

LIFETIME LIMITED WARRANTY FOR CUSTOM BLINDS AND SHADES

Levolor Kirsch Window Fashions proudly extends a lifetime-limited warranty on the enclosed product to the original residential retail purchaser as long as the product remains in the original window.

<except for unfinished wood cornices, which have no warranty>.

WARRANTY COVERAGE

COVERED

FOR HOW LONG

Entire product against manufacturing defects (i.e., a flaw in the product design, materials or workmanship that causes the product to no longer function). Lifetime

Except: Cords including internal cords such as those found in cordless 3 years
Vertical vinyl vanes. 3 years
All fabric 5 years

NOT COVERED

Normal wear and tear

Any product that fails due to:

- | | | |
|----------------------------|------------------------|-------------------------|
| ■ abuse | ■ exposure to salt air | ■ improper installation |
| ■ accident | ■ extraordinary use | ■ improper operation |
| ■ alterations | ■ improper cleaning | ■ misapplication |
| ■ damage from pets/insects | ■ improper handling | ■ misuse |

Any product that, with the passage of time, has:

- loss of color intensity
- loss of pleating if product is not held in raised position a portion of the time
- yellowing or cracking of plastic parts or foam wood product

Any motorized product

Natural wood products that have:

- variations in color, grain, or texture
- warping of wood slats in high-humidity areas

Costs associated with:

- | | | |
|--------------------------|---|-----------------------|
| ■ product removal | ■ transportation to and from the retailer | ■ brand label removal |
| ■ product remeasure | ■ incidental or consequential damages | |
| ■ product reinstallation | ■ shipping | |

In the event there are multiple blinds/shades in the same room, only the defective blind/shade will be replaced.

TO REPORT SHIPPING DAMAGE

If damage occurred during shipping, call 1-800-538-6567 and report within 14 calendar days or else you may be denied credit for your damaged product.

TO OBTAIN SERVICE



For online product-specific troubleshooting information, refer to www.levolor.com or www.kirsch.com.



If you suspect this Levolor Window Fashions product has a manufacturing defect in materials or workmanship:

1. Locate the sales receipt (proof of purchase).
2. Call 1-800-538-6567.

Any unauthorized returns will not be accepted.

WARRANTY REMEDY

THIS SHALL BE YOUR SOLE REMEDY UNDER THIS LIMITED WARRANTY.

If this Levolor Window Fashions product is found to have a manufacturing defect in materials or workmanship, we will (at our discretion) do one of the following:

- repair the product
 - replace the product
 - refund the cost of the product
- Colors vary from lot to lot and may not exactly match sample swatch or previous purchases.
 - Discontinued items or color selections will be replaced with the closest equivalent current product.

YOUR RIGHTS UNDER STATE LAW

This lifetime limited warranty gives you specific legal rights, and you may have other rights, which vary from state to state. Some states do not allow limitations on how long a warranty lasts, so the above limitations may not apply to you.

No agent, representative, dealer, or unauthorized employee has the authority to increase or alter the obligation of this warranty. This lifetime limited warranty supersedes any previous versions.

SAVE THIS WARRANTY CARD WITH YOUR PROOF OF PURCHASE

Recommended Cleaning Methods

Care Instructions

A brush-type vacuum attachment or feather duster should be used for cleaning. If your shade should become stained, you may clean it by dabbing the spot with a sponge dampened with lukewarm water. Avoid contact with window cleaning products as these may discolor your shade. Ultrasonic cleaning is not recommended or covered by our warranty.

Color Variation and Fabric Repeat Information

Color lot variations may occur due to the process of color application. For the best color match, order all shades for a room at the same time. Pattern availability and color lot match between orders cannot be assured. Any variation in color is in accordance with industry standards.