

**FINAL  
PROGRAMME**



**FERMA**  
RISK MANAGEMENT  
FORUM 2015

# LIVING AND WORKING IN A RISKIER WORLD

PROFESSION - INNOVATION - DIVERSITY

4<sup>th</sup> - 7<sup>th</sup> OCTOBER 2015

VENICE, ITALY



**FERMA**

Federation of European  
Risk Management Associations

[www.ferma-forum.eu](http://www.ferma-forum.eu)

**09.00 - 09.30**

PLENARY ROOM (MAIN AUDITORIUM)

**OPENING OF THE FERMA  
RISK MANAGEMENT  
FORUM 2015**

**Julia Graham**, Director of Risk management and Insurance DLA Piper, President of FERMA

**Alessandro De Felice**, Chief Risk Officer Prysman and President of ANRA

**09.30 - 10.15**

PLENARY ROOM (MAIN AUDITORIUM)

**OPENING  
KEYNOTE**

**Mario Greco**, Group Chief Executive of Assicurazioni Generali

**10.15 - 10.30**

PLENARY ROOM (MAIN AUDITORIUM)

**CERTIFICATION  
CEREMONY**

**Michel Dennery**, Deputy Chief Risk Officer, Audit & Risks Division ENGIE, Vice President of FERMA

**10.30 - 11.00** **KEYNOTE**

PLENARY ROOM  
(MAIN AUDITORIUM)

**Sean Fitzpatrick**, Vice Chairman and Academy Member of the Laureus Sport Foundation, rugby legend

**10.30 - 11.00**

EXHIBITION AREA LEVEL 3

**NETWORKING BREAK**

Sponsored by JLT



**11.30 - 12.30**

PLENARY ROOM (MAIN AUDITORIUM)

**PROFESSION PANEL**

**BUILDING CONFIDENCE AND TRUST IN THE RISK AND INSURANCE PROFESSIONAL**

*"Risk management should be a feature of all businesses. Companies take risks to generate returns. The board is responsible for ensuring that all business risks are identified, evaluated, and suitably managed. In a world of increasing complexity and uncertainty, directors must manage risk more assiduously than ever before. The execution of the risk-management system should be entrusted to the management, which is in charge of daily risk management."*

Extract from a guide to Corporate Governance Practices in the European Union – EcoDa 2015

The risk and insurance professional has an increasingly key role to play in supporting the board, the business and society. This panel will consider the changes in an increasingly complex, inter-connected, fast moving and virtual world, and what the risk and insurance professional must do to meet the challenges of today's and tomorrow's Risk Leader.

**MODERATOR:**

**Cathy Smith**, Co-Director, Speak-Easy

**SPEAKERS:**

**Dr. Alexander Mahnke**, Chief Executive Officer Insurance, Siemens Financial Services (SFS), President of DVS

**Rick Roberts**, Director of Risk Management and Employee Benefits at Ensign-Bickford Industries, President of RIMS

**Thomas Hürlimann**, Chief Executive Officer Global Corporate Zurich

**David Batchelor**, President International Marsh

**12.30 - 13.45**

EXHIBITION AREA LEVEL 3

**NETWORKING  
BREAK**

Sponsored by Marsh



**12.30 - 13.45**

EXHIBITION AREA LEVEL 3 - SALA MOSAICI

**RISK MANAGERS  
ONLY ROUND TABLE  
DISCUSSION LUNCH**

1. **BUSINESS CONTINUITY**  
Chaired by **Gaëtan Lefèvre**, Group Risk & Insurance Manager Group CMI, President of BELRIM

2. **ERM CULTURE AND IMPACT**  
Chaired by **Ralph Mulder**, Insurance & Subsidy Manager EON Benelux NV

3. **COMPLIANCE AND RISK MANAGEMENT**

Chaired by **Jenny Schmigale**, Compliance Liaison Officer at Scandlines

4. **EVOLUTION OF RISK AND AUDIT**  
Chaired by **Steve Fowler**, Managing Director at Amarreurs

5. **RISK TOLERANCE AND RISK APPETITE**  
Chaired by **Dr. Alexander Mahnke**, Chief Executive Officer Insurance, Siemens Financial Services (SFS), President of DVS

