

# 4Q17 Earnings Presentation



# 4Q17 AGENDA



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# **Operational Strategies**

# 1. Strategies 2017: Initiatives

I. Operational Front

- a) Generation of high-quality revenue through a more robust credit authorization process at each market (no centralization)
- b) Expansion of customer base in Mexico by redefining the profile of target customers
- c) Enhanced participation of clients from the formal sector of the economy
- d) Strengthened the canvassing channel structure and operation
- e) Optimization of the commercial network to generate operational efficiencies: Selective closure of 5 stores, 13 banking branches and 20 pawnshop branches in Mexico; 4 stores and 2 loan branches in the U.S.

II. Financial Front

- a) Continuous expansion of the bank deposits base through an extensive portfolio of products and execution of marketing campaigns
- b) Further strengthening of the financial structure. Achieved a lower level of indebtedness, among other benefits, through the following initiatives:
  - Settlement of short-term liabilities with most of the Ps.1,127 million received from the monetization of assets in 2017 (more comfortable debt maturity profile)
  - Use of the credit facility subscribed with Bancomext to amortize US\$110 million of our senior notes @ 2020 (lower exposure to exchange rate fluctuations)





# **Famsa Mexico**

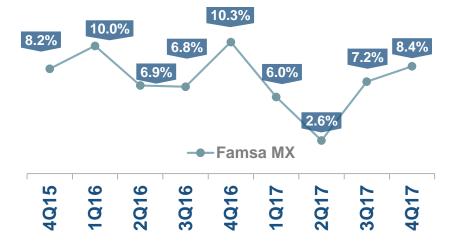
## 2. Famsa Mexico

#### Contribution of Appliances stood out in 4Q17

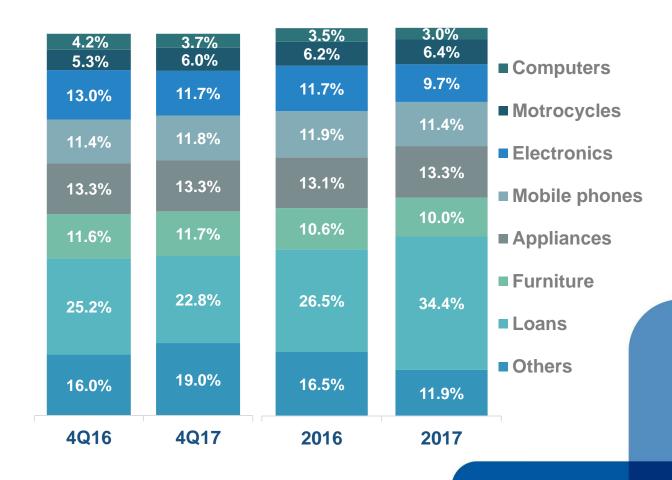


#### **Same-Store Sales (SSS)**

(Annual growth)



