1. Remove the equipment compartment door located directly below the main control panel on the front of the spa.

Note that each door can be different, depending on your spa model. You may need to remove screws and/or clips. If you can't see how to remove your door safely, refer to your owner's manual.

2. Once the door is removed, locate the serial number on the label marked Serial Number. The name of your spa model will be listed above or next to the serial number.