

## Viva Aerobus provides information concerning flight 2307 from Merida – Guadalajara

Mexico City, May 2<sup>nd</sup>, 2018.- Regarding the recently published case regarding one of Viva Aerobus' flights covering the Merida – Guadalajara route, the Company informs:

- On May 2<sup>nd</sup> of 2018, around 19:30 hours, one of our aircraft, covering the Merida – Guadalajara route, flight 2307, had to return to Merida International Airport (MID) due to the activation of the landing gear warning system.
- The Captain landed safely without further incidents being reported and all passengers and crew members safe and sound. Viva Aerobus will provide food, flight changes, lodging or reimbursements of 125% for all passengers, according to the Mexican Civil Aviation Law.
- The aircraft will be overhauled by our maintenance team and the Mexican aviation authorities before returning to service.
- For Viva Aerobus, the safety in its operations and its passengers is the top priority.

**Alfonso Maria Collantes**  
Head of Corporative Communication  
Viva Aerobus

*Viva Aerobus is Mexico's low-cost airline. It started operations in 2006 and today operates one of the most modern Latin American fleet with 26 Airbus A320, including four A320neo, in 95 routes to 41 destinations. With a clear vision of giving all people the opportunity to fly, Viva Aerobus has democratized the airline industry with the lowest rates in Mexico and the lowest costs in Latin America, making their flights the best value offer.*

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