### Sales by product mix



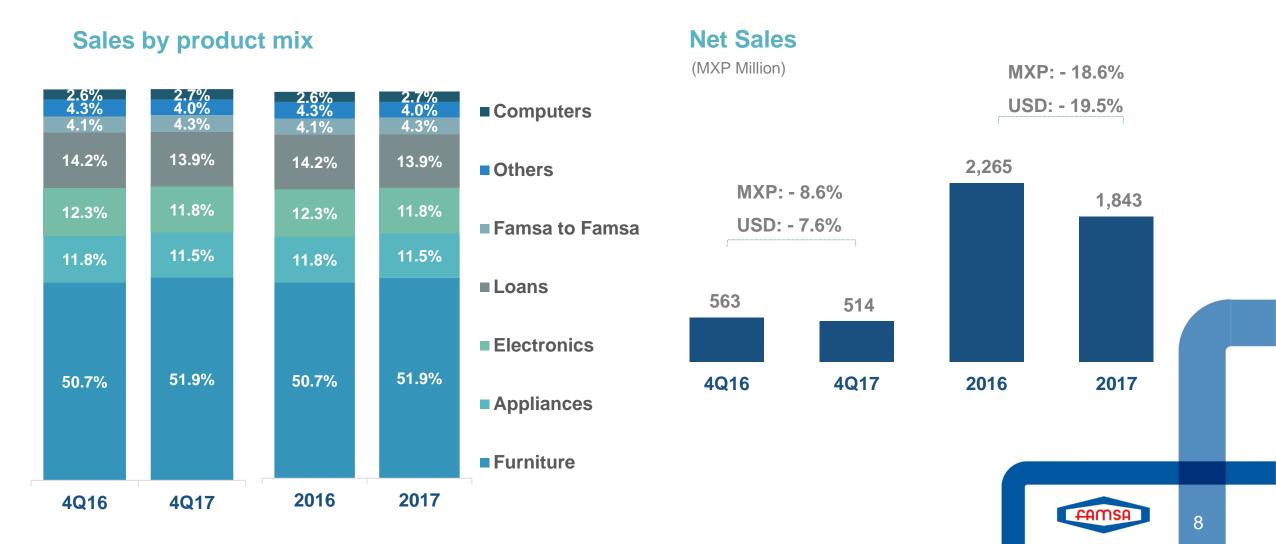




# Famsa USA

## 3. Famsa USA

4Q17 Famsa USA Net Sales in dollars decreased by 7.6% YoY, still affected by the negative outlook for the Hispanic population in the U.S.



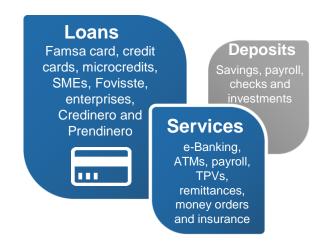




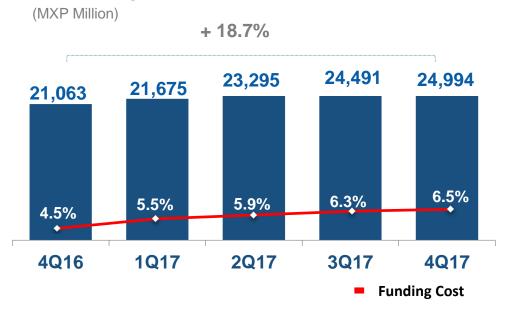
# **Banco Famsa**

## 4. Banco Famsa

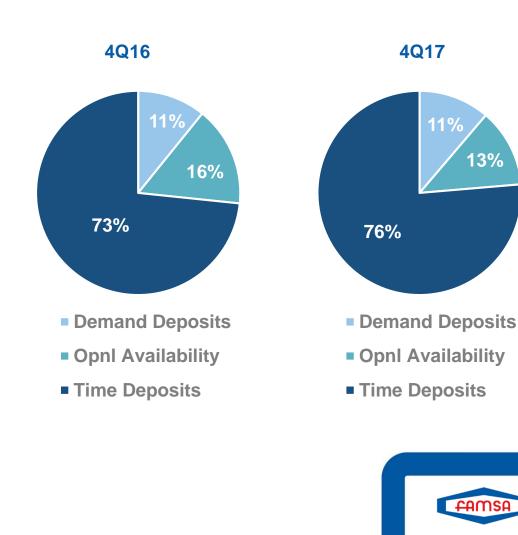
Bank deposits as of December 31, 2017 increased by 18.7% above 4Q16, amounting to Ps.24,994 million.



#### **Bank Deposits**



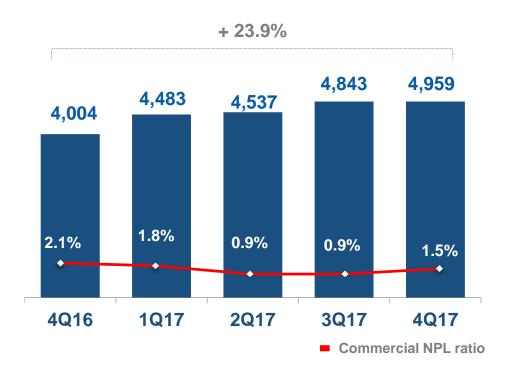
#### **Bank Deposits Mix**



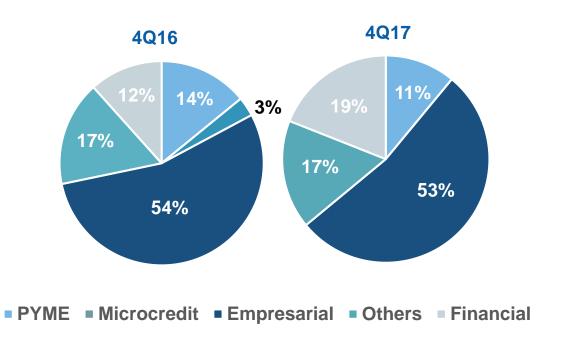
## 4. Banco Famsa

#### **Portfolio of Loans\***

(MXP Million)



