



# LIMITED COMMERCIAL LICENSE FREQUENTLY ASKED QUESTIONS

A Limited Commercial License is a great option for certain types of organizations. Please read the FAQs below to see if it is the best fit for your population. If you still have questions, [contact us](#) to help you find the best solution.

## WHAT DO I GET WITH A LIMITED COMMERCIAL LICENSE?

Following approval of your application for a Limited Commercial license, Insignia Health will deliver links to the PAM survey and translations, access to our Administrative portal for scoring the survey, training documentation, and supporting materials through an online account in about 10 business days.

## DO I QUALIFY FOR A LIMITED COMMERCIAL LICENSE?

Your organization needs to serve fewer than 10,000 individuals and must not be affiliated with a larger organization serving more than 10,000 individuals; AND you do not plan to administer PAM to more than 1,000 unique patients or members. (See Limited Commercial License [Terms and Conditions](#).)

## I MEET THE QUALIFICATIONS FOR A LIMITED COMMERCIAL LICENSE, BUT I WOULD LIKE IN-PERSON TRAINING AND/OR CUSTOMIZATION OF SCORING OPTIONS (SUCH AS IPAD OR API). SHOULD I STILL APPLY FOR A LIMITED COMMERCIAL LICENSE?

In-person training and PAM scoring customizations are only available with our Standard Commercial License. Please [contact us](#) to discuss your particular circumstances.

## WHAT IF I APPLY AND PAY FOR THE LIMITED COMMERCIAL LICENSE, BUT AFTER REVIEWING THE APPLICATION, INSIGNIA HEALTH DEEMS THAT I WAS NOT QUALIFIED TO PURCHASE THIS LICENSE?

Insignia Health will reach out to you with a Standard Commercial License option. The amount paid via online purchase can be applied to the Standard license payment.

## CAN MY LEGAL TEAM REVIEW AND SUBMIT REDLINE CHANGES TO THE TERMS AND CONDITIONS OF THE LIMITED COMMERCIAL LICENSE?

We encourage your legal team to review the Terms and Conditions for the Limited Commercial License prior to purchase. If license alterations are required, please do not purchase the Limited Commercial License and [contact us](#) regarding a Standard Commercial License.