



<<Date>>

<<First Name>> <<Last Name>>

<< Address line 1>>

<< Address line 2>>

<<City>> <<ST>> << Zip Code>>

### **RECALL NOTICE**

Dear <<First Name>> <<Last Name>>,

Our records indicate that you may have recently received a prescription for Pantoprazole Sodium Delayed-Release 20 mg Tablets manufactured by Torrent Pharma, Inc. from your retail pharmacy. We are writing to inform you of a limited recall that has been issued for certain lot numbers of this product.

On May 5, 2022, the United States Food and Drug Administration (FDA) published its classification of the recall of certain lot numbers of Pantoprazole Sodium Delayed-Release 20 mg Tablets NDC #13668-0096-90 manufactured by Torrent Pharma Inc., as a Class II recall. According to the manufacturer, this recall was issued due to cracking observed on tablets. **The manufacturer issued this recall on April 11, 2022 to wholesalers and pharmacies only. The manufacturer is not requiring any action on the part of consumers in this recall.**

**This recall affects lot numbers BA34G021 exp. 09/2022 and BA34G022 exp. 09/2022.**

Please contact your prescriber with any questions or concerns about this recall or your use of the product.

For more information, please call Torrent Pharma Inc. toll free at 1-800-912-9561. You may also call the U.S. Food and Drug Administration toll-free at 1-888-INFO-FDA (1-888-463-6332) or visit [www.fda.gov](http://www.fda.gov).

- This material is available in other languages. Please call our member services department at the toll-free number listed on your benefit ID card. TTY users should call 1-800-863-5488.
- Esta información está disponible en otros idiomas. Por favor llame a nuestro departamento de servicios al cliente al número gratuito que aparece en su tarjeta de identificación. Los usuarios de equipo teleescritor (TTY) deben llamar al 1-800-863-5488.

Sincerely,

CVS Caremark®

This document contains references to brand-name prescription drugs that are trademarks or registered trademarks of pharmaceutical manufacturers not affiliated with CVS Caremark. Your privacy is important to us. Our employees are trained regarding the appropriate way to handle your private health information. This information is not a substitute for medical advice or treatment. Talk to your doctor or health care provider about this information and any health-related questions you have. CVS Caremark assumes no liability whatsoever for the information provided or for any diagnosis or treatment made as a result of this information.