#### **Portfolio of Loans Mix**



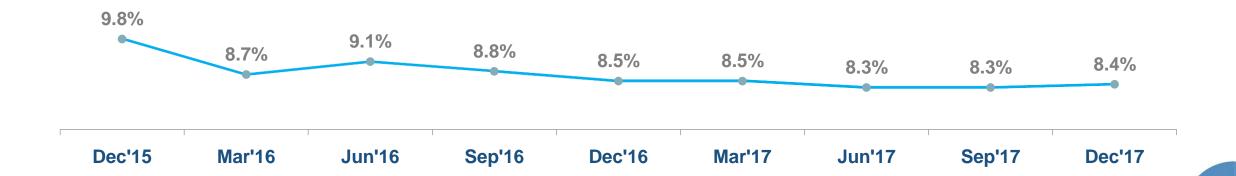
\*Gross Balance Source: Banco Famsa



## 4. Banco Famsa

The Non-Performing Loans ratio (NPL) ended at 8.4%, decreasing 10 bps. vs 4Q16, given the strengthening of our credit base

#### Non-performing Loans Ratio (NPL)\*\*





<sup>\*\*</sup>Includes credits discounted by payroll Source: Banco Famsa





# **Consolidated Results**

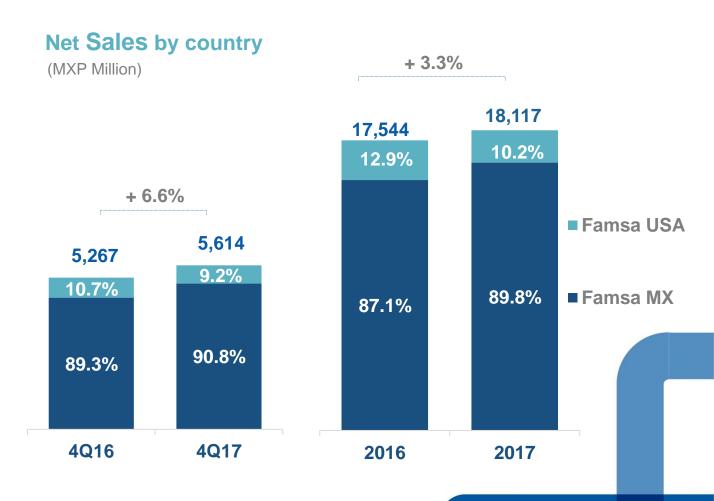
## 5. Consolidated Results – Net Sales

Net Sales increased by 6.6% year over year in 4Q17

## **Same Store Sales (SSS)**

	2016	2017
Total	+6.2%	+4.0%
Famsa Mexico	+8.2%	+6.3%
Famsa USA*	(7.5%)	(17.0%)