6. **INSURANCE AND SUSTAINABILITY**  
Chaired by **Richard Andrew Bradley**, Head of Group Risk Services, Nestlé Group

# MONDAY 5<sup>th</sup> OCTOBER 2015 / PROFESSION



## 13.45 - 14.45

PLENARY ROOM  
(MAIN AUDITORIUM)

### ANRA KEYNOTE

**Dr. Giovanni Cecconi,**  
Director of Active Knowledge  
Centre Consorzio Venezia  
Nuova

## 15.00 - 16.00

### WORKSHOPS

#### 1. ANRA SESSION

PLENARY ROOM (MAIN AUDITORIUM)

**European and National Infrastructure: it is possible to reduce risks**

##### MODERATOR

**Alessandro De Felice**, Chief Risk Officer Prysmian and President of ANRA

##### SPEAKERS

**Roberto Setola**, Director Master in Homeland Security, University Campus Bio-Medico of Rome

#### 2. THE INSURANCE IN AN MERGERS & ACQUISITIONS – IS IT ALL THAT IMPORTANT?

SALA CASINO

##### MODERATOR:

**Steve Fowler**, Managing Director at Amarreurs

##### SPEAKERS:

**Thomas Mannsdorfer**, Underwriting Director, ANV Underwriters

**Deborah McBrearty**, Head of Transaction Risk Insurance, HCC Global

This session will focus on the insurance and risk management department's role and responsibility during an M&A transaction and in particular during the due diligence phase. The session will also highlight potential pitfalls, watch-outs and show stoppers. It will also discuss insurance solutions helpful for an M&A transaction

#### 3. IS RISK MANAGEMENT IN SM'S REAL?

SALA DELLE FESTE

##### MODERATOR:

**Carl Leeman**, Chief Risk Officer of Katoen Natie, and Board Member of FERMA

##### SPEAKER:

**Alex Sidorenko**, Head of Risk, RUSNANO

**Jaap Veenbos**, Managing Director Aon Global Risk Consulting Central Eastern Europe

The first part of this session will talk about five key reasons why risk management in SMEs is quite different from large corporations and why they both must understand the differences. During the session we will talk about how SMEs and large corporation can find a common risk language to better understanding each other.

The second part will focus on how to cooperate and assist your SMEs suppliers in a real partnership instead of the «swallow or die Scenario» that is often used by purchasing departments of large corporations. Often liabilities and insurance issues are amongst others not managed to the benefit of an equitable partnership.

#### 4. INTERNATIONAL INSURANCE PROGRAMMES

SALA PERLA

##### MODERATOR:

**Daniel San Millán**, Risk Manager in Ferrovial, President of IGRFA

##### SPEAKERS:

**Juan Carlos Lopez Porcel**, Job function TBC

**Augusto Perez Arbizu**, Director of Insurable Risks and Product Development Telefonica

**Jose Antonio Ruibal**, Mapfre Global Risk

**Bruno Laval**, Regional Manager Southern Europe & Latin America XL Catlin

Structuring an international programme so that it is efficient and complies with the regulatory and taxation requirements of multiple jurisdictions is one of the most challenging jobs for a risk and insurance manager. This workshop will go through the different risks faced during an international expansion.




## 16.00 - 16.30

EXHIBITION AREA LEVEL 3

### NETWORKING BREAK

Sponsored  
by JLT



## 16:30 - 17:30

### WORKSHOPS

#### 5. ANRA SESSION

PLENARY ROOM (MAIN AUDITORIUM)

##### IMPROVING FINANCIAL RESILIENCE TO CLIMATE RELATED RISKS

###### MODERATOR:

**Alessandro De Felice**, Chief Risk Officer Prysmian  
and President of ANRA

###### SPEAKERS:

**Alberto Monti**, Professor of Comparative Law, IUSS  
Pavia

**Mario Martina**, Senior Researcher in Hidrology, IUSS  
Pavia

**Paolo Bazzuro**, Professor of Structural Engineering, IUSS  
Pavia

ANRA will focus on different issues for risk managers in  
Italy and worldwide.

