

Explanation of your hearing aid benefit

Hearing aids improve the quality of life and overall health of people with hearing loss. Unfortunately, hearing aids typically cost \$2,000 – \$3,000 each and aren't covered by traditional Medicare. IU Health Plans Medicare Advantage plans provide coverage on high-quality hearing aids and local professional care.

Coverage details

Your IU Health Plans Medicare Advantage plan hearing aid benefit is offered through TruHearing and covers up to two hearing aids per year when purchased through TruHearing. Hearing aids are offered in an array of colors and styles.



Your copay includes:*

- 3 follow-up visits with an in-network provider for fitting and adjustment of hearing aids
- 45-day trial
- 3-year manufacturer warranty for repairs and one-time loss and damage replacement
- 48 batteries per aid included with non-rechargeable models

New for 2019:

- Additional channels and programs for a more customized listening experience
- State-of-the-art technology that helps you hear speech even in noisy environments
- Own Voice Processing (OVP™) for a more natural sound to your own voice
- Smartphone-compatible so you can stream audio and phone calls directly to your ears†
- Rechargeable battery upgrade option on the TruHearing Premium 19 RIC Li model for \$75 per aid

	Medicare Select/ Medicare Select Plus HMO 001, 002 and 003	Medicare Choice HMO POS 004
TruHearing Advanced 19 32 channels Advanced features Retail price: \$2,445 /aid	\$699 copay (per aid)	\$599 copay (per aid)
TruHearing Premium 19 48 channels Premium features Retail price: \$3,125 /aid	\$999 copay (per aid)	\$899 copay (per aid)
Routine hearing exam Hearing exam performed by in-network provider	\$45 exam copay	\$45 exam copay

Call TruHearing to schedule a hearing exam: **855.541.6172**
(TTY users call 711) from 8 am – 8 pm, Monday – Friday.



Health Plans

TruHearing[®] Select

Indiana University Health Plans is a Medicare Advantage organization with a Medicare contract. Enrollment in Indiana University Health Plans depends on contract renewal. Other pharmacies/physicians/providers are available in our network. Product types include HMO and HMO POS.

How to use your benefit

1. Call TruHearing at **855.541.6172**.
2. A TruHearing representative will verify your coverage and help you set up a hearing exam with an in-network provider in your area.
3. If hearing loss is discovered, your provider will help you choose the right hearing aid solution and order your hearing aids.
4. When the hearing aids arrive at the provider's office, you'll return for fitting and programming of the hearing aids.

Call TruHearing to verify your benefit and schedule a hearing exam: 855.541.6172 (TTY users call 711) from 8 am – 8 pm, Monday – Friday.

*Three follow-up visits must be used within one year after the date of initial purchase. Free battery offer is not applicable to the purchase of rechargeable hearing aid models. Three-year warranty includes repairs and one-time loss and damage replacement. Hearing aid repairs and replacements are subject to provider and manufacturer fees. For questions regarding fees, contact TruHearing customer service.

†TruHearing hearing aids connect directly to iPhone®, iPad® and iPod® Touch devices. Connectivity also available to many Android phones with use of a phone clip accessory.

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TruHearing is an independent hearing aid program and network of providers utilized by IU Health Plans Medicare Advantage HMO and HMO POS. **ATTENTION:** Our Customer Solutions Center has free language interpreter services available for non-English speakers. Call 800.455.9776 (TTY: 800.743.3333). This information is not a complete description of benefits. Contact the plan for more information. Limitations, copayments, and restrictions may apply. Benefits, premiums and/or co-payments/co-insurance may change on Jan. 1 of each year.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 800.455.9776 (TTY: 800.743.3333). 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 800.455.9776 (TTY: 800.743.3333). IU Health Plans complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. IU Health Plans cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo. IU Health Plans 遵守適用的聯邦民權法律規定，不因種族、膚色、民族血統、年齡、殘障或性別而歧視任何人。



Health Plans

TruHearing® Select