<sup>\*</sup> Excluding exchange rate effect



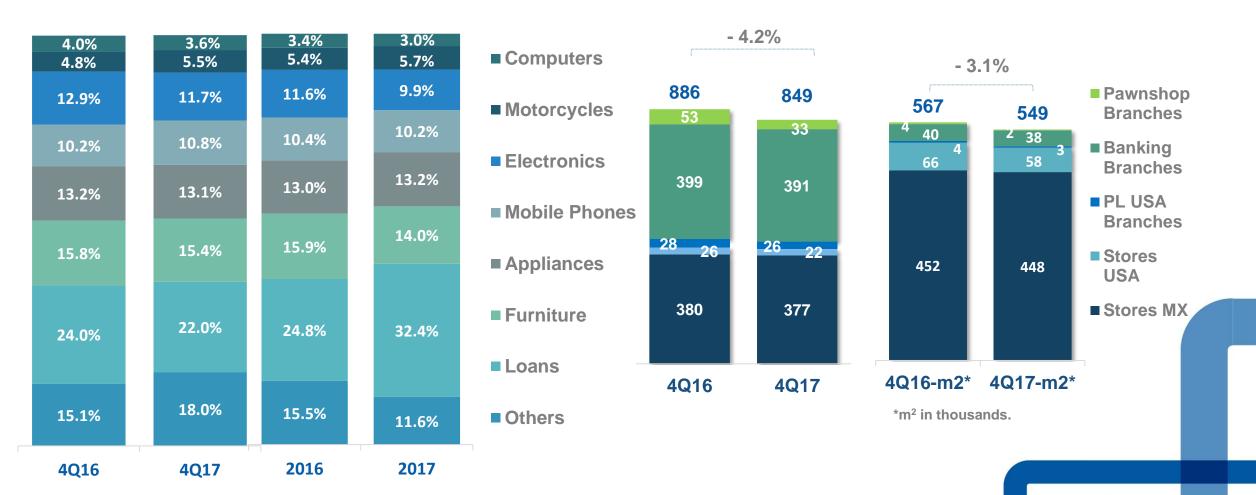
<sup>\*</sup> Mexican Pesos

## 5. Consolidated Results – Net Sales

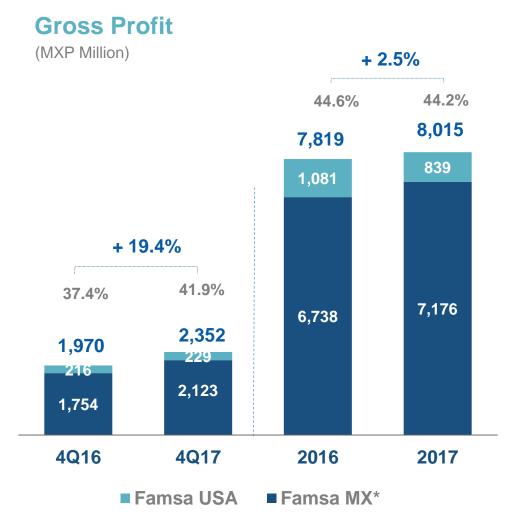
Net Sales by product mix

Business-units

Retail-area



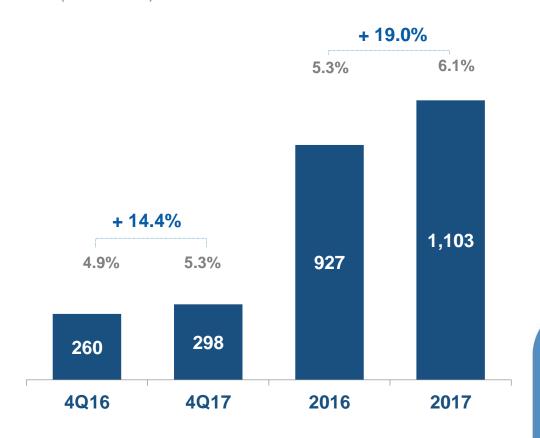
## 5. Consolidated Results



<sup>\*</sup>Includes other segments and intercompanies

#### Financial expenses<sup>(1)</sup>

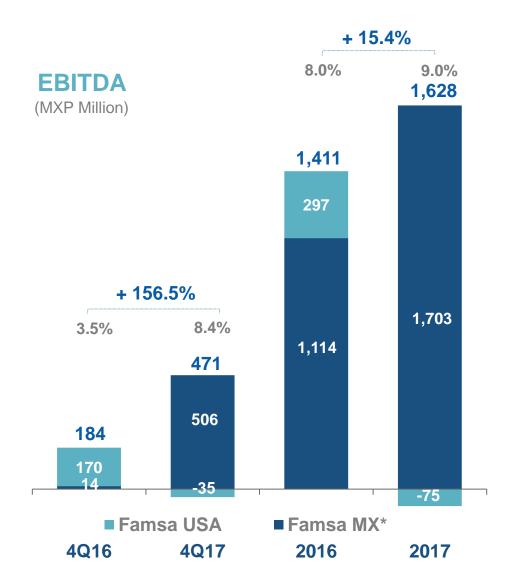
(MXP Million)

