



<<Date>>

<<First Name>> <<Last Name>>

<< Address line 1>>

<< Address line 2>>

<<City>> <<ST>> << Zip Code>>

### **IMPORTANT RECALL INFORMATION**

Dear <<First Name>> <<Last Name>>,

We are sending you information about Desmopressin Acetate Nasal Spray 10 mcg/0.1mL that may be valuable to you.

On August 11, 2020, Amring Pharmaceuticals issued a notice about a recall of all lots on the market of Desmopressin Acetate Nasal Spray 10 mcg/0.1mL. **This recall was issued because the product may have higher amounts of desmopressin than it should which may represent a potential health hazard or safety risk to plan members using product affected by this recall.**

Our records show you may have received a prescription for this medicine recently from your retail pharmacy.

**Amring advises that patients or their caregivers should contact their healthcare providers immediately to discuss next steps and treatment options before stopping their current medication.** Your doctor is familiar with your medical history and can suggest the best treatment option for you.

If you received any recalled product from your retail pharmacy, please contact the pharmacy that filled your prescription for more information including return instructions.

For more information, please call Amring Medical Information toll-free at 1-844-267-4641, Monday through Friday, 9:00 am to 5:00 pm (ET). You may also call the U.S. Food and Drug Administration toll-free at 1-888-INFO-FDA (1-888-463-6332) or visit [www.fda.gov](http://www.fda.gov).

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This document contains references to brand-name prescription drugs that are trademarks or registered trademarks of pharmaceutical manufacturers not affiliated with CVS Caremark. Your privacy is important to us. Our employees are trained regarding the appropriate way to handle your private health information. This information is not a substitute for medical advice or treatment. Talk to your doctor or health care provider about this information and any health-related questions you have. CVS Caremark assumes no liability whatsoever for the information provided or for any diagnosis or treatment made as a result of this information.

- This material is available in other languages. Please call our member services department at the toll-free number listed on your benefit ID card. TTY users should call 1-800-863-5488.
- Esta información está disponible en otros idiomas. Por favor llame a nuestro departamento de servicios al cliente al número gratuito que aparece en su tarjeta de identificación. Los usuarios de equipo teleescritor (TTY) deben llamar al 1-800-863-5488.

Sincerely,

CVS Caremark® Medical Affairs