#### 6. EVOLUTION OF RISK AND AUDIT

SALA CASINO

###### MODERATOR:

**Gaëtan Lefèvre**, Group Risk & Insurance Manager -  
Group CMI, President of BELRIM

###### SPEAKERS:

**Jonathan Blackhurst**, Head of Risk Management,  
Capita plc

**Torgny Bøgarde**, Senior Partner, Allevo AB

**Silvio de Giralomo**, Autogrill Group Chief Internal  
Audit & CSR Officer and ECIIA Board Member

**Melvyn Neate**, Experienced Internal Audit  
Director, ECIIA

Companies live and work in a new «risk normality» that  
is increasingly complex and connected. Audit and Risk  
Committees need to rely more than ever on competent  
risk and internal audit professionals. The goal is to analyze  
the impact of European 8th Company Law directive  
to exchange best practices. And finally to answer  
to the question: Risk Management and Internal Audit,  
enemies or complementarity?

#### 7. CRISIS MANAGEMENT: A RAPID RESPONSE

SALA DELLE FESTE

###### MODERATOR:

**Julia Graham**, Director of Risk Management and  
Insurance DLA Piper, President of FERMA

###### SPEAKERS:

**Udo Kappes**, Head of Property Insurances & Captive  
Management at Airbus Insurance Risk Management

**Hans-Peter Wollner**, Head of Business Development  
BELFOR Deutschland.

**Rob Harford**, Head of Risk Consulting, SRM

Advance planning and rehearsal are essential in insuring  
that organisations can respond rapidly to a crisis,  
whether it is an outbreak of political violence, natural  
catastrophe or epidemic.

## 17.30 - 18.30

EXHIBITION AREA LEVEL 3

**FERMA  
COCKTAIL**

Sponsored  
by AON

See p.14



**08.00 - 09.00**

SALA MOSAICI

## YOUNG RISK PROFESSIONALS' BREAKFAST

Sponsored by ACE



**9.15 - 10.15**

PLENARY ROOM (MAIN AUDITORIUM)

## INNOVATION SESSION

### SPEAKERS:

**Dominic Casserley**, Chief Executive Officer Willis  
**Todd Curry**, Chief Executive Officer, AON Centre for Innovation and Analytics

Guests

**Keith Williams**, Group Vice President, Intelligent Systems, Altran.

**10.15 - 11.00**

EXHIBITION AREA LEVEL 3

## NETWORKING BREAK

Sponsored by HDI Gerling



**11.00 - 12.00**

## WORKSHOPS

### 1. EMPLOYEE BENEFITS

SALA CASINO

#### MODERATOR:

**Sabrina Hartusch**, Global Head of Insurance, Triumph International Spiesshofer & Braun

#### SPEAKERS:

**Holger Kraus**, Head of Insurance Risk Financing, Siemens Financials Services

**Paolo Marini**, Global Head Customer Management – CLP, Zurich

**Janine Heijckers**, Practice Director EMEA Global Benefit, AON

Employee benefits - what are they and why do they matter? This session will show why it is advantageous and important to tackle employee benefits with a strategic approach, in particular from the corporate perspective. It will also show how to design and eventually implement a benefits programme on a world-wide basis and different financing methods.

### 2. GEOPOLITICAL RISKS

SALA DELLE FESTE

#### MODERATOR:

**Mario Ramirez Ortuzar**, Head of Risk & Insurance - Finance Department, CLH, Vice President of AGERS

#### SPEAKERS:

**Juan Miguel Garcia Mediavilla**, Insurance Department, CEPESA

**Paulino Fajardo**, Lawyer, Herbert Smith Freehills  
**Scott Bolton**, Director Business Development and Network Relations, AON

**Robert Llewellyn**, Senior Political Risk Underwriter, Swiss Re Corporate Solutions

The plunging of the price of oil combined with political instability in many oil producing countries and their neighbours makes a volatile combination. This session will consider the risk from the perspective of a broker, an insurance company, a lawyer and a risk manager from a large oil and gas company.

### 3. RESILIENCE AND LARGE CLAIMS

SALA PERLA

#### MODERATOR:

**Ralph Mulder**, Insurance & Subsidy Manager EON Benelux

#### SPEAKERS:

**Annemarie Schouw**, Risk and Insurance, Tata Steel, President of NARIM

**James Crask**, Business Resilience, Price Waterhouse Cooper

**Rianne Baumann**, Head of Liability Europe, Crawford and Company

Successful large claims management is a critical element of corporate resilience in the face of a crisis. New risks are emerging and the organisation has to adapt continually.

