



<<Date>>

<<First Name>> <<Last Name>>

<< Address line 1>>

<< Address line 2>>

<<City>> <<ST>> << Zip Code>>

### **IMPORTANT RECALL INFORMATION**

Dear <<First Name>> <<Last Name>>,

We are sending you information about Ranitidine Syrup 15mg/mg manufactured by Lannett that may be valuable to you.

On October 25, 2019, the United States Food and Drug Administration (FDA) issued notice regarding a recall of Ranitidine Syrup 15mg/mg manufactured by Lannett. **This recall was issued because an unexpected impurity was found in these products that may represent a potential health hazard or safety risk to plan members who may be using product affected by this recall.**

Our records show you may have received a prescription for this medicine recently from your retail pharmacy.

**The recall affects all unexpired lot numbers.** Please call your doctor right away if you have been using the affected recalled product or if you are unsure if you are using the affected recalled product. The FDA has advised that patients taking prescription ranitidine should speak with their health care professional about other treatment options. Your doctor is familiar with your medical history and can suggest an alternative treatment plan. **If your doctor tells you to stop taking your Ranitidine Syrup 15mg/mg manufactured by Lannett, please contact the pharmacy that filled your prescription for more information including return instructions.**

For more information, please call Lannett Company, Inc. at 215-333-9000, extension 4. You may also call the United States Food and Drug Administration toll-free at 1-888-INFO-FDA (1-888-463-6332) or visit [www.fda.gov](http://www.fda.gov).

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This document contains references to brand-name prescription drugs that are trademarks or registered trademarks of pharmaceutical manufacturers not affiliated with CVS Caremark. Your privacy is important to us. Our employees are trained regarding the appropriate way to handle your private health information. This information is not a substitute for medical advice or treatment. Talk to your doctor or health care provider about this information and any health-related questions you have. CVS Caremark assumes no liability whatsoever for the information provided or for any diagnosis or treatment made as a result of this information.

- This material is available in other languages. Please call our member services department at the toll-free number listed on your benefit ID card. TTY users should call 1-800-863-5488.
- Esta información está disponible en otros idiomas. Por favor llame a nuestro departamento de servicios al cliente al número gratuito que aparece en su tarjeta de identificación. Los usuarios de equipo teleescritor (TTY) deben llamar al 1-800-863-5488.

Sincerely,

CVS Caremark® Medical Affairs