



<<Date>>

<<First Name>> <<Last Name>>

<< Address line 1>>

<< Address line 2>>

<<City>> <<ST>> << Zip Code>>

IMPORTANT RECALL INFORMATION

Dear <<First Name>> <<Last Name>>,

We are sending you information about prescription Ranitidine 150 mg and 300 mg capsules manufactured by Dr. Reddy's Laboratories that may be valuable to you.

On October 23, 2019, the United States Food and Drug Administration (FDA) issued a notice regarding a recall of prescription Ranitidine 150 mg and 300 mg capsules manufactured by Dr. Reddy's Laboratories. **This recall was issued because an unexpected impurity was found in these products.**

This may represent a potential health hazard or safety risk to plan members who may be using product affected by this recall.

Our records show you may have received a prescription for the following affected medicine recently from your retail pharmacy:

[Drug Name]

A complete list of the affected products is provided at the end of this letter.

Please call your doctor right away if you have been using the affected recalled product or if you are unsure if you are using the affected recalled product. Your doctor is familiar with your medical history and can suggest an alternative treatment plan. Please note that the FDA recommends members taking Ranitidine 150 mg and/or 300 mg capsules manufactured by Dr. Reddy contact their doctor if they have experienced any problems that may be related to taking or using these drug products. **If your doctor tells you to stop taking your Ranitidine 150 mg and/or 300 mg capsules manufactured by Dr. Reddy, you should immediately stop using the affected recalled product and contact the pharmacy that filled your prescription for more information including return instructions**

(over)

This document contains references to brand-name prescription drugs that are trademarks or registered trademarks of pharmaceutical manufacturers not affiliated with CVS Caremark. Your privacy is important to us. Our employees are trained regarding the appropriate way to handle your private health information. This information is not a substitute for medical advice or treatment. Talk to your doctor or health care provider about this information and any health-related questions you have. CVS Caremark assumes no liability whatsoever for the information provided or for any diagnosis or treatment made as a result of this information.

For more information, call Dr. Reddy's Laboratories toll-free at 1-888-375-3784, Monday through Friday, 8:00 am to 8:00 pm (ET). You may also call the United States Food and Drug Administration (FDA) toll-free at 1-888-INFO-FDA (1-888-463-6332) or visit www.fda.gov.

- This material is available in other languages. Please call our member services department at 1-866-823-5184. TTY users should call 1-800-863-5488.
- Esta información está disponible de forma gratuita en otros idiomas. Llame a nuestro departamento de servicio al cliente al 1-866-823-5184. Usuarios de equipo teleescritor (TTY) deben llamar al 1-800-863-5488.

Sincerely,

CVS Caremark® Medical Affairs

Affected Products:

Affected Product	NDC #	Affected Lot #
Ranitidine Capsules 150mg, 500 count	55111-0129-05	All lots
Ranitidine Capsules 150mg, 60 count	55111-0129-60	All lots
Ranitidine Capsules 300mg, 100 count	55111-0130-01	All lots
Ranitidine Capsules 300mg, 30 count	55111-0130-30	All lots