# TUESDAY 6<sup>th</sup> OCTOBER 2015 / INNOVATION

## 4. INTERNATIONAL TRAVEL AND SAFETY

**SALA PASINETTI**

### MODERATOR

**Kirsten Gade**, Insurance Manager, Scandlines

### SPEAKERS

**Morten Poulsen Hansen**, Group Risk Manager, Falck Group

**Tom Willis**, Security Director Northern Europe, International SOS and Control Risk

International business travellers are exposed to a wider range and greater severity of risks than they would usually face at home, from poor traffic security, kidnap and ransom, terrorism and outbreaks of deadly disease, all challenges of the early 21st century.

How can you prepare your corporate travel and safety strategy to provide for any thinkable situation of emergency? And how can you identify good preparedness and surveillance measures? How can you deal with the authorities, the relatives, the media, twitter and the like. How can you train employees to prepare for and the worst case scenario ?

## 12.00 - 14.00

**EXHIBITION AREA LEVEL 3**

### LUNCH AND NETWORKING

Sponsored by Marsh



## 12.00 - 14.00

**SALA MOSAICI**

### WOMEN IN RISK MANAGEMENT LUNCH

Sponsored by Zurich  
see p.15



## 14.00 - 15.15

### WORKSHOPS

#### 5. CLIMATE CHANGES, NATURAL CATASTROPHE AND POLITICAL RISKS

**SALA CASINO**

##### MODERATOR:

**Gaëtan Lefèvre**, Group Risk & Insurance Manager - Group CMI, President of BELRIM

##### SPEAKERS:

**Panos Varangis**, Global Lead for Agricultural Finance and Disaster Risk Finance, World Bank Group

**Tanguy Touffut**, Head of parametric insurance, Head of Food Security & agriculture, AXA Corporate Solutions  
**Benoît Fisse**, Chief Commercial Officer, Gras Savoye International

Following the FERMA Forum 2013 in Maastricht where we analyzed the challenges and possible approaches to climate change, we now examine the natural catastrophe response through case studies and talk about emergency response when all resources are limited. And finally to answer the question: can we make a link between climate change and political risks?

## 6. CYBER RISKS

**SALA PERLA**

### MODERATOR:

**Julia Graham**, Director of Risk Management and Insurance DLA Piper, President of FERMA

### SPEAKERS:

**Stephen Wares**, Cyber Risk Practice Leader, EMEA, Marsh

**Lori Bailey**, Global Head of Special Lines, Zurich Insurance Inc.

**Philippe Cotelte**, Head Defence and Space Insurance Risk Management, Airbus

In the past two years since the FERMA Forum 2013 in Maastricht, the threat from cyber risks has become ever clearer and more disturbing. This workshop will look at current cyber risk trends - with case studies of how these risks are affecting organisations. It will consider the human aspect to managing cyber risks, what is happening in the areas of potential government intervention and standards, and why businesses are not buying cyber insurance as predicted.

## 7. THE VALUE OF INSURANCE

**SALA DELLE FESTE**

### MODERATOR:

**Dr. Alexander Mahnke**, Chief Executive Officer Insurance, Siemens Financial Services (SFS), President of DVS

### SPEAKERS:

**Gregor Köhler**, CEO & President, Pallas Versicherung AG (Bayer)

**Marisa Prater**, Director of Strategic Accounts, Aon Risk Solutions

**Roy Baumann**, Co-Head Non-Standard Solutions EMEA, Swiss Re Corporate Solutions

**Dominik Bark**, Head Special Lines EMEA, Zurich Global Corporate

Have you been internally challenged on the question of the value of insurance? This workshop is about discussing and developing an adequate answer (and underlying methodology) that reaches beyond expensed premium and paid claims and considers different perspectives of looking at insurance and its value to the company. These perspectives include different organizational levels as well as different functions (e.g. HR, Accounting, Treasury, CFO) within the organization.

