



Bali Verticals

Care

Aluminum Louvers: Can be cleaned with a damp cloth and mild detergent.

Vinyl Louvers: Can be cleaned with a damp cloth. Also, if a thin film of mild detergent is left on louvers, it will eliminate static electricity.

Fabric Louvers: Require only periodic vacuuming. For soiled fabrics, we recommend a gradual progression through the following: 1) Let the soil dry and try to gently pick it off the fabric. 2) Gently scrub with warm water. 3) Gently scrub with warm water and a mild detergent such as dishwashing liquid.

Scotchgard(R) Treated Fabrics: Brighton, Lucia, Paradise, Taylor - All are treated with Scotchgard(R) fabric protector and require only periodic vacuuming.

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Warranty

Louvers (vinyl or fabric) are warrantied for three (3) years.

Headrails: Perfect-View, Ultra-View, and G-71 Super-View headrails have a limited lifetime warranty.

Valances: the Stay-Clear Channel Panel and Valance products have a limited lifetime warranty.

Note: only the original purchaser of the above stated products is covered by this warranty.

Springs Window Fashions warrants all vertical blinds against original defects in materials or workmanship for as long as the original purchaser owns the product provided that (1) the product was properly installed in a residential dwelling, (2) the product was made or assembled exclusively from Springs Window Fashions materials and components, (3) Springs Window Fashions recommendations were followed with regard to limitations and specifications.

The obligations of Springs Window Fashions and its licensed fabricators and distributors are limited to the repair or replacement of the parts or product found to be defective. Springs Window Fashions and its licensed fabricators and distributors are not responsible for transportation costs or labor costs for measuring, taking the blind down or reinstalling the product. If repairs are made under this warranty, the repairs will be made with like or similar parts.

This warranty does not cover conditions or damages caused by accidents, alterations, misuse, or failure to follow instructions for measurement, installation, cleaning or maintenance. In addition, normal wear and tear are not covered by the warranty.

All fabrics can lose original intensity after long exposure to the sun. When left for extended periods in direct sunlight, plastics tend to yellow or crack. All cords will eventually wear out. Springs Window Fashions considers these things normal wear and tear and are not covered by this warranty.

Fabrics vary from lot to lot and may not exactly match sample swatch or previous purchases.

Wear and tear parts are not covered under the warranty. Strings are covered for a period of 1 year. After the first year, the consumer is responsible for shipping any product back to the manufacturer. Most repair cost will be covered under the warranty.

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WRITTEN OR ORAL WARRANTIES OR OBLIGATIONS AND LIABILITIES. No person is authorized to extend or alter this warranty. SPRINGS WINDOW FASHIONS SHALL HAVE NO LIABILITY WHATSOEVER FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so this exclusion or limitation may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.



Service:

To obtain warranty service contact the dealer or decorator from whom you purchased the product. Springs Window Fashions or its licensed fabricator or distributor require that the product be returned for repair. At the discretion of Springs Window Fashions, or its licensed fabricator or distributor, if the product cannot be repaired, it will be replaced. Warranty claims must be accompanied with your original sales receipt as well as information in regards to the nature of the problem. The dealer or decorator will arrange for inspection of the product and repair or replace, if warranted, by Springs Window Fashions or one of its licensed fabricators. If you need further assistance regarding this warranty, you may write to Springs Window Fashions at the address below.

Customer Service Center
Springs Window Fashions Division, Inc.
R.D. #1, Route 405 South, P.O. Box 500
Montgomery, PA 17752

Include your name, address, a description of the problem, the date of purchase, and the date and conditions under which the problem occurred. A bill of sale, canceled check, receipt, or other record must be provided to verify the original purchase date.