



Bali Products Care, Maintenance and Warranty

BALI DIAMONDCELL CELLULAR SHADES

Care

Bali cellular shades are easy to keep looking fresh and new for years. Regular dusting with a feather duster is recommended. When necessary, fabric can be lightly vacuumed with a brush attachment.

If the cellular shades become soiled with topical dirt (i.e., dirt that is resting on the surface of the fabric), we recommend that the shade be spot cleaned using a soft rag or sponge, a mild detergent and warm water. Extra care should be used when cleaning Cocoon fabrics as the fabric could be permanently crushed.

When it is necessary to clean the entire shade, the shade should be removed from the window and immersed in a tub filled with warm water and a mild detergent. (Do not attempt this if your shade features the optional EasyUp Lift System, AutoVue, other specialty features, or Cocoon fabric.) Gently wash with a soft rag or sponge. Rinse the shade with clean water. Close the shade and tilt to allow excess water to drain. Reinstall the shade, lower it and allow it to dry.

Due to the differences in ultrasonic cleaning operators, we cannot recommend this method of cleaning.

Do not use strong detergents or spot removers.

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Warranty

Springs Window Fashions warrants all Diamondcell cellular shade products against defects in materials and workmanship for as long as the original purchaser owns the product, provided that (1) such products were properly installed in a residential dwelling, and (2) such products were made or assembled exclusively from Springs Window Fashions' materials and components.

The obligations of Springs Window Fashions and its licensed fabricators and distributors are limited to the repair or replacement of the parts or product found to be defective. Springs Window Fashions and its licensed fabricators and distributors are not responsible for transportation costs or labor costs for measuring, taking the blind down or reinstalling the product. If repairs are made under this warranty, the repairs will be made with like similar parts. Conditions or damages caused by accidents, alterations, misuse, or failure to follow our instructions for measurement, installation, cleaning, or maintenance are excluded from the warranty. In addition, normal wear and tear, i.e., color fading from sunlight, are not covered by the warranty.

Wear and tear parts are not covered under the warranty. String are covered for a period of 1 year. After the first year, the consumer is responsible for shipping any product back to the manufacturer. Most repair cost will be covered under the warranty.

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WRITTEN OR ORAL WARRANTIES OR OBLIGATIONS AND LIABILITIES No person is authorized to extend or alter this warranty. SPRINGS WINDOW FASHIONS SHALL HAVE NO LIABILITY WHATSOEVER FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so this exclusion or limitation may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.



Service:

To obtain warranty service contact the dealer or decorator from whom you purchased the product. Springs Window Fashions or its licensed fabricator or distributor require that the product be returned for repair. At the discretion of Springs Window Fashions, or its licensed fabricator or distributor, if the product cannot be repaired, it will be replaced. Warranty claims must be accompanied with your original sales receipt as well as information in regards to the nature of the problem. The dealer or decorator will arrange for inspection of the product and repair or replace, if warranted, by Springs Window Fashions or one of its licensed fabricators. If you need further assistance regarding this warranty, you may write to Springs Window Fashions at the address below.

Customer Service Center
Springs Window Fashions Division, Inc.
R.D. #1, Route 405 South, P.O. Box 500
Montgomery, PA 17752

Include your name, address, a description of the problem, the date of purchase, and the date and conditions under which the problem occurred. A bill of sale, canceled check, receipt, or other record must be provided to verify the original purchase date.