



<<Date>>

<<First Name>> <<Last Name>>

<< Address line 1>>

<< Address line 2>>

<<City>> <<ST>> << Zip Code>>

IMPORTANT RECALL INFORMATION

Dear <<First Name>> <<Last Name>>,

On March 23, 2022, the U.S. Food and Drug Administration (FDA) published a notice of a recall of multiple lots of Orphenadrine Citrate ER tablets manufactured by Sandoz, Inc. **This recall was issued because an unexpected impurity was found in this product that could be a health hazard or safety risk if using product affected by this recall.**

Our records show you may have received a prescription for the following medicine recently from your retail pharmacy:

[Drug Name]

A complete list of the affected products is provided at the end of this letter.

Sandoz has advised that consumers who have Orphenadrine Citrate ER Tablets being recalled should stop taking the recalled product and immediately consult with their physician to obtain another prescription. Consumers should contact their physician if they have experienced any problems that may be related to taking or using this drug product.

Please call your doctor right away for advice if you may be using affected product or if you do not know if you used affected product. Your doctor is familiar with your medical history and can suggest the best treatment for you. If you need a prescription for a different medicine, please contact your doctor.

For more information, please call Sandoz at 1-800-525-8747, Monday – Friday from 8:30 AM to 5:00 PM (EST). You can also email them at qa.drugsafety@sandoz.com. Customer service agents are available. You may also call the U.S. Food and Drug Administration toll-free at 1-888-INFO-FDA (1-888-463-6332) or visit www.fda.gov.

This document contains references to brand-name prescription drugs that are trademarks or registered trademarks of pharmaceutical manufacturers not affiliated with CVS Caremark. Your privacy is important to us. Our employees are trained regarding the appropriate way to handle your private health information. This information is not a substitute for medical advice or treatment. Talk to your doctor or health care provider about this information and any health-related questions you have. CVS Caremark assumes no liability whatsoever for the information provided or for any diagnosis or treatment made as a result of this information.

- This material is available in other languages. Please call our member services department at the toll-free number listed on your benefit ID card. TTY users should call 1-800-863-5488.
- Esta información está disponible en otros idiomas. Por favor llame a nuestro departamento de servicios al cliente al número gratuito que aparece en su tarjeta de identificación. Los usuarios de equipo teleescritor (TTY) deben llamar al 1-800-863-5488.

Sincerely,

CVS Caremark® Medical Affairs

Affected Product	NDC #	Lot #
Orphenadrine Citrate ER Tablets, 100 Count	00185-0022-01	JX6411 exp. 05/2022
		JS6413 exp. 05/2022
		KC0723 exp. 08/2022
		KC3303 exp. 08/2022
		KE4348 exp. 11/2022
		KE7169 exp. 11/2022
		KE4349 exp. 11/2022
		KL3199 exp. 03/2023
		KM0072 exp. 03/2023
		LA7704 exp. 10/2023
		LA7703 exp. 10/2023
		LA9243 exp. 11/2023
Orphenadrine Citrate ER Tablets, 1000 Count	00185-0022-10	KS3939 exp. 03/2023