

## Refund Policy

We are happy to refund your registration (and additional ticketed events) as follows:

(a) A full (100%) refund of all fees paid will be made if the cancellation is received by April 19. To receive this refund you must either send written notice of cancellation on or before April 19, 2019 via email (to [reg@fairsandexpos.com](mailto:reg@fairsandexpos.com)) or mailed/shipped (IAFE, Attn: Registrar, 3043 E. Cairo, Springfield, MO 65802 – must be postmarked by this date)

(b) Cancellations made April 20 through May 5 will be refunded as follows:

\*Registration: 75% amount paid

To receive a refund you do not have to supply a reason for the cancellation. The reason for the retained amount is to cover some of the expenditures the association has already incurred on your behalf. To receive this refund you must either send written notice of cancellation no later than May 5, 2019 via email (to [reg@fairsandexpos.com](mailto:reg@fairsandexpos.com)) or by mailed/shipped delivery (IAFE, Attn: Registrar, 3043 E. Cairo, Springfield, MO 65802 -- must be postmarked by this date).

Refunds will be processed according to how registration was paid. If by credit card, credit will be issued to the card (it may take several days for it to show on your account). If by check, refund will be issued by IAFE check.

No Refunds will be made after May 5, 2019.