

Simple Claims Billing and EVV Implementation for Pennsylvania Community HealthChoices

Community HealthChoices (CHC) begins in Pennsylvania on January 1, 2018, and the state's three Managed Care Organizations (MCOs) – AmeriHealth Caritas, PA Health & Wellness and UPMC for You – have selected HHAeXchange, a web-based software solution, to collect confirmed homecare visits, create claims to MCOs and provide workflow efficiency tools.



The first step in preparing for CHC and effectively working with the MCOs is to fill out the [PA CHC Visit Entry Option and MCO Billing Provider Survey](#) by November 12, 2017. The answers to your survey will allow us to set your agency up for success when it comes to processing your confirmed home care visits and preparing your claims to the MCOs.

What does the HHAeXchange Portal provide to homecare agencies?

The HHAeXchange Portal provides a direct connection from the agency to the MCO for:

- Electronic case broadcasting, authorizations, plan of care management and entering confirmed visits
- Real-time, two-way messaging with each MCO
- Free EVV solution for time & attendance and duty tracking
- Electronic billing



Your agency's billing options

OPTION 1: Our agency has an existing EVV system that we'd like to keep.

It's simple to connect your existing EVV system to the MCOs through the HHAeXchange Portal. Ensure that you've completed the survey, and the HHAeXchange Integrations Team – PAintegration@hhaexchange.com – will coordinate with you to create an interface to process your existing EVV visits and claims. If you're not ready to integrate your existing EVV system prior to January 1, 2018, you can temporarily use Option 3.

OPTION 2: Our agency wants to use HHAeXchange's free EVV system, provided by the MCOs.

Great! If you've indicated that you'd like to use HHAeXchange's free EVV system, the contact person listed on your survey will receive more information in the coming weeks on how to set up your agency's 800 numbers, upload caregivers into the HHAeXchange Portal and begin processing EVV and claims.

OPTION 3: Our Agency isn't ready for EVV just yet.

No problem, we have a solution for you, too. If you choose this option, you'll manually enter your visit data into the HHAeXchange Portal. Remember that the 21st Century CURES Act mandates that all homecare agencies use EVV by January 1, 2019, so this is will only be a temporary option to process your claims.

IMPORTANT DATES

November 12, 2017: Deadline to fill out the [PA CHC Visit Entry Option and MCO Billing Provider Survey](#)

November 30, 2017: Reserve a spot at one of several provider training sessions, hosted by the MCOs

January 1, 2018: CHC begins in Zone 1 (Southwest Pennsylvania)

STILL HAVE QUESTIONS?

We're here to help – email us at PAintegration@hhaexchange.com.