## 8. EMERGING RISKS

**SALA PASINETTI**

### MODERATOR:

**Alessandro De Felice**, Chief Risk Officer Prysmian President of ANRA

### SPEAKERS:

**Prof Daniel Ralph**, Academic Director, Centre for Risk Studies

**Prof Barbara Monda**, Deputy Director Risk Governance, Politecnico di Milano

**Prof Roberto Poli**, Sociology and Social Research, University of Trento

From our highly interconnected and complex world, new uncertainties are continually emerging. Mostly they are intangible. Organisations need a framework which allows them to manage risks that they do not yet know about and take advantage of opportunities that are also new.

is innovating by taking today's solutions and making them better and by taking more radical steps that may fundamentally change the way the industry operates.

### MODERATOR:

**Adrian Ladbury**, Editorial Director, Commercial Risk Europe

### SPEAKERS:

**Andreas Berger**, Chief Region and Markets Officer, Allianz Global

**wwCorporate & Specialty SE**  
**Jurgen Kurth**, Chief Underwriting Officer, AXA Corporate Solutions

**Kelly Lyles**, Chief Regional Officer, Insurance and Deputy Chair of the Insurance Leadership Team, XL Catlin

**Seraina Maag**, President and Chief Executive Officer EMEA, AIG

**Paolo Ribotta**, Head of Global Corporate & Commercial, Generali Group

**Fredrik Rosencrantz**, Chief Executive Officer EMEA, Zurich Global Corporate

**Vincent Vandendael**, Director Global Markets, Lloyd's

## 16.00 - 17.30

**PLENARY ROOM (MAIN AUDITORIUM)**

### PRESIDENTIAL DEBATE

#### CAPITALIZING ON OPPORTUNITIES FOR INNOVATION

*"Insurance Innovation can occur if an insurance company grasps three main points: it must identify and understand a problem, come up with the ideas to tackle the problem and skillfully execute a solution."* **Extract from Three Things Insurers Must Do to Innovate – Tower Watson 2015**

The insurance industry has a history stretching back three hundred years, the roots of which coincide with the early stages of the Industrial Revolution. The soft market is the «new normal», we are in a period of industry consolidation and in the times of the Technology Revolution. Innovation can be sustainable, slow moving or disruptive, typically game changing. The panel will consider how the insurance industry

## 15.15 - 16.00

**EXHIBITION AREA LEVEL 3**

### NETWORKING BREAK

Sponsored by HDI Gerling



## 17.30 18.30

**EXHIBITION AREA LEVEL 3**

### FERMA COCKTAIL

Sponsored by Swiss Re Corporate Solutions

See p. 14



08.00 - 09.00

SALA MOSAICI

## DIVERSITY AND LEADERSHIP BREAKFAST

Sponsored by ACE

See p.15



10.00 - 11.00

## WORKSHOPS

### 1. GLOBAL PERSPECTIVES

SALA PERLA

#### MODERATOR:

**Johan Willaert**, Corporate Risk Manager, Agfa Gevaert, Deputy President FERMA

#### SPEAKERS:

**Frank Baron**, Group General Manager - Risk Management & Insurance, International SOS, Chairman of PARIMA

**Jorge Luzzi**, Executive President, Herco Global, President of FundAlarys

**Brigitte Bouquot**, Insurance and Risk Management Director, Thales, President of AMRAE

**Michale Yu**, Chief Executive Officer, Zurich General Insurance China

Risks are both general and specific to their location, the culture and industry in which the organisation operates. Risk managers from several parts of the world provide their perspectives.

### 2. RISK CULTURE

SALA CASINO

#### MODERATOR:

**Julia Graham**, Director of Risk Management and Insurance DLA Piper, President of FERMA

#### SPEAKERS:

**John Ludlow**, Director, Leading in Risk

**Candida Snow**, Intercultural management & skills training specialist, Snow CC

**Tim Astley**, European Regional Practice Leader, Strategic Risk and Business Resilience, Zurich Insurance Company

Risk culture is easy to say but hard to define. The session will

provide a practical insight into the human and cultural dimension to managing risk across organisations and geographic boundaries. It will cover how organisations are dealing with these issues as part of a risk management framework and look at a case study presented by a risk manager from a leading multi-national business.

