



<<Date>>

<<First Name>> <<Last Name>>

<< Address line 1>>

<< Address line 2>>

<<City>> <<ST>> << Zip Code>>

IMPORTANT RECALL INFORMATION

Dear <<First Name>> <<Last Name>>,

We are sending you information about Metformin Hydrochloride Extended-Release 500 mg tablets and 750 mg tablets manufactured by Amneal that was repackaged and distributed by AvKARE that may be valuable to you.

On June 4, 2020, AvKARE issued a recall of Metformin Hydrochloride Extended-Release 500 mg tablets and 750 mg tablets manufactured by Amneal that was repackaged and distributed by AvKARE. **This recall was issued because an unexpected impurity was found in these products that could be a health hazard or safety risk to plan members using product affected by this recall.**

Our records show you may have received a prescription for this medicine recently from your retail pharmacy:

[Drug Name]

A complete list of the products and lot numbers affected by this recall is provided at the end of this letter.

The FDA recommends that consumers continue taking metformin tablets even after recalls occur, until they consult with their health care professional who can prescribe a replacement. Patients with type 2 diabetes could face dangerous health risks if they stop taking their prescribed metformin.

Please call your health care professional right away for advice if you may be using affected product or if you do not know if you used affected product. Your health care professional is familiar with your medical history and can suggest the best treatment option for you.

For more information, please call AvKARE toll-free at 1-855-361-3993 or visit www.avkare.com. You may also call the U.S. Food and Drug Administration toll-free at 1-888-INFO-FDA (1-888-463-6332) or visit their Web site at www.fda.gov.

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This document contains references to brand-name prescription drugs that are trademarks or registered trademarks of pharmaceutical manufacturers not affiliated with CVS Caremark. Your privacy is important to us. Our employees are trained regarding the appropriate way to handle your private health information. This information is not a substitute for medical advice or treatment. Talk to your doctor or health care provider about this information and any health-related questions you have. CVS Caremark assumes no liability whatsoever for the information provided or for any diagnosis or treatment made as a result of this information.

- This material is available in other languages. Please call our member services department at the toll-free number listed on your benefit ID card. TTY users should call 1-800-863-5488.
- Esta información está disponible en otros idiomas. Por favor llame a nuestro departamento de servicios al cliente al número gratuito que aparece en su tarjeta de identificación. Los usuarios de equipo teleescritor (TTY) deben llamar al 1-800-863-5488.

Sincerely,

CVS Caremark® Medical Affairs

Affected Products:

Product Name	NDC #	Affected Lots
Metformin Hydrochloride Extended-Release 500 mg tablets 90 Count	42291-0610-90	All lots with in expiry
Metformin Hydrochloride Extended-Release 500 mg tablets 180 Count	42291-0610-18	All lots with in expiry
Metformin Hydrochloride Extended-Release 500 mg tablets 360 Count	42291-0610-36	All lots with in expiry
Metformin Hydrochloride Extended-Release 750 mg tablets 180 Count	42291-0611-18	All lots with in expiry
Metformin Hydrochloride Extended-Release 750 mg tablets 500 Count	42291-0611-50	All lots with in expiry
Metformin Hydrochloride Extended-Release 750 mg tablets 90 Count	42291-0611-90	All lots with in expiry
Metformin Hydrochloride Extended-Release 500 mg tablets 1,000 Count	42291-0610-10	All lots with in expiry
Metformin Hydrochloride Extended-Release 500 mg tablets 50 Count	50268-0531-15	All lots with in expiry