



TORC, LLC.
 218 ISLAND ROAD
 MAHWAH, NJ 07430
 P: 1-888-444-8672
 F: 1-201-961-6802
 E: Repair@torc.com

Please complete the information below for each individual tool or pump to be sent in for repair, and send the completed form to repair@torc.com.

Print the completed form and include with the physical shipment

Bill-to Company Name: _____

Billing Address: _____

Phone #: _____

Contact Name: _____

Email Address: _____

Ship-to Company Name: _____

Shipping Address: _____

Phone #: _____

Contact Name: _____

Email Address: _____

Requested ship-by date: _____

A standard labor charge of \$75/hour applies for our technicians to first diagnose the issue and provide a solution to the problem. As soon as this has been completed, a quote for applicable costs (labor and materials) to complete the repair will be provided for customer approval.

Model of Tool or Pump: _____

Serial # of Tool or Pump: _____

Reason for Repair: _____

Send all shipments to:

TORC, LLC | ATTN: REPAIR DEPARTMENT | 218 ISLAND ROAD | MAHWAH, NJ 07430

*In addition to the hourly labor charge listed above to diagnose the issue and provide a quote for repair, customer is responsible for all additional labor charges, cost of replacement parts and shipping costs.