

**FOR IMMEDIATE RELEASE**

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## **Home Helpers of Greater Milwaukee Receives National Home Care Excellence Award**

**Mequon, WI. January 30, 2019** – Home Helpers of Greater Milwaukee has received the distinguished Best of Home Care - Leader in Excellence Award from Home Care Pulse, the national leader in consumer research and quality assurance for the home care industry. This is the highest award bestowed by Home Care Pulse for both client satisfaction and caregiver quality. Earning this award requires the organization exceed 14 or more quality metrics.

As a Leader in Excellence, Home Helpers of Greater Milwaukee is now ranked among the top 10 percent of home care providers nationally. Home Helpers of Greater Milwaukee is the only home care company serving Milwaukee, Ozaukee, Waukesha, and Washington County to receive this honor.

Home Care Pulse interviewed 10 percent of Home Helpers clients and caregivers each month. Over a 12-month period, Home Helpers of Greater Milwaukee received superior client and employee ratings in areas such as caregiver training, compassion of caregivers, communication, scheduling, and client/caregiver compatibility. Using feedback from clients and caregivers, as well as quality benchmarks from Home Care Pulse, the Home Helpers of Greater Milwaukee's leadership team set goals to reach the highest level of excellence possible.

"This recognition gives us a unique standing within our industry, one that we are very proud of," said Tim Bireley, owner and CEO of Home Helpers of Greater Milwaukee. "This distinction speaks to the tireless dedication of our caregivers and the commitment to quality that is the fabric of our organization."

The Best of Home Care – Leader in Excellence Award highlights the top-performing home care businesses in the nation. Home Care Pulse believes that by honoring these providers, families looking for in-home care for a loved one will be able to recognize and choose a trusted home care provider.

"Our goal at Home Care Pulse is to empower home care businesses to reach their goals and deliver the best home care possible," says Erik Madsen, CEO and founder of Home Care Pulse. "We are happy to recognize Home Helpers of Greater Milwaukee as a Leader in Excellence. We've been impressed by their commitment to their clients and caregivers, as well as the quality of the overall care they provide. They really stand out in their market as a top home care provider."

To find out more about Home Helpers of Greater Milwaukee's commitment to excellence, please visit [www.HomeHelpersWI.com](http://www.HomeHelpersWI.com) or call (262) 365-1443.

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### **About Home Helpers of Greater Milwaukee**

Home Helpers of Greater Milwaukee was founded in 2011 and its mission is to provide the highest quality home care in the 4-county Greater Milwaukee service area. Home Helpers of Greater Milwaukee provides non-medical and skilled nursing services for people in their homes.

### **About Home Care Pulse**

Home Care Pulse is the industry's leading firm in satisfaction research and quality assurance. On behalf of home care businesses across North America, Home Care Pulse gathers unbiased satisfaction ratings from clients and caregivers and detailed feedback to ensure the best in-home care possible can be provided. Powerful online reports allow businesses to identify needs and take action to reduce increase satisfaction, reduce caregiver turnover, and address client needs. For more information, please call Home Care Pulse at (877) 307-8573 or visit [homecarepulse.com](http://homecarepulse.com).