

## NOTICE TO HOKANSON NIVP3 CUSTOMERS

**October 2019**

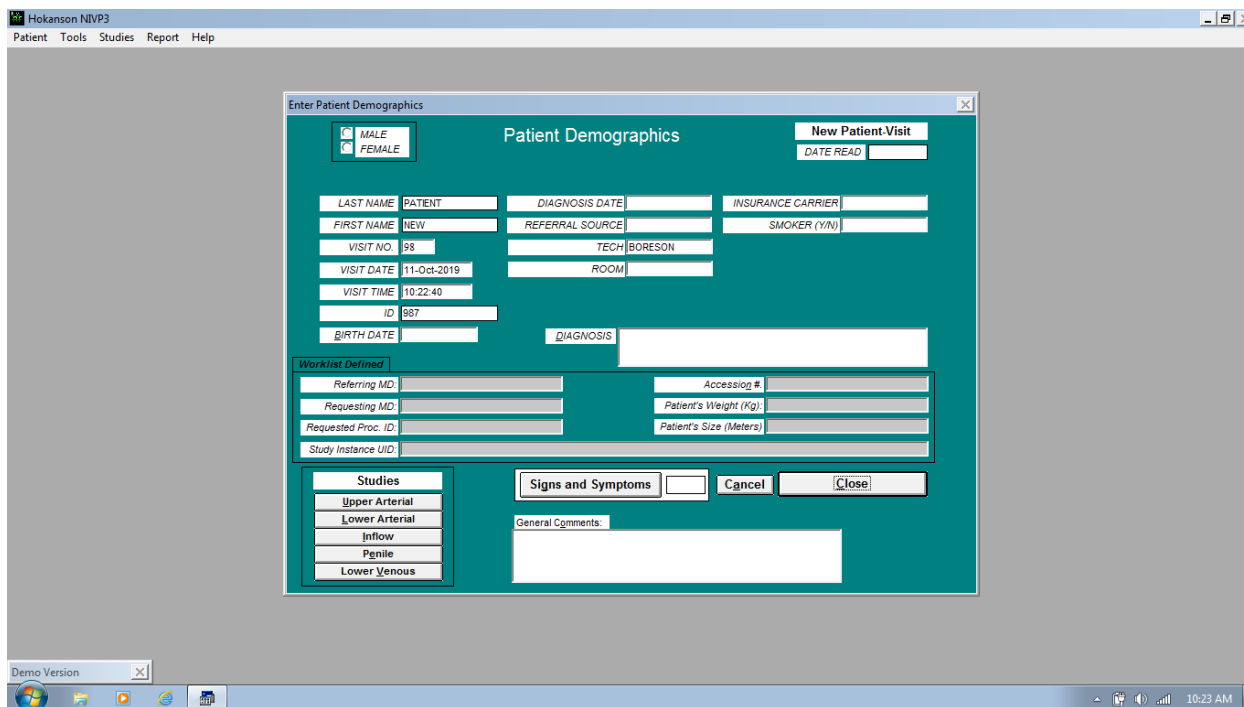
Microsoft® Windows® updates for Windows 7 released October 2019 have triggered a software glitch in Hokanson NIVP3 software version 5.40. The recent Windows updates that correlate to the glitch are:

Windows Malicious Software Removal Tool – October 2019 (KB890830)  
2019-10 Security Monthly Quality Rollup for Windows 7 for x86-based Systems (KB4519976)  
Security Intelligence Update for Windows Defender Antivirus – KB915597 (Version 1.303.769.0)

To continue using the NIVP3 software after the Windows updates are installed, follow the steps below:

Open NIVP3 software and create a new patient visit as usual.

When the Patient Demographics screen appears, the wait cursor for the mouse appears and the NIVP3 screen does not respond. This is the software glitch.



