mg/mL) that may be valuable to you.

On October 12, 2021, the United States Food and Drug Administration (FDA) published a notice regarding a voluntary recall of Lidocaine Hydrochloride Topical Solution USP 4% (40 mg/mL) manufactured by Teligent Pharma, Inc. **This recall was issued because Teligent's testing has found certain lots to be super potent, which could be a health hazard or safety risk to plan members using product affected by this recall. "Super potent" means the product is stronger than it should be.**

**This could be a health hazard or safety risk to plan members who may be using product affected by this recall.**

Our records show you may have received a prescription for this product recently from your retail pharmacy.

**A list of the affected products is provided at the end of this letter.**

To see if you have affected product, please check the lot number. The lot number is on the left-hand side of the manufacturer's label above the barcode. If the product you have is not from one of these affected lot numbers, it is not affected by this recall. If your product is from one of these affected lot numbers or was filled in a pharmacy bottle, please contact the pharmacy that filled your prescription for further instructions.

**Teligent Pharma, Inc. is directing consumers not to use Lidocaine Hydrochloride Topical Solution USP 4% (40 mg/mL) that is affected by this recall. Please call your doctor right away for advice if you might be using affected drug.** Your doctor knows your medical history and can tell you what to do next. If you need a prescription for a different drug, please contact your doctor.

If you have questions about these recalls, please call Teligent toll-free at 1-856-697-1441, Monday through Friday, 8:00 am - 5:00 pm or send an e-mail to [Medical@teligent.com](mailto:Medical@teligent.com). You may also call the U. S. Food and Drug Administration toll-free at 1 888 INFO-FDA (1 888-463-6332) or visit [www.fda.gov](http://www.fda.gov).

This document contains references to brand-name prescription drugs that are trademarks or registered trademarks of pharmaceutical manufacturers not affiliated with CVS Caremark. Your privacy is important to us. Our employees are trained regarding the appropriate way to handle your private health information. This information is not a substitute for medical advice or treatment. Talk to your doctor or health care provider about this information and any health-related questions you have. CVS Caremark assumes no liability whatsoever for the information provided or for any diagnosis or treatment made as a result of this information.

- This material is available in other languages. Please call our member services department at the toll-free number listed on your benefit ID card. TTY users should call 1-800-863-5488.
- Esta información está disponible en otros idiomas. Por favor llame a nuestro departamento de servicios al cliente al número gratuito que aparece en su tarjeta de identificación. Los usuarios de equipo teleescritor (TTY) deben llamar al 1-800-863-5488.

Sincerely,

CVS Caremark® Medical Affairs

Affected Product	NDC #	Lot Number
Lidocaine Hydrochloride Topical Solution 4% (40 mg/ mL), 50 mL bottle	52565-0009-50	13262 exp. 03/2022
		14217 exp. 08/2022
		13058 exp. 02/2022
		13768 exp. 05/2022
	63739-0997-64	16306 exp. 01/2024