



<<Date>>

<<First Name>> <<Last Name>>

<< Address line 1>>

<< Address line 2>>

<<City>> <<ST>> << Zip Code>>

### **IMPORTANT RECALL INFORMATION**

Dear <<First Name>> <<Last Name>>,

On September 2, 2020, we received a recall notice from RLC Labs® regarding all unexpired lots of Nature-Throid® and WP Thyroid®. This recall was issued because certain lots of these products were tested and found to be subpotent, or to contain less than the required 90% of the active ingredient, which could be a health hazard or safety risk to patients using product affected by this recall. The risks posed by potentially sub-potent products are that patients' symptoms may be uncontrolled.

Our records show you may have received a prescription for the following medicine recently from your retail pharmacy:

[Drug Name]

**A complete list of the products affected by this recall can be found at the end of the letter.**

**RLC Labs advises that patients should not stop taking their Nature-Throid® and WP Thyroid® without first contacting their doctor for further guidance and/or a replacement prescription.** RLC Labs is encouraging patients to contact their health care provider to discuss next steps. Your doctor knows your medical history and can tell you what to do next.

Please contact the pharmacy that filled your prescription for more information and help with arrangements for the return and replacement of any affected product.

To avoid an interruption in therapy, you should not return the product until after you have received an alternative product.

For more information, please call RLC Labs toll-free at 1-877-797-7997. You may also call the U.S. Food and Drug Administration toll-free at 1-888-INFO-FDA (1-888-463-6332) or visit their Web site at [www.fda.gov](http://www.fda.gov).

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This document contains references to brand-name prescription drugs that are trademarks or registered trademarks of pharmaceutical manufacturers not affiliated with CVS Caremark. Your privacy is important to us. Our employees are trained regarding the appropriate way to handle your private health information. This information is not a substitute for medical advice or treatment. Talk to your doctor or health care provider about this information and any health-related questions you have. CVS Caremark assumes no liability whatsoever for the information provided or for any diagnosis or treatment made as a result of this information.

- This material is available in other languages. Please call our member services department at the toll-free number listed on your benefit ID card. TTY users should call 1-800-863-5488.
- Esta información está disponible en otros idiomas. Por favor llame a nuestro departamento de servicios al cliente al número gratuito que aparece en su tarjeta de identificación. Los usuarios de equipo teleescritor (TTY) deben llamar al 1-800-863-5488.

Sincerely,

CVS Caremark® Medical Affairs

<b>Affected Product</b>	<b>Bottle Size</b>	<b>Lot #</b>
Nature-Throid® (Thyroid USP) 32.5 mg (0.5 Grain) Tablets	All Sizes	All Lots Within Expiry
Nature-Throid® (Thyroid USP) 65 mg (1.0 Grain) Tablets	All Sizes	All Lots Within Expiry
Nature-Throid® (Thyroid USP) 48.75 mg (0.75 Grain) Tablets	All Sizes	All Lots Within Expiry
Nature-Throid® (Thyroid USP) 81.25 mg (1.25 Grain) Tablets	All Sizes	All Lots Within Expiry
Nature-Throid® (Thyroid USP) 97.5 mg (1.5 Grain) Tablets	All Sizes	All Lots Within Expiry
Nature-Throid® (Thyroid USP) 113.75 mg (1.75 Grain) Tablets	All Sizes	All Lots Within Expiry
Nature-Throid® (Thyroid USP) 130 mg (2 Grain) Tablets	All sizes	All Lots Within Expiry
Nature-Throid® (Thyroid USP) 146.25 mg (2.25 Grain) Tablets	All Sizes	All Lots Within Expiry
Nature-Throid® (Thyroid USP) 162.5 mg (2.5 Grain) Tablets	All Sizes	All Lots Within Expiry
Nature-Throid® (Thyroid USP) 195 mg (3 Grain) Tablets	All Sizes	All Lots Within Expiry
WP Thyroid® (Thyroid USP) 16.25 mg (0.25 Grain) Tablets	All Sizes	All Lots Within Expiry
WP Thyroid® (Thyroid USP) 32.5 mg (0.5 Grain) Tablets	All Sizes	All Lots Within Expiry
WP Thyroid® (Thyroid USP) 48.75 mg (0.75 Grain) Tablets	All Sizes	All Lots Within Expiry



WP Thyroid® (Thyroid USP) 65 mg (1.0 Grain) Tablets	All Sizes	All Lots Within Expiry
WP Thyroid® (Thyroid USP) 97.5 mg (1.5 Grain) Tablets	All Sizes	All Lots Within Expiry
WP Thyroid® (Thyroid USP) 130 mg (2 Grain) Tablets	All Sizes	All Lots Within Expiry
WP Thyroid® (Thyroid USP) 81.25 mg (1.25 Grain) Tablets	All Sizes	All Lots Within Expiry
WP Thyroid® (Thyroid USP) 113.75 mg (1.75 Grain) Tablets	All Sizes	All Lots Within Expiry

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