### 3. THE FUTURE OF BUSINESS INTERRUPTION, DAMAGE OR NON DAMAGE

SALA DELLE FESTE

#### MODERATOR:

**Hans Martin Schinderwolf**, former board member of DVS

#### SPEAKERS:

**Ingo Zimmerman**, Group Executive Finance (in retirement), Airbus Group

**Annemarie Schouw**, Risk and Insurance, Tata Steel, President of NARIM

**Caroline Woolley**, EMEA Property Practice leader, Marsh

**Urs Oliver Neukomm**, Head Strategic Solutions EMEA, Swiss Re Corporate Solutions

During the Forum 2013 this session explored what the risk manager can do to assess the increase of risks without physical damage or loss. What has been the evolution since then?

# WEDNESDAY 7<sup>th</sup> OCTOBER 2015 / INNOVATION

## 10.00 - 10.30

EXHIBITION AREA LEVEL 3

### NETWORKING BREAK

## 11.30 - 12.30

PLENARY ROOM (MAIN AUDITORIUM)

### REPORTING AND CLOSING

## 11.30 - 12.30

EXHIBITION AREA LEVEL 3

### FAREWELL LUNCH

## 10.30 - 11.30

PLENARY ROOM (MAIN AUDITORIUM)

### DIVERSITY PANEL

#### RIISING TO THE CHALLENGES OF A DIVERSE WORLD

*"2015 is a milestone year for our common future. Last March, governments adopted the Sendai Framework for Disaster Risk Reduction, which will be followed by Sustainable Development Goals through to 2030, and a new universal agreement on climate changes." According to Achim Steiner, UN Under-Secretary-General and Executive Director of the UN Environment Programme (UNEP)*

*"Sustainable development requires recognizing the interdependencies of economic, social and environmental changes." "Therefore, disaster resilience, poverty eradication, social equity and environmental sustainability must all be part of a unified agenda. With these major initiatives, insurers are showing long-terms vision and an agenda of solutions."*

The platform will allow insurers to commit to concrete actions on risk management, insurance products, investments, partnerships and disclosure frameworks that support disaster risk reduction, climate change adaptation and mitigation, financial inclusion, green investment and accountability and transparency. Extract from United Nation Report June 2015

Equality is about 'creating a fairer society where everyone can participate and has the opportunity to fulfil their potential. It's good that we are different «Vive la difference»! By eliminating prejudice and discrimination we can achieve an industry that is fair and diverse and plays a role in creating a society that is healthier and happier. The Panel will consider diversity from a number of angles including geographic, religion, culture and gender.

#### MODERATOR:

**Cathy Smith**, Co-Director, Speak-Easy

#### SPEAKERS:

**Paul Jardine**, Executive Vice President and Chief Experience Officer, XL Catlin

**Ailsa King**, Managing Director, Willis Risk Solutions, Willis

**Dawn Miller**, Global Head of Business Development, AXA Global P&C

**Romaney O'Malley**, General Manager for AIG Belgium & Luxembourg,

Regional President for Eurasia and Africa, ACE

**Giles Ward**, Regional President, Eurasia and Africa , ACE

# MAP OF VENICE



## PALAZZO DEL CINEMA & DEL CASINO

Lungomare Guglielmo Marconi  
30126 Venice, Italy

**Target Motivation is the official secretariat** for the FERMA Risk Management Forum 2015. Target Motivation will handle registration for all Forum attendees and exhibitors.

**Target Motivation** will also handle congress logistics and answer general questions relating to the Forum.

### Address:

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Italy

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[www.ferma.eu](http://www.ferma.eu)

For further details and updates visit [www.ferma-forum.eu](http://www.ferma-forum.eu)

# TRANSPORT

## VENICE MARCO POLO AIRPORT

Venice Marco Polo airport is located on the Italian mainland at 8km north of Venice, in Tessera. To reach the Venice Lido, you need to use boat transportation available at the Darsena (airport docks)

- Alilaguna boat services, direct to the Lido, 60 minutes journey
- Private water taxi, 40 minutes journey

## SHUTTLE BOATS

Shuttle boats will be available to go back to the airport on 7 October from 12.00 to 16.00 according to the travel details shared during registration. For more information, please address your question to the registration desk.

## PUBLIC TRANSPORT

Public Transport Cards are delivered at the welcome airport desk if duly specified in the registration form otherwise they are available at the conference registration desk. The cards allow unlimited travel for 72 hours (on 4 - 5 and 6 October 2015) on all ACTV public transport means.

