

## Viva Aerobus provides information concerning the class-action lawsuit in Nuevo Leon

Regarding the class-action lawsuit in Nuevo Leon, Viva Aerobus informs:

- The lawsuit was filed in 2017 and has been dismissed up to three times by a judge.
- On May 11<sup>th</sup>, 2018, the Second District Judge in Civil and Labor Matters admitted the class-action lawsuit following the appeal lodged by the Office of the Federal Prosecutor for the Consumer (PROFECO by its Spanish acronym) with the Fourth Unitary Tribunal of the Fourth Circuit.
- In this sense, keeping the best interests of our passengers as top priority, Viva Aerobus will collect all necessary information to respond to the lawsuit in a timely manner.
- Finally, subject to the development of this legal procedure, Viva Aerobus reaffirms its commitment to continue improving its customer service, offering multiple channels to handle complaints and claims more quickly and effectively.

Thanks for your attention.

**Alfonso Maria Collantes**  
Head of Corporate Communication  
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*Viva Aerobus is Mexico's low-cost airline. It started operations in 2006 and today operates one of the most modern Latin American fleet with 26 Airbus A320, including four A320neo, in 95 routes to 41 destinations. With a clear vision of giving all people the opportunity to fly, Viva Aerobus has democratized the airline industry with the lowest rates in Mexico and the lowest costs in Latin America, making their flights the best value offer.*

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