



<<Date>>

<<First Name>> <<Last Name>>

<< Address line 1>>

<< Address line 2>>

<<City>> <<ST>> << Zip Code>>

RECALL NOTICE

Dear <<First Name>> <<Last Name>>,

Our records indicate that you may have recently received a prescription for Lidocaine 2.5% and Prilocaine 2.5% Cream from your retail pharmacy. We are writing to inform you of a limited recall that has been issued for certain lot numbers of this product.

On April 28, 2022 the United States Food and Drug Administration (FDA) published its classification of the recall of certain lot numbers of Lidocaine 2.5% and Prilocaine 2.5% Cream manufactured by Teva Pharmaceuticals USA, Inc., as a Class II recall. According to the manufacturer, this recall was issued because stability testing to support these products on the market has been terminated due to the closure of Teva's third party manufacturer of this product. **The manufacturer issued this recall on April 18, 2022 to wholesalers and pharmacies only. The manufacturer is not requiring any action on the part of consumers in this recall.**

A complete list of affected products and lot numbers can be found at the end of this letter.

Please contact your prescriber with any questions or concerns about this recall or your use of the product.

For more information, please call Teva Pharmaceuticals USA, Inc. toll-free at 1-888-838-2872, option 3, then option 2, Monday – Friday between 8:30 AM and 5:00 PM (EST). You may also call the U.S. Food and Drug Administration toll-free at 1-888-INFO-FDA (1-888-463-6332) or visit www.fda.gov.

- This material is available in other languages. Please call our member services department at the toll-free number listed on your benefit ID card. TTY users should call 1-800-863-5488.

This document contains references to brand-name prescription drugs that are trademarks or registered trademarks of pharmaceutical manufacturers not affiliated with CVS Caremark. Your privacy is important to us. Our employees are trained regarding the appropriate way to handle your private health information. This information is not a substitute for medical advice or treatment. Talk to your doctor or health care provider about this information and any health-related questions you have. CVS Caremark assumes no liability whatsoever for the information provided or for any diagnosis or treatment made as a result of this information.

- Esta información está disponible en otros idiomas. Por favor llame a nuestro departamento de servicios al cliente al número gratuito que aparece en su tarjeta de identificación. Los usuarios de equipo teleescritor (TTY) deben llamar al 1-800-863-5488.

Sincerely,

CVS Caremark®

Affected Product	NDC #	Lot #
Lidocaine 2.5% and Prilocaine 2.5% Cream 30 g Tube	00591-2070-30	16255 exp. 11/2022 16256 exp. 02/2024 16257 exp. 12/2022 16258 exp. 12/2022 16291 exp. 01/2024 16412 exp. 02/2024 16469 exp. 02/2024 16505 exp. 03/2024 16506 exp. 03/2024 16627 exp. 04/2024 16786 exp. 04/2024 16787 exp. 04/2024 16820 exp. 04/2024
Lidocaine 2.5% and Prilocaine 2.5% Cream 5 g Tube	00591-2070-72	16291 exp. 01/2024 16469 exp. 02/2024