



<<Date>>

<<First Name>> <<Last Name>>

<< Address line 1>>

<< Address line 2>>

<<City>> <<ST>> << Zip Code>>

IMPORTANT RECALL INFORMATION

Dear <<First Name>> <<Last Name>>,

We are sending you information about RIOMET ER™ 500 mg/5 mL that may be valuable to you.

On September 24, 2020, Sun Pharmaceutical Industries, Inc. issued a recall of one lot of RIOMET ER™ 500 mg/5 mL. **This recall was issued because an unexpected impurity was found in these products that could be a health hazard or safety risk to plan members using product affected by this recall.**

Our records show you may have received a prescription for this medicine recently from your retail pharmacy.

Product: RIOMET ER™ 500 mg/5 mL NDC: 10631-0019-17 Lot Number/Expiration Date: AB06381 Exp: 10/2021
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To see if you have affected drug, please check the lot number. The lot number is located to the right of the barcode at the bottom of the drug label. If your drug is not from this affected lot number, it is not affected by this recall.

The United States Food and Drug Administration (FDA) recommends that consumers continue taking metformin oral suspension even after recalls occur, until they consult with their health care professional for advice about alternative treatment. The FDA has advised that it could be dangerous for patients with type 2 diabetes to stop taking their Metformin without first talking to their health care professionals.

Please call your health care professional for advice if you may be using affected product or if you do not know if you used affected product.

If your product is from this affected lot number, please contact the pharmacy that filled your prescription for further instructions.

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This document contains references to brand-name prescription drugs that are trademarks or registered trademarks of pharmaceutical manufacturers not affiliated with CVS Caremark. Your privacy is important to us. Our employees are trained regarding the appropriate way to handle your private health information. This information is not a substitute for medical advice or treatment. Talk to your doctor or health care provider about this information and any health-related questions you have. CVS Caremark assumes no liability whatsoever for the information provided or for any diagnosis or treatment made as a result of this information.

For more information, please call Sun Pharma toll-free at 1-800-818-4555, Monday through Friday from 8:00 AM to 5:00 PM (EST). For more information about this recall, you may also call the FDA consumer inquiry line toll-free at 1-888-INFO-FDA (1-888-463-6332) or visit www.fda.gov.

- This material is available in other languages. Please call our member services department at the toll-free number listed on your benefit ID card. TTY users should call 1-800-863-5488.
- Esta información está disponible en otros idiomas. Por favor llame a nuestro departamento de servicios al cliente al número gratuito que aparece en su tarjeta de identificación. Los usuarios de equipo teleescritor (TTY) deben llamar al 1-800-863-5488.

Sincerely,

CVS Caremark® Medical Affairs