



## Care and Cleaning

For most of our window treatments, a light dusting with a vacuum cleaner brush attachment on a regular basis will keep them looking new for years.

### RECOMMENDED CLEANING METHODS

- **Dusting.** Regular light dusting maintains a like-new appearance of most blinds, shades, shadings, and sheers.
- **Vacuuming.** For deeper cleaning, vacuum gently with a brush attachment of any vacuum cleaner. Most products may be vacuumed using a vertical stroke.
- **Compressed air or hair dryer (non-heat setting).** Use to blow dust off selected window coverings.
- **Spot-cleaning.** Spot-clean shades and blinds with soft cloth or sponge moistened with lukewarm water. Add mild detergent if needed. Blot gently to avoid creasing or damaging the fabric. Rubbing can damage fabrics. Spot-cleaning may result in cleaner areas.  
*Note:* Our blackout honeycomb fabrics should not be spot-cleaned.
- **Vinyl vertical blinds.** You can reduce build-up of static electricity by applying a thin film of detergent on all vanes.
- **Bathtub cleaning/water immersion.** This method can be used for faux wood blinds and most, but not all, honeycomb fabrics.
  1. Immerse entire shade in lukewarm water with mild detergent. Wash by gently moving liquid around with your fingers. Not recommended for blinds with cotton or decorative tapes.
  2. Rinse with clear water.
  3. Close shade before removing from rinse water.
  4. Hold rails and tilt the shade to allow excess water to drain off.
  5. Re-install damp shade into window opening.
  6. Lower shade all the way to allow it to dry completely.

**Note:** Honeycomb shades should be dried in the fully lowered position.



Dusting



Vacuuming



Spot-Cleaning

**Products not recommended for bathtub cleaning include blackout honeycomb fabrics, skylights, Sheer Shadings, Smart Roman Shades, Vertical Sheers, Woven Woods, Roller Shades, and Wood Blinds.**

**Important! Do not immerse headrail on Cordless Lift, Continuous Loop, Tandem, Vertical Honeycomb systems or Faux Wood Blinds.**

- **Ultrasonic cleaning.** Professional ultrasonic cleaning is recommended for several products. *Do not use this method for:* wood blinds, honeycomb Skylights systems, faux wood blinds, light-dimming Sheer Shadings. **Important! Do not immerse headrail on Cordless Lift, Continuous Loop, or Vertical Honeycomb systems.**
- **Injection/extraction cleaning system.** This type of cleaning injects a cleaning solution into the fabric and extracts the dirty solution in the same motion. It is a very effective way to deep clean your window treatments. The service is typically performed in the home so there is no need to remove the window treatments. Dry method is recommended for certain fabrics. **Important! Do not use this method to clean fabric-covered headrails on valances.**
- **Steaming.** Steaming can be done to remove wrinkles from some fabrics. A hand-held travel size steamer that provides continuous steam is best. Heavy-duty steamers are not recommended.



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## Limited Lifetime Guarantee



**We're so confident in the quality of our products that we're putting our money where our mouth is with a Limited Lifetime Warranty.**

### **WAIT, WHAT DOES LIFETIME MEAN?**

Good question! You've read one of these before.

This Limited Lifetime Warranty covers our MyBlinds products for defects in materials, mechanisms, or workmanship for as long as you, the original consumer purchaser, own the product.

In the event of a defect under this warranty, we will repair or replace your product (we get to pick which), as long as you bring it back to where you bought it.

If we repair your MyBlinds, we will use like or similar parts (makes sense, right?)

### **BUT WHAT ABOUT THE LIMITED PART?**

"Limited Lifetime" does seem like a bit of an oxymoron, doesn't it? Well let us explain the "limited" part by clarifying what is covered and what is not:

1. This warranty only covers your actual MyBlinds, we don't refund for shipping charges and labor costs for removal, measuring and installation.
2. Installation of the product must be in accordance with the accompanying instructions. (Turn your creativity to painting or basket weaving).
3. The product cannot be modified. (MyBlinds are already ultra-customizable... what more could you possibly want?)
4. It is the purchaser's responsibility to maintain and clean the product in compliance with the instructions provided. (we provide lots of great information about how to keep them looking great).
5. The product must be used only in the window for which it was purchased. (But seriously, why would you try jamming your custom-made MyBlinds into another window?)
6. Conditions or damages arising from misuse, abuse, accidents, removal, reinstallation, exposure to the elements, discoloration due to sunlight, normal wear and tear, or the passage of time are not covered by this warranty. (In other words: treat your MyBlinds nicely, please).
7. Operational cords are warranted for 5 years from the date of purchase (please don't swing from them).
8. Specialty Shapes are warranted for one year from purchase. (But that's no reason to leave that triangular window naked!)

To obtain warranty service, contact the Home Depot store where you purchased your MyBlinds. The store will work with us to repair or replace any defective parts or components without charge. If you require further assistance, contact MyBlinds at the address or telephone number listed below and have your proof of purchase handy.



**Hey, look! More legal copy:**

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER OBLIGATIONS, LIABILITIES OR WARRANTIES (obviously).

In no event shall MyBlinds be liable for INCIDENTAL OR CONSEQUENTIAL DAMAGES or for any other direct or indirect damage, loss, cost, expense or fee. Some states do not allow the exclusion or limitation of incidental or consequential damages, so this exclusion or limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

And finally, this warranty does not apply to commercial orders.

**Confused? For some extra help, contact us at:**

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