

<<Date>>

<<First Name>> <<Last Name>> << Address line 1>> << Address line 2>> <<City>> <<ST>> << Zip Code>>

## **IMPORTANT RECALL INFORMATION**

Dear <<First Name>> <<Last Name>>,

We are sending you information about STIMATE® Nasal Spray 1.5 mg/mL that may be valuable to you.

On August 12, 2020, CSL Behring issued a notice about a recall of all lots on the market of STIMATE® Nasal Spray 1.5 mg/mL manufactured by Ferring Pharmaceuticals and distributed by CSL Behring. This recall was issued because the product may have higher amounts of desmopressin than it should which may represent a potential health hazard or safety risk to plan members using product affected by this recall.

CSL Behring advises that patients or their caregivers using STIMATE® Nasal Spray 1.5 mg/mL should contact their healthcare provider immediately to discuss next steps and treatment options before stopping their current medication. Your doctor is familiar with your medical history and can suggest the best treatment option for you.

Our records show you may have received a prescription for this medicine recently from your retail pharmacy. Please contact the pharmacy that filled your prescription for further instructions.

For more information, please call CSL Behring Medical Information toll-free at 1-800-504-5434 or e-mail MedinfoNA@cslbehring.com. You may also call the United States Food and Drug Administration (FDA) consumer inquiry line toll-free at 1-888-INFO-FDA (1-888-463-6332) or visit www.fda.gov.

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This document contains references to brand-name prescription drugs that are trademarks or registered trademarks of pharmaceutical manufacturers not affiliated with CVS Caremark.

Your privacy is important to us. Our employees are trained regarding the appropriate way to handle your private health information. This information is not a substitute for medical advice or treatment. Talk to your doctor or health care provider about this information and any health-related questions you have. CVS Caremark assumes no liability whatsoever for the information provided or for any diagnosis or treatment made as a result of this information.

- This material is available in other languages. Please call our member services department at the toll-free number listed on your benefit ID card. TTY users should call 1-800-863-5488.
- Esta información está disponible en otros idiomas. Por favor llame a nuestro departamento de servicios al cliente al número gratuito que aparece en su tarjeta de identificación. Los usuarios de equipo teleescritor (TTY) deben llamar al 1-800-863-5488.

Sincerely,

CVS Caremark® Medical Affairs