



Levolor Wood Blinds

Care

Care must be taken when cleaning Levolor real wood blinds. Washing the blind is NOT recommended. Although the wood is sealed, water or even excessive dampness may cause warpage or discoloration of the slats. Since the surface of the slats is smooth, dust may be easily brushed off at regular intervals using a clean soft dust cloth or a vacuum cleaner brush attachment. Clean them as described above.

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Warranty

Backing each Levolor wood blind is our lifetime limited warranty. In simplest terms, Levolor blinds are guaranteed for as long as they cover your window.

Levolor wood blinds will be free from defects in materials and workmanship for as long as the original retail purchaser owns the product, provided that (i) such products were properly installed in residential dwellings, and (ii) such products were made or assembled exclusively from Levolor materials and companies.

The obligation of Levolor and its licensed fabricators and distributors is limited to repair or replacement of the shades or components found to be defective and excludes shipping charges and labor costs for measuring and installation. Repairs will be made with like similar parts.

To obtain warranty service, contact the dealer from whom you purchased the product. The dealer will work with the licensed Levolor fabricator who custom assembled the shade to promptly repair or replace any defective parts or components without charge. Warranty claims must be accompanied by proof of purchase, as well as details regarding the nature of the problem, location of the shade, etc.

This warranty does not include any conditions or damages resulting from accidents alterations, misuse, abuse, motorized devices, or failure to follow our instructions with respect to measurement, installation, cleaning, or maintenance. This warranty also does not cover any condition or damage resulting from removal of the shade and reinstallation in the same or another window.



Also please note that cords and fabric are excluded from the lifetime warranty guarantee: cords are covered for a duration of 3 years, and all fabric is covered for a duration of 5 years.

This warranty also does not apply to conditions caused by normal wear and tear upon the product.

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER OBLIGATIONS, LIABILITIES, OR WARRANTIES. In no event shall Levolor or its licensed fabricators or distributors be liable or responsible for INCIDENTAL OR CONSEQUENTIAL DAMAGES or for other direct or indirect damage, loss, cost, expense or fee. Some states do not allow the exclusion or limitation of incidental or consequential damages, so this exclusion or limitation may not apply to you.

Wear and tear parts are not covered under the warranty. String are covered for a period of 1 year. After the first year, the consumer is responsible for shipping any product back to the manufacturer. Most repair cost will be covered under the warranty.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.