



<<Date>>

<<First Name>> <<Last Name>>

<< Address line 1>>

<< Address line 2>>

<<City>> <<ST>> << Zip Code>>

IMPORTANT RECALL INFORMATION

Dear <<First Name>> <<Last Name>>,

We are sending you information about Metformin Hydrochloride Extended-Release 500 mg tablets that may be valuable to you.

On July 2, 2020, Major announced a recall of Metformin Hydrochloride Extended-Release 500 mg tablets that were manufactured by Apotex and distributed by Major in the United States. **This recall was issued because an unexpected impurity was found in these products that could be a health hazard or safety risk to plan members using product affected by this recall.**

Our records show you may have received a prescription for this medicine recently from your retail pharmacy.

This recall affects lot number T-02134 exp. 09/30/2020.

To see if you have affected product, please check the lot number. The lot number is located on the back of the blister card. If your product is not from this affected lot, it is not affected by this recall. If your product is from the affected lots, please contact the pharmacy that filled your prescription for more information including return instructions.

The FDA recommends that consumers continue taking metformin tablets even after recalls occur, until they consult with their health care professional who can prescribe a replacement. Patients with type 2 diabetes could face dangerous health risks if they stop taking their prescribed metformin.

Please call your health care professional right away for advice if you may be using affected product or if you do not know if you used affected product. Your health care professional is familiar with your medical history and can suggest the best treatment option for you.

For more information, please call Major Pharmaceuticals toll-free at 1-800-616-2471. You may also call the U.S. Food and Drug Administration toll-free at 1-888-INFO-FDA (1-888-463-6332) or visit www.fda.gov.

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This document contains references to brand-name prescription drugs that are trademarks or registered trademarks of pharmaceutical manufacturers not affiliated with CVS Caremark. Your privacy is important to us. Our employees are trained regarding the appropriate way to handle your private health information. This information is not a substitute for medical advice or treatment. Talk to your doctor or health care provider about this information and any health-related questions you have. CVS Caremark assumes no liability whatsoever for the information provided or for any diagnosis or treatment made as a result of this information.

- This material is available in other languages. Please call our member services department at the toll-free number listed on your benefit ID card. TTY users should call 1-800-863-5488.
- Esta información está disponible en otros idiomas. Por favor llame a nuestro departamento de servicios al cliente al número gratuito que aparece en su tarjeta de identificación. Los usuarios de equipo teleescritor (TTY) deben llamar al 1-800-863-5488.

Sincerely,

CVS Caremark® Medical Affairs