



<<Date>>

<<First Name>> <<Last Name>>

<< Address line 1>>

<< Address line 2>>

<<City>> <<ST>> << Zip Code>>

IMPORTANT RECALL INFORMATION

Dear <<First Name>> <<Last Name>>,

We are sending you information about Metformin Hydrochloride Extended-Release 500 mg tablets and 750 mg tablets that may be valuable to you.

On June 2, 2020, Teva issued a recall of Metformin Hydrochloride Extended-Release 500 mg tablets and 750 mg tablets that were distributed in the United States under the Actavis Pharma label. **This recall was issued because an unexpected impurity was found in these products that could be a health hazard or safety risk to plan members using product affected by this recall.**

Our records show you may have received a prescription for the following medicine recently from your retail pharmacy:

[Drug Name]

A list of the affected products and lot numbers is provided at the end of this letter, as well as additional information regarding this recall, is included in the enclosed copy of Teva's information letter for Consumers/Patients/Caregivers.

The United States Food and Drug Administration (FDA) recommends that consumers should continue taking metformin tablets even after recalls occur, until they consult with their health care professional who can prescribe a replacement. Patients with type 2 diabetes could face dangerous health risks if they stop taking their prescribed metformin.

Please call your health care professional right away for advice if you may be using affected product or if you do not know if you used affected product. Your health care professional is familiar with your medical history and can suggest the best treatment option for you.

After you have talked to your health care professional about your treatment options and are given a different medicine, Teva requests that you return any of its recalled tablets that you have left in your possession. Please call Inmar toll-free at 1-855-532-1850, Monday through Friday, 9:00 am to 5:00 pm (ET) or e-mail Inmar at tevarcalls@inmar.com. Inmar will provide you with the materials needed to return your medicine in a pre-paid mailer and instructions for your reimbursement.

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This document contains references to brand-name prescription drugs that are trademarks or registered trademarks of pharmaceutical manufacturers not affiliated with CVS Caremark. Your privacy is important to us. Our employees are trained regarding the appropriate way to handle your private health information. This information is not a substitute for medical advice or treatment. Talk to your doctor or health care provider about this information and any health-related questions you have. CVS Caremark assumes no liability whatsoever for the information provided or for any diagnosis or treatment made as a result of this information.

For more information, please call Teva Medical Information toll-free at 1-888-838-2872, Monday through Friday, 9:00 am to 5:00 pm (ET) or visit www.tevausa.com. You may also call the FDA toll-free at 1-888-INFO-FDA (1-888-463-6332) or visit www.fda.gov.

- This material is available in other languages. Please call our member services department at the toll-free number listed on your benefit ID card. TTY users should call 1-800-863-5488.
- Esta información está disponible en otros idiomas. Por favor llame a nuestro departamento de servicios al cliente al número gratuito que aparece en su tarjeta de identificación. Los usuarios de equipo teleescritor (TTY) deben llamar al 1-800-863-5488.

Sincerely,

CVS Caremark® Medical Affairs

Affected Product	NDC #	Lot #
Metformin Hydrochloride Extended-Release 500 mg Tablets, 100 Count	62037-0571-01	1329548A exp. 06/2020
		1338302M exp. 10/2020
		1348968M exp. 10/2020
		1348969M exp. 11/2020
		1348970M exp. 10/2020
		1376339M exp. 09/2021
Metformin Hydrochloride Extended-Release 500 mg Tablets, 1000 Count	62037-0571-10	1323460M exp. 06/2020
		1330919M exp. 06/2020
		1338300A exp. 10/2020
		1341135M exp. 12/2020
		1391828M exp. 11/2021
Metformin Hydrochloride Extended-Release 750 mg Tablets, 100 Count	62037-0577-01	1333338M exp. 08/2020
		1333339A exp. 08/2020
Metformin Hydrochloride Extended-Release 750 mg Tablets, 1000 Count	62037-0577-10	1354471A exp. 02/2021