



<<Date>>

<<First Name>> <<Last Name>>

<< Address line 1>>

<< Address line 2>>

<<City>> <<ST>> << Zip Code>>

### **IMPORTANT RECALL INFORMATION**

Dear <<First Name>> <<Last Name>>,

We are sending you information about Metformin Hydrochloride Extended-Release 750 mg tablets that may be valuable to you.

On July 5, 2020, Granules Pharmaceuticals, Inc. issued a recall of Metformin Hydrochloride Extended-Release 750 mg tablets. **This recall was issued because an unexpected impurity was found in these products that could be a health hazard or safety risk to plan members using product affected by this recall.**

This recall includes all lots on the market of Granules Metformin HCl Extended Release Tablets, USP 750 mg. **A complete list of the Granules Pharmaceuticals, Inc. Metformin Hydrochloride Extended-Release 750 mg tablets affected by this recall is provided at the end of this letter.**

Our records show you may have received a prescription for this medicine recently from your retail pharmacy.

[Drug Name]

**The United States Food and Drug Administration (FDA) recommends that consumers continue taking metformin tablets even after recalls occur, until they consult with their health care professional who can prescribe a replacement.** Patients with type 2 diabetes could face dangerous health risks if they stop taking their prescribed metformin.

**Please call your health care professional right away for advice if you may be using affected product or if you do not know if you used affected product.** Your health care professional is familiar with your medical history and can suggest the best treatment option for you.

After you have talked to your health care professional about your treatment options and are given a new product, if you wish to return any remaining Metformin Hydrochloride Extended-Release 750 mg tablets in your possession, please call Inmar toll-free at 1-888-985-9117, Monday through Friday, 9:00 am to 5:00 pm (ET) or e-mail Inmar at [rxrecalls@inmar.com](mailto:rxrecalls@inmar.com). Inmar will provide you with the materials needed to return your medicine and instructions for your reimbursement.

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This document contains references to brand-name prescription drugs that are trademarks or registered trademarks of pharmaceutical manufacturers not affiliated with CVS Caremark. Your privacy is important to us. Our employees are trained regarding the appropriate way to handle your private health information. This information is not a substitute for medical advice or treatment. Talk to your doctor or health care provider about this information and any health-related questions you have. CVS Caremark assumes no liability whatsoever for the information provided or for any diagnosis or treatment made as a result of this information.

For more information, please call Inmar toll-free at 1-888-985-9117, Monday through Friday, 9:00 am to 5:00 pm (ET). You may also call the United States Food and Drug Administration toll-free at 1-888-INFO-FDA (1-888-463-6332) or visit [www.fda.gov](http://www.fda.gov).

- This material is available in other languages. Please call our member services department at the toll-free number listed on your benefit ID card. TTY users should call 1-800-863-5488.
- Esta información está disponible en otros idiomas. Por favor llame a nuestro departamento de servicios al cliente al número gratuito que aparece en su tarjeta de identificación. Los usuarios de equipo teleescritor (TTY) deben llamar al 1-800-863-5488.

Sincerely,

CVS Caremark® Medical Affairs

Affected Product	NDC #	Lot #
Metformin Hydrochloride Extended-Release 750 mg Tablets, 100 Count	70010-0492-01	All Lots Within Expiry
Metformin Hydrochloride Extended-Release 750 mg Tablets, 500 Count	70010-0492-05	All Lots Within Expiry