



<<Date>>

<<First Name>> <<Last Name>>

<< Address line 1>>

<< Address line 2>>

<<City>> <<ST>> << Zip Code>>

### **IMPORTANT RECALL INFORMATION**

Dear <<First Name>> <<Last Name>>,

On August 19, 2020, Bayshore Pharmaceuticals, LLC issued a recall of certain Metformin Hydrochloride Extended-Release 500 mg tablets and 750 mg tablets. **This recall was issued because an unexpected impurity was found in these products that could be a health hazard or safety risk to plan members using product affected by this recall.**

Our records show you may have received a prescription for the following product recently from your retail pharmacy:

[Drug Name]

A complete list of the products included in this recall is provided at the end of this letter.

**The United States Food and Drug Administration (FDA) recommends that consumers should continue taking metformin tablets even after recalls occur, until they consult with their health care professional who can prescribe a replacement.** The FDA has advised that it could be dangerous for patients with type 2 diabetes to stop taking their Metformin without first talking to their health care professionals.

**Please call your health care professional right away for advice if you may be using affected product or if you do not know if you used affected product.** Your health care professional is familiar with your medical history and can suggest the best treatment option for you.

If you received any recalled product from your retail pharmacy, please contact the pharmacy that filled your prescription for more information including return instructions.

For more information, please call Bayshore Pharmaceuticals, LLC toll-free at 1-877-372-6093. For more information about this recall, you may also call the United States Food and Drug Administration (FDA) toll-free at 1-888-INFO-FDA (1-888-463-6332) or visit [www.fda.gov](http://www.fda.gov).

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This document contains references to brand-name prescription drugs that are trademarks or registered trademarks of pharmaceutical manufacturers not affiliated with CVS Caremark. Your privacy is important to us. Our employees are trained regarding the appropriate way to handle your private health information. This information is not a substitute for medical advice or treatment. Talk to your doctor or health care provider about this information and any health-related questions you have. CVS Caremark assumes no liability whatsoever for the information provided or for any diagnosis or treatment made as a result of this information.

- This material is available in other languages. Please call our member services department at the toll-free number listed on your benefit ID card. TTY users should call 1-800-863-5488.
- Esta información está disponible en otros idiomas. Por favor llame a nuestro departamento de servicios al cliente al número gratuito que aparece en su tarjeta de identificación. Los usuarios de equipo teleescritor (TTY) deben llamar al 1-800-863-5488.

Sincerely,

CVS Caremark® Medical Affairs

<b>Affected Product</b>	<b>NDC #</b>	<b>Lot #</b>
Metformin Hydrochloride Extended-Release 500 mg Tablets, 1000 Count	76385-0128-10	18641 exp. 05/2021
Metformin Hydrochloride Extended-Release 750 mg Tablets, 100 Count	76385-0129-01	18657 exp. 05/2021