## ACTV

Buses will transport all delegates to the conference centre from all FERMA preferred hotels. Buses follow 3 main lines

Line	FROM	TO	Frequency	Duration
<b>LINE A &amp; B</b>	Lido Santa Maria Elisabetta	Via Sandro Gallo "Pattinaggio"	Every 20 mn	3 mn
<b>LINE V</b>	Lido Santa Maria Elisabetta	Lungomare Marconi "Lions Bar"	Every 30 mn	6 mn

For more information please consult : [www.actv.it](http://www.actv.it)

## SHUTTLE BOATS

Shuttle boats will transport all delegates to the conference centre (Dockyard Casino) on specific dates and times. Please note all shuttle boat services mentioned here under are not bookable and will be handled on first come – first served basis.

FROM SANTA MARIA ELISABETTA		
<b>DEPARTURE</b>	Monday 5 <sup>th</sup> October	08.30 - 09.30 - 10.30
	Tuesday 6 <sup>th</sup> October	07:30 - 08:30 - 09:30 -10:30
	Wednesday 7 <sup>th</sup> October	07:30 - 08:30 -09:30 - 10:30
<b>RETURN</b>	Monday 5 <sup>th</sup> October	17.00 - 18.00 - 19.00
	Tuesday 6 <sup>th</sup> October	17.00 - 18.00 - 19.00
	Wednesday 7 <sup>th</sup> October	12.00 - 13.00 - 14.00

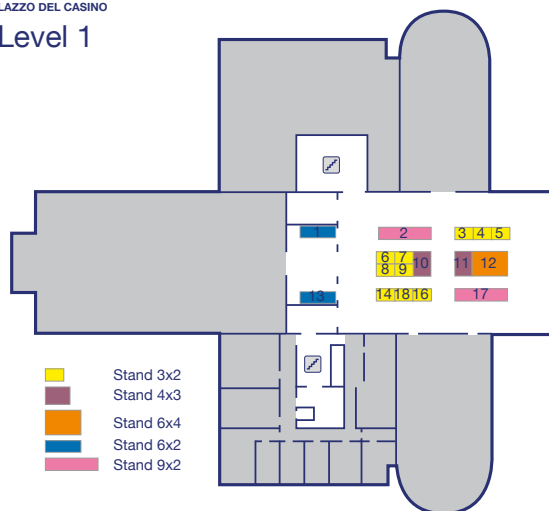
## TO FONDAZIONE CINII - PLEASE BE ON TIME!

<b>DEPARTURE ON 4<sup>TH</sup> OCTOBER</b>	3 boats for each departure leaving Dockyard Casino at 16:50 - 17:15 - 17:40
<b>RETURN ON 4<sup>TH</sup> OCTOBER</b>	1 boat for each departure : 20:00 - 20:15 - 20:30 - 20:45 - 21:00

# MARKETPLACE & EXHIBITION AREA

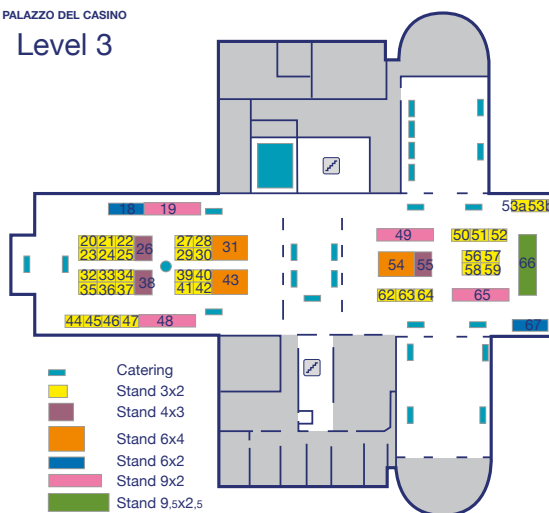
PALAZZO DEL CASINO

Level 1



PALAZZO DEL CASINO

Level 3



## EXHIBITION HOURS

Monday, 5<sup>th</sup> OCTOBER 2015

8.30 - 18.00

Tuesday, 6<sup>th</sup> OCTOBER 2015

8.30 - 18.00

Wednesday, 7<sup>th</sup> OCTOBER 2015

8.30 - 14.00