Artisan No Tools Cellular™ Shades

Cleaning Recommendation

Dusting

To maintain the fresh appearance of your shade, with a light touch, dust regularly with a feather duster.

Vacuuming

Use a vacuum attachment for a deeper clean, being careful not to press too hard as to crease the fabric.

Spot Cleaning

Use warm water, mild detergent, and a non-abrasive cloth. Dab lightly or gently rub back and forth in the direction of the fabric pleats. Pat dry to remove excess water and leave the shade fully closed until completely dry.

Warning: Dry cleaning, full immersion in water, strong detergents, or spot cleaners are not recommended.

Warranty

Redi Shade, Inc. extends a lifetime-limited warranty as long as the product remains in the original window.

Lifetime coverage against original defects in materials or workmanship. Seven (7) years for internal cords.

If you suspect a product has a manufacturing defect in materials or workmanship, please contact Redi Shade, Inc. with proof of purchase at customersupport@redishade.com or 1-888-608-6611.

If a product is found to have a manufacturing defect in materials or workmanship, Redi Shade will, at its discretion: repair, replace, or refund the cost of the product. In the event that there are multiple shades in the same room, only the defective shade(s) will be replaced. We may require return of original product(s). Unauthorized returns will not be accepted. Colors vary from lot to lot and may not exactly match samples or previous purchases. Discontinued items or color selections will be replaced with the closest equivalent current product.

Excludes the following: normal wear and tear with use. Affects of exposure to the elements over the passage of time: loss of color intensity, yellowing or cracking of plastic parts, loss of pleating if product is not held in raised position a portion of the time. Failure to follow instructions for measurement, installation, removal, and cleaning. Abuse, misuse, alterations, pet damage, costs associated with shipping to manufacturer, product removal, re-measure or re-installation, incidental or consequential damages.

This limited warranty gives you specific legal rights, and you may have other rights, which vary from state to state. Some states do not allow limitations on how long a warranty lasts, so the above limitations may not apply to you. No agent, representative, dealer, or unauthorized employee has the authority to increase or alter the obligation of this warranty. This limited warranty supersedes any previous versions.

100% Satisfaction Guaranteed

If you're not satisfied with your Artisan Cellular Shade purchase, please contact us within 30 days of delivery. If we can't make things right, we'll help you with an exchange or refund.