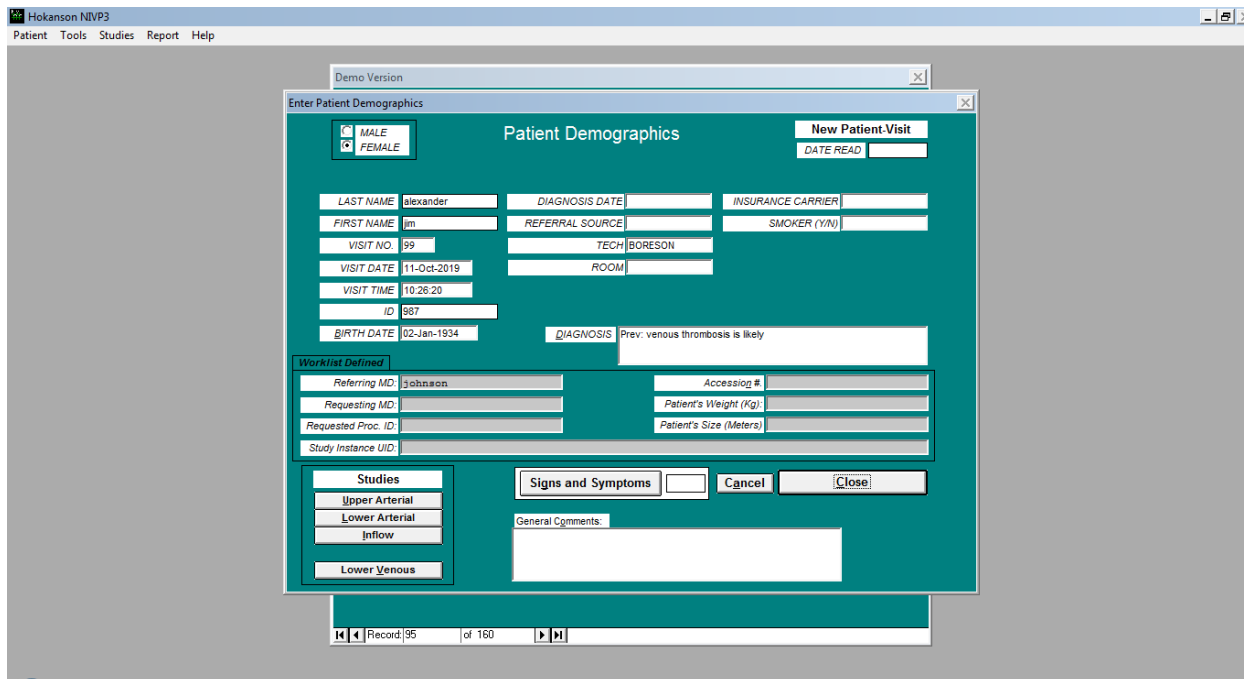
To work around the glitch and use NIVP3 software, move the mouse pointer over the gray box in the lower left of the screen, and click:



(Note that each NIVP3 installation has different text printed on this gray box.)

The initial NIVP3 screen will appear behind the Patient Demographics screen. The mouse will return to normal operation. Patient Demographics can be entered and studies performed normally.

(Note: Do not click on the initial NIVP3 screen in the background.)



**Enter Patient Demographics**

MALE FEMALE

**Patient Demographics** **New Patient Visit**

DATE READ

LAST NAME: alexander DIAGNOSIS DATE: INSURANCE CARRIER:

FIRST NAME: jim REFERRAL SOURCE: SMOKER (Y/N):

VISIT NO.: 99 TECH: BORESON

VISIT DATE: 11-Oct-2019 ROOM:

VISIT TIME: 10:26:20

ID: 987

BIRTH DATE: 02-Jan-1934 DIAGNOSIS: Prev: venous thrombosis is likely

**Worklist Defined**

Referring MD: Johnson Accession #:

Requesting MD: Patient's Weight (Kg):

Requested Proc. ID: Patient's Size (Meters):

Study Instance UID:

