



Levolor Aluminum Blinds

Care

Use ordinary soft, clean dust cloths, chemically treated dust cloths, vacuum cleaner brush attachments, or other available ordinary household aids. The paint surface of the slats is quite smooth and dust is easily brushed off if done at regular intervals.

To vacuum, use the brush dust head attachment and tilt slats first up, then down (but not entirely exposed) to reach the entire top and bottom surfaces.

To dust, use a soft clean cloth or chemically treated dust cloth and tilt the slats as above.

To wash, use a damp cloth or sponge and mild detergent. Use warm or cold water - NOT hot water. Tilt the slats as above. Protect the floor or sill from excess water. The blind can also be taken down, placed in a bath tub of mild soapy water, then rinsed clean, wiped dry, or allowed to dry completely in the open air.

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Warranty

Backing each Levolor aluminum blind is our lifetime limited warranty. In simplest terms, Levolor blinds are guaranteed for as long as they cover your window.

Levolor aluminum blinds will be free from defects in materials and workmanship for as long as the original retail purchaser owns the product, provided that (i) such products were properly installed in residential dwellings, and (ii) such products were made or assembled exclusively from Levolor materials and companies.

The obligation of Levolor and its licensed fabricators and distributors is limited to repair or replacement of the shades or components found to be defective and excludes shipping charges and labor costs for measuring and installation. Repairs will be made with like similar parts.

To obtain warranty service, contact the dealer from whom you purchased the product. The dealer will work with the licensed Levolor fabricator who custom assembled the shade to promptly repair or replace any defective parts or components without charge. Warranty claims must be accompanied by proof of purchase, as well as details regarding the nature of the problem, location of the shade, etc.

This warranty does not include any conditions or damages resulting from accidents alterations, misuse, abuse, motorized devices, or failure to follow our instructions with respect to measurement, installation, cleaning, or maintenance. This warranty also does not cover any condition or damage resulting from removal of the shade and reinstallation in the same or another window.

Also please note that cords and fabric are excluded from the lifetime warranty guarantee: cords are covered for a duration of 3 years, and all fabric is covered for a duration of 5 years.

This warranty also does not apply to conditions caused by normal wear and tear upon the product.

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER OBLIGATIONS, LIABILITIES, OR WARRANTIES. In no event shall Levolor or its licensed fabricators or distributors be liable or responsible for INCIDENTAL OR CONSEQUENTIAL DAMAGES or for other direct or indirect damage, loss, cost, expense or fee. Some states do not allow the exclusion or limitation of incidental or consequential damages, so this exclusion or limitation may not apply to you.

Wear and tear parts are not covered under the warranty. String are covered for a period of 1 year. After the first year, the consumer is responsible for shipping any product back to the manufacturer. Most repair cost will be covered under the warranty.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.