

IMb-Vestigate®

Investigating undocumented mail pieces & parcels

For mailers and parcel handing companies, it isn't enough to keep pieces flowing through production. To maximize profit in today's data-heavy environment of mail production, it is imperative to avoid fines for improperly labeled and reported mail or packages.

At times, the United States Postal Service receives mail and packages for shipment which do not have the appropriate postage, or have no postage paid at all. This is called unclaimed postage. When the USPS receives such undocumented mailpieces, they must be sorted or returned for proper documentation and payment. The price for this extra time and work is covered through fines imposed as postage penalties to mail handling companies.

A PROGRESSIVE SOLUTION

IMb-Vestigate® from Bell and Howell is a software application that compares USPS unclaimed postage reports against data from the NetSort Sorting Platform or manually imported Mail.dat files and provides the data you need to validate or dispute USPS results. IMb-Vestigate® quickly scans up to one year of mail production data to identify discrepancies in the USPS scorecard results. The IMb-Vestigate® system uses the same computer hardware as the NetSort Server system. This allows the IMb-Vestigate PC to be used as a repository for NetSort Data backup files or temporarily act as a NetSort server if needed.

KEY FEATURES

- Mail.dat historical information helps improve accuracy by showing trends over the past year
- Easily exportable mail piece result reports and CSV files for clear data comparison
- Mail.dat importing means maximum system flexibility
- Time-saving file-based unclaimed postage report importing uses the same format as USPS provides, no file manipulation needed

IMB Search	Reports	Admin	IMB Received	Operation	Logout
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Generate IMB Search Reports

Reports:

- [Undocumented Piece Summary Report](#)
- [MSP Pieces Found but not Submitted Postage Claimed](#)
- [IMB's Not Found From USPS](#)
- [MSP Pieces Found Submitted in eDocs](#)
- [MSP Pieces Found But Not Submitted](#)
- [Duplicate Mail Pieces](#)
- [MSP Pieces Found Submitted In Paper Mailing](#)
- [IMB Match Report \(Legacy\)](#)
- [IMB Detail Report \(Legacy\)](#)

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Bell and Howell's IMb-Vestigate® uses the database of all read or printed IMBs, collected from mailpieces passing through the NetSort sorting systems, or captured in a mail.dat file. This data is compared to the IMb codes of the undocumented pieces from the USPS. The findings are quickly detailed and presented in a series of displayed data, text files, and reports. The data import method for these large batch style searches matches the format used by the USPS, making file format conversion unnecessary. When only a few samples are needed, you may perform simple queries for individual IMBs.

IMB Search	Reports	Admin	IMB Received	Operation	Logout
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Search Status [\[Back\]](#)

File Name	Uploaded By	Uploaded On	Status	Generate Report
Manual_20161122_123729	admin	Tue Nov 22 12:37:29 EST 2016	Uploaded	
4225650_Undoc_110416.csv	admin	Tue Nov 15 12:34:11 EST 2016	Uploaded	
213519 - Undoc.csv	admin	Fri Nov 04 02:28:11 EDT 2016	Uploaded	
Manual_20161103_105017	admin	Thu Nov 03 10:50:17 EDT 2016	Uploaded	
4225650 - Undoc.csv	admin	Thu Nov 03 03:12:08 EDT 2016	Uploaded	
4225650-Undoc_102116_30k.csv	admin	Wed Nov 02 12:44:13 EDT 2016	Processing	

EXPERIENCED TECHNICAL SUPPORT

Integration and installation is supplied by the Bell and Howell Service organization upon initial purchase agreement. We have unsurpassed project planning and system set up. After your software is installed, Bell and Howell offers ongoing technical support and IMb-Vestigate® Software updates which are supplied through Software Maintenance Agreement.

FOR MORE INFORMATION VISIT: BELLHOWELL.NET