

Module 1 Lesson 3 - Applications - Checklist

- Types of Applications
- Management Applications
- Thin Client / Thick Client Apps
- Web Manager
- System Status Application
- Differences between active and resolved alarms
- System Monitor (SysMon)
- Understand the system inventory through the SysMon
- IP Office Manager
- Creating a new offline configuration (Design)
- File Server (HTTP or SD/Memory Card)
- IP Office DHCP Setup Overview
- Enabling Gatekeeper for VoIP capability
- VoIP Best Practices (Diff-Serv= 46 / IPO Ethernet / H.323 Auto-Create)
- Voicemail Selection (General Configuration)
- System / Telephony elements
- Directory Services / System Events
- SMTP / SMDR Overview
- Users / Extensions



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- Hunt-Groups / Shortcodes
- Incoming Call Routing Table (MSN Configurator)
- Time Profiles / IP Route
- Licenses / Auto Attendants
- IP Office -Telephone deployment
- Patch Cords and Extension (IPO Port) relationship
- Administrator Roles