**Studies**

Upper Arterial

Lower Arterial

Inflow

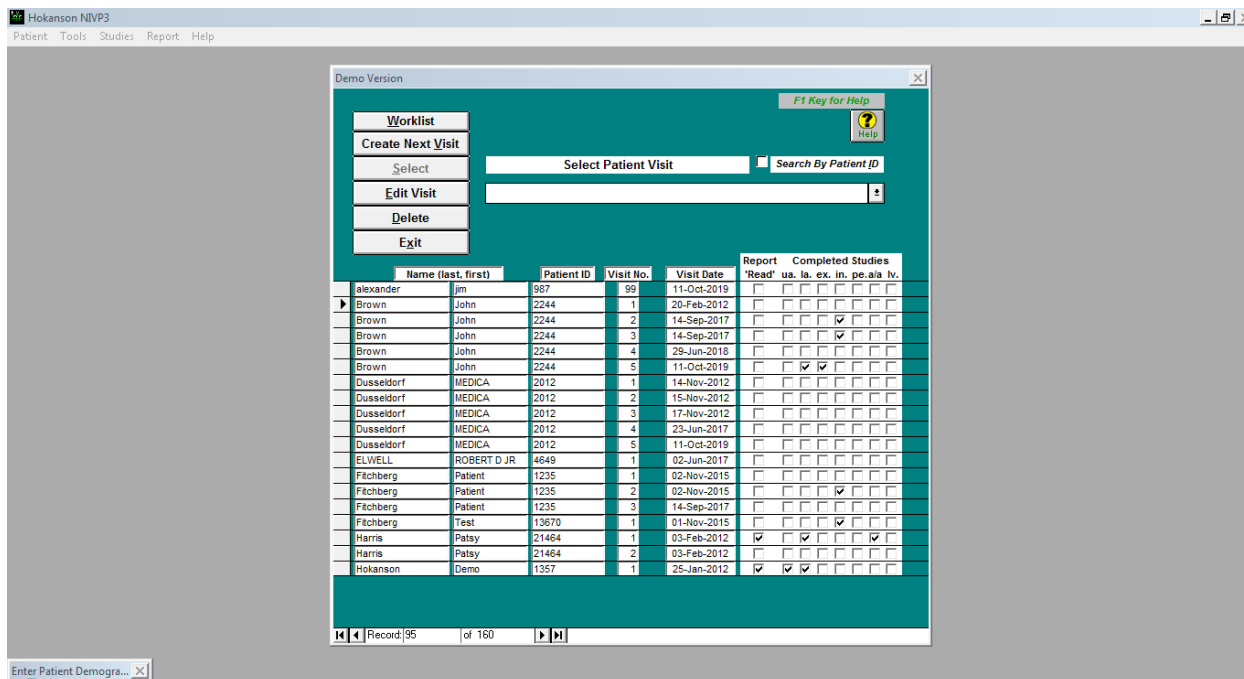
Lower Venous

Signs and Symptoms  Cancel

General Comments:

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When the patient study is complete, the wait cursor may appear again when the Patient Demographics Close button is clicked. If the wait cursor appears, click the gray box in the lower left screen.



**Worklist**

Create Next Visit

Select  Search By Patient ID

Edit Visit

Delete

Exit

F1 Key for Help

Name (last, first)	Patient ID	Visit No.	Visit Date	Report 'Read'	ua	la	ex	in	pe	ala	lv
alexander jim	987	99	11-Oct-2019								
Brown John	2244	1	20-Feb-2012								
Brown John	2244	2	14-Sep-2017								
Brown John	2244	3	14-Sep-2017								
Brown John	2244	4	29-Jun-2018								
Brown John	2244	5	11-Oct-2019								
Dusseldorf MEDICA	2012	1	14-Nov-2012								
Dusseldorf MEDICA	2012	2	15-Nov-2012								
Dusseldorf MEDICA	2012	3	17-Nov-2012								
Dusseldorf MEDICA	2012	4	23-Jun-2017								
Dusseldorf MEDICA	2012	5	11-Oct-2019								
ELWELL ROBERT D JR	4649	1	02-Jun-2017								
Fitchberg Patient	1235	1	02-Nov-2015								
Fitchberg Patient	1235	2	02-Nov-2015								
Fitchberg Patient	1235	3	14-Sep-2017								
Fitchberg Test	13670	1	01-Nov-2015								
Harris Patsy	21464	1	03-Feb-2012								
Harris Patsy	21464	2	03-Feb-2012								
Hokanson Demo	1357	1	25-Jan-2012								

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When the initial NIVP3 screen appears, type in the Select Patient Visit text box before proceeding to a new patient.