

2019 Holiday Shipping Guide



PARCEL PRO
a UPS Capital Company

It's the holidays again. Are you ready?

Parcel Pro is here to get you through the busy holiday shipping season. Tie a ribbon around your finger and remember these important dates and tips.

IMPORTANT SHIPPING DATES

NOV. **27**

Modified UPS and FedEx® service. UPS Next Day Air® picked up today will be delivered Friday, Nov. 29.

NOV. **28**

Thanksgiving Day. No pickup or delivery, except UPS Express Critical® services and FedEx Custom Critical® services.

NOV. **25-26**

Normal UPS® pickup and delivery service.

NOV. **29-30**

Modified extended commitments for UPS and FedEx services.

DEC. **20**

Last day to ship UPS 2nd Day Air® packages for delivery by Dec. 24. All UPS Next Day Air packages picked up today will be delivered Dec. 23. Regular pickup and delivery service for FedEx.

DEC. **21**

Normal UPS Saturday service.

DEC. **22**

No UPS pickup or delivery service except for UPS Express Critical.

DEC. **23**

Last day to ship UPS Next Day Air and FedEx Express packages from certain ZIP Codes for delivery on Christmas Eve, Dec. 24.

DEC. **24**

Normal UPS delivery service. Pickup service available only for Air and International Air packages if prearranged by Dec. 19. Regular and modified FedEx service.

DEC. **25**

Closed. No pickups or deliveries, except UPS Express Critical service, FedEx Custom Critical service and FedEx SameDay® service.

DEC. **31**

Delivery of UPS Air and International Air packages only. UPS On-Call Pickup® service available only if prearranged by Dec. 27. Limited and modified FedEx service.

JAN. **1**

Closed. No pickups or deliveries, except for UPS Express Critical service and FedEx Custom Critical service deliveries.

JAN. **2**

Normal pickup and delivery service resumes.

Helpful Holiday Shipping Tips

TIP # 1

Faster delivery times typically cost more than standard delivery. Starting Nov. 24, surcharges can apply.

TIP # 2

Synchronize delivery dates with package recipients. Coordination minimizes missed deliveries. Don't forget to validate addresses before shipping.

TIP # 3

To protect against losses, train your staff on packing and coverage procedures like double-boxing and removing high-value items from the label and packaging.

Shipping Supplies

Order holiday supplies by Nov. 7 to insure you have them in time for mailings.

Seasonal Surcharges

For the 2019 holiday shipping season, neither UPS nor FedEx will have Residential Peak Surcharges. Other seasonal surcharges apply Nov. 24–Jan 4. For up-to-the-minute rates and surcharges, please refer to [ups.com](https://www.ups.com) and [FedEx.com](https://www.fedex.com).

Service Delivery Commitments

UPS services — Commitment times will be extended Nov. 25–29, Dec. 2–26.

UPS Next Day Air Early[®], UPS Worldwide Express Plus[®] and FedEx Express services — Commitment times will be extended 90 minutes and all other air and international air services will be extended to end-of-day.

FedEx Express services — Commitment times will be extended Nov. 27 and Dec. 18–24.

FedEx Ground — Commitment times will be suspended Nov. 29–Dec. 24.

For detailed holiday information, visit [ups.com](https://www.ups.com) and [FedEx.com](https://www.fedex.com).

We thank you for your business and wish you a joyful holiday season!

If you need anything, please contact us directly: 888.683.2300 or [parcelpro.com](https://www.parcelpro.com).

