

# **BALI PLEATED SHADES**

#### Care

The following cleaning instructions have been developed for the fabric used in pleated shades.

Remove the pleated shade from the window, open the shade and lay it out on a clean, flat surface, such as a counter or table top.

If the shade is dusty, simply vacuum over it using an upholstery attachment.

For cleaning fingerprints or soiled spots on pleated shades, we recommend using an aerosol spray foam upholstery or fabric cleaner, such as Woolite™ or ScotchGard™ upholstery cleaners.

Spray the foam cleaner over the entire areas to be cleaned. Immediately scrub the area with a clean, damp sponge (back and forth gently in the direction parallel to the pleats in the fabric) until the stains are removed. If necessary, the entire shade may be cleaned in this fashion. Be careful not to crush or wrinkle the fabric.

Remove the excess water from the fabric by patting with a clean, dry towel. Hang the shade up when completely dry.

Frequent cleaning may tend to remove the fullness and body of the pleated fabric.

Due to the differences in Ultrasonic cleaning operations, we cannot recommend this method of cleaning.

Do not use strong detergents or spot removers.

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## Warranty

Springs Window Fashions warrants all Pleated products against defects in materials and workmanship for a period of three years from the date of purchase, provided that (1) such products were properly installed in a residential dwelling, and (2) such products were made or assembled exclusively from Springs Window Fashions' materials and components.

The obligations of Springs Window Fashions and it's licensed fabricators and distributors are limited to the repair or replacement of the parts or product found to be defective. Springs Window Fashions and it's licensed fabricators and distributors are not responsible for transportation costs or labor costs for measuring, taking the blind down or reinstalling the product. If repairs are made under this warranty, the repairs will be made with like similar parts. Conditions or damages caused by accidents, alterations, misuse, or failure to follow our instructions for measurement, installation, cleaning, or maintenance are excluded from the warranty. In addition, normal wear and tear, i.e.,color fading from sunlight, are not covered by the warranty.

Wear and tear parts are not covered under the warranty. String are covered for a period of 1 year. After the first year,

the consumer is responsible for shipping any product back to the manufacturer. Most repair cost will be covered under the warranty.

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WRITTEN OR ORAL WARRANTIES OR OBLIGATIONS AND LIABILITIES No person is authorized to extend or alter this warranty. SPRINGS WINDOW FASHIONS SHALL HAVE NO LIABILITY WHATSOEVER FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states do not allow the exclusion or limitation of incidental or consequential damages, so this exclusion or limitation may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

### Service:

To obtain warranty service contact the dealer or decorator from whom you purchased the product. Springs Window Fashions or it's licensed fabricator or distributor require that the product be returned for repair. At the discretion of Springs Window Fashions, or its licensed fabricator or distributor, if the product cannot be repaired, it will be replaced. Warranty claims must be accompanied with your original sales receipt as well as information in regards to the nature of the problem. The dealer or decorator will arrange for inspection of the product and repair or replace, if warranted, by Springs Window Fashions or one of its licensed fabricators. If you need further assistance regarding this warranty, you may write to Springs Window Fashions at the address below.

Customer Service Center Springs Window Fashions Division, Inc. R.D. #1, Route 405 South, P.O. Box 500 Montgomery, PA 17752

Include your name, address, a description of the problem, the date of purchase, and the date and conditions under which the problem occurred. A bill of sale, canceled check, receipt, or other record must be provided to verify the original purchase date.