



<<Date>>

<<First Name>> <<Last Name>>

<< Address line 1>>

<< Address line 2>>

<<City>> <<ST>> << Zip Code>>

IMPORTANT RECALL INFORMATION

Dear <<First Name>> <<Last Name>>,

We are sending you information about Octagam® 10% Liquid Preparation that may be valuable to you.

On January 21, 2022, Octapharma issued a voluntary withdrawal of one lot of Octagam® 10% Liquid Preparation. **This withdrawal was issued because of increased number of reports of hypersensitivity reactions, which could be a health hazard or safety risk to plan members using product affected by this recall.**

This withdrawal affects lot numbers K139A8561 exp. 10/1/2024.

To see if you have affected product, please check the lot number. The lot number is on the top of the box and on left hand side of the manufacturer's label on the bottle. If the product you have is not from one of these affected lot numbers, it is not affected by this withdrawal. If your product is from one of these affected lot numbers, please contact the pharmacy that filled your prescription for more information including return instructions.

Octapharma has determined, through consultation with the public health authorities at FDA, the most prudent course of action is to suspend further administration of this Octagam® from this production lot.

Please call your health care professional right away for advice if you may be using affected product or if you do not know if you used affected product. Your doctor is familiar with your medical history and can suggest the best treatment option for you. If you need a prescription for a different medicine, please call your doctor.

For more information, please call Octapharma toll-free at 1-866-766-4860 You may also call the U.S. Food and Drug Administration (FDA) toll-free at 1-888-INFO-FDA (1-888-463-6332) or visit www.fda.gov.

- This material is available in other languages. Please call our member services department at the toll-free number listed on your benefit ID card. TTY users should call 1-800-863-5488.

This document contains references to brand-name prescription drugs that are trademarks or registered trademarks of pharmaceutical manufacturers not affiliated with CVS Caremark. Your privacy is important to us. Our employees are trained regarding the appropriate way to handle your private health information. This information is not a substitute for medical advice or treatment. Talk to your doctor or health care provider about this information and any health-related questions you have. CVS Caremark assumes no liability whatsoever for the information provided or for any diagnosis or treatment made as a result of this information.

- Esta información está disponible en otros idiomas. Por favor llame a nuestro departamento de servicios al cliente al número gratuito que aparece en su tarjeta de identificación. Los usuarios de equipo teleescritor (TTY) deben llamar al 1-800-863-5488.

Sincerely,

CVS Caremark® Medical Affairs