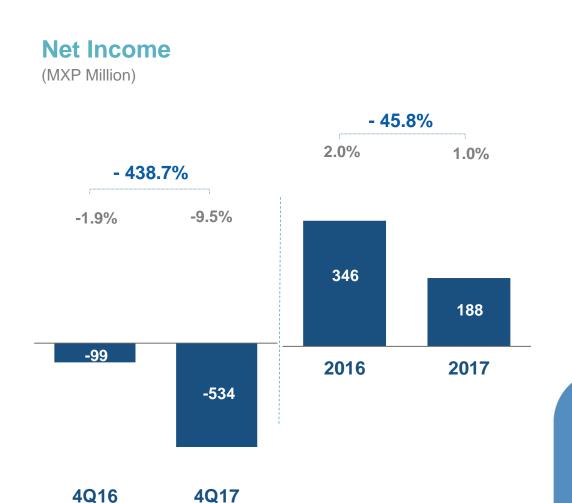


(1) Financial expenses = Interest paid



## 5. Consolidated Results





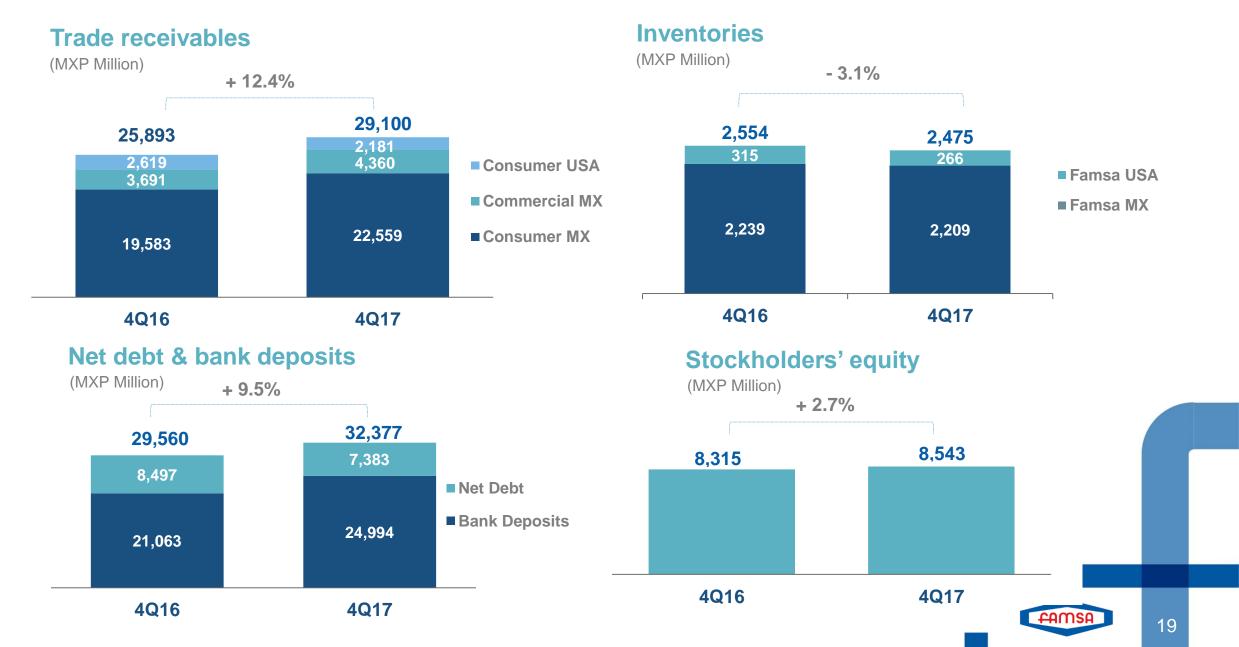
<sup>\*</sup>Includes other segments and intercompanies



