



Parcel Pro® DropShip Email Label

Easy returns mean more returning customers.

It's simple. When returns are painless, customers keep coming back. One of the best solutions for handling returns is Parcel Pro's customized shipping labels – a convenient, secure way for your customers to send merchandise back to you.

Sign up for Parcel Pro today!

Here's how it works

- 1 Email your customer a return shipping label. The label is pre-paid, but you can invoice the customer for the return fee. Attach invoices and other documents to the email if needed.
- 2 Your customer prints the label, affixes it to their return package and drops it off at an authorized UPS® shipping center or FedEx® counter. Do not place packages in stand-alone drop-boxes, or tender to third-party affiliates of the carrier.
- 3 To make it even easier, you can send a courier to pick up the package.
- 4 Return shipments are insured up to the commercial invoice value.

When to use Parcel Pro Return Shipping Labels

- Every-day returns — Make it a core element of your business process. Enhanced convenience builds more loyal customers.
- Holiday returns — E-commerce has never been easier. Now the same can be said about returns.
- With warranties — If you sell goods under warranty, you can also offer free shipping for repairs. If a repair is requested, you can simply login to parcelpro.com and create a shipping label to your return address for your customer.

Insurance coverage is provided under a policy issued by an authorized insurance company to Parcel Pro, Inc. Terms, restrictions and conditions apply. Please speak to a sales representative for more details.

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