



TORC, LLC.
 218 ISLAND ROAD
 MAHWAH, NJ 07430
 P: 1-888-444-8672
 F: 1-201-961-6802
 E: Orders@torc.com

**Please complete the information below for each individual warranty claim,
 and send the completed form to orders@torc.com.**

Our exclusive 13-month warranty policy is based on date of purchase

Bill-to Company Name: _____

Billing Address: _____

Phone #: _____

Contact Name: _____

Email Address: _____

Ship-to Company Name: _____

Shipping Address: _____

Phone #: _____

Contact Name: _____

Email Address: _____

Warranty Claim Details - Serial # is Required

Model of Tool or Pump: _____

Serial # of Tool or Pump: _____

Reason for Claim: _____

Parts Requested: _____

*TORC's 13-month warranty policy is effective based on the actual purchase date, and is validated by the serial # of the tool or pump. Once your warranty claim has been submitted via email, it will be reviewed and if said tool/ pump is within the warranty period, replacement parts to resolve the issue will be shipped at no cost OR an exchange for a replacement tool or pump will be arranged.