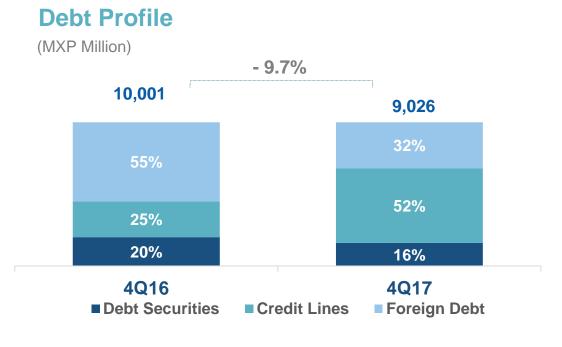


# **Financial Position Items**

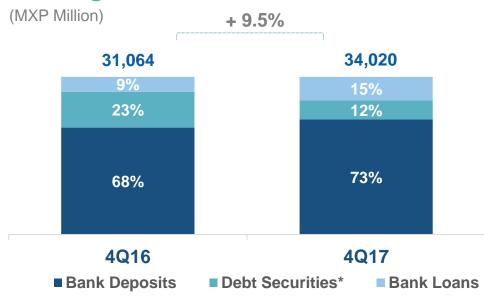
## 6. Financial Position Items



## 6. Financial Position Items: Debt Structure

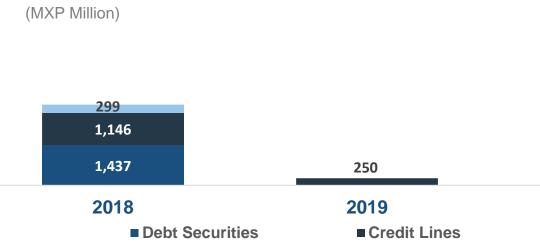


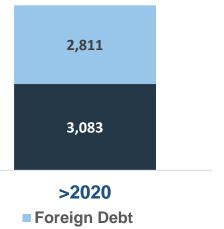
#### **Funding Sources**



\* Includes local notes and foreign senior notes.

## **Debt Maturity Schedule**



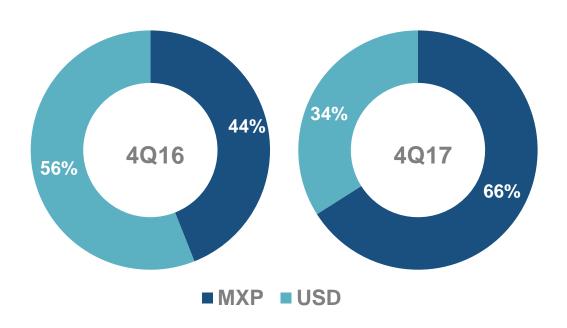


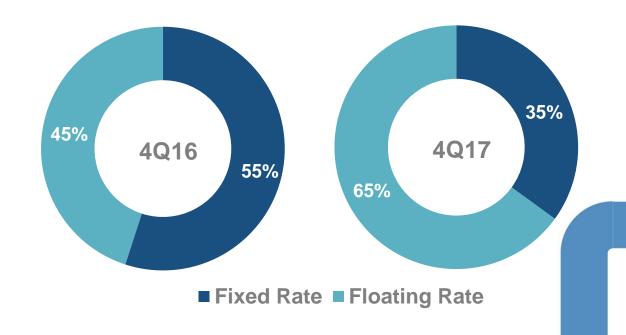


# 6. Financial Position Items: Debt Structure

**Debt Profile: By Currency** 

**Debt Profile: By Interest Rate** 









# 2018 Guidance

# **7. 2018 Guidance**

(MXP Million)	2017	2018 Guidance (Low Range)	YoY Growth (∆%)	2018 Guidance (High Range)	YoY Growth (∆%)
Consolidated Net Sales	\$18,117	\$19,839	+9.5%	\$20,004	+10.4%
Consolidated EBITDA	\$1,628	\$1,850	+13.6%	\$1,950	+19.8%
EBITDA Margin	9.0%	9.3%	+0.3 p.p.	9.7%	+0.7 p.p.

#### **Same-Store Sales**

Famsa Mexico	+6.5%	+9.4%	+10.4%
Famsa USA USD	(19.7%)	+11.8%	+13.8%



# **Note on Forward-Looking Statements**

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