# Digital Ministry

Presenters: Kim Johnson and Cynthia Lopynski

If everything is important, nothing is important.





## What's going on?

- ▶ As of March 2020 every church was forced to have a digital worship presence
- ► Churches successfully scrambled to offer church online and remain connected to their "flocks"
- ► The unchurched—the people who are not currently connected to a church—have been left by the wayside.
- We can't assume what worked in the past will work in the future





## **REALITY HIT!**

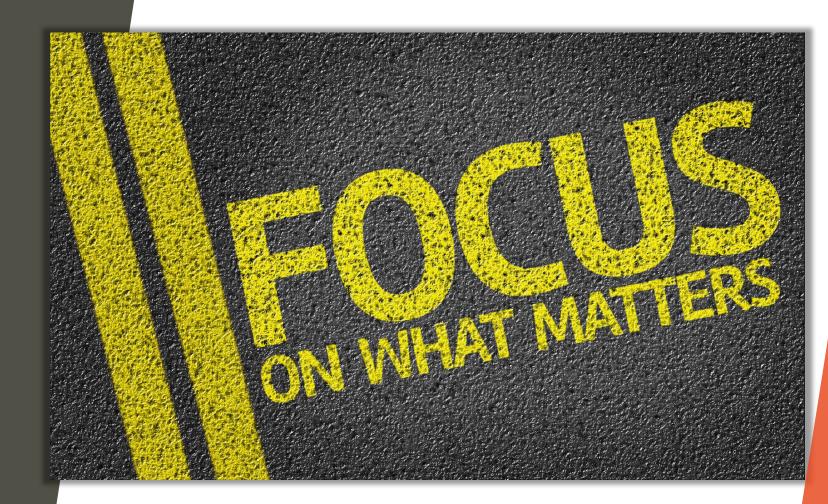
- ► "Go into ALL the world and preach the gospel to ALL creation" (Mark 15:16)
  - ▶ We can reach the whole world!
  - Our mission as church communicators has always been is 24/7, Sunday to Sunday - Now, more than ever
  - Drop in weekly worship attendance -79% Practicing Christians to 51%
     54% Churched Christians to 37%

# There are 168 hours in every week!

Typically only 1 is spent in worship



- Understand what makes your church unique?
  - Who are you uniquely serving?
  - How are you uniquely equipped to help them?





- Attention is the currency of the future
  - We are a skimming society
  - People receive equivalent of 174 newspapers every day
- Jesus talked to religious leaders differently than he talked to his disciples and to people he just met





# How do we view the role of Communications in the Church?

- "Culture Shaper"
- Priority
  - ► 10% of revenue spent on "marketing"
  - ► 25% of that 10% spent on "digital marketing"





# Be intentional and proactive

- ► Set aside time to plan
  - ► Yearly calendaring event
  - Monthly check in with leadership
  - ► Understand priorities
  - ► Create an Editorial Calendar





Connect

people to

people

and

people to the

church



## How to capture a great testimonial: 5 ?s

What was your biggest challenge/question about faith you had before church?

How did that make you feel?

What changed after you started attending?

Can you share one example of something you do now that changed because of church?

What would you say to someone on the fence about visiting the church?

## 3 HOW TO MAKE YOUR WEBSITE MORE EFFECTIVE

97% of millennials browse the Internet on their smartphones and tablets.<sup>10</sup>

of visitors are less likely to return to a website after a bad experience.

75% of online users never scroll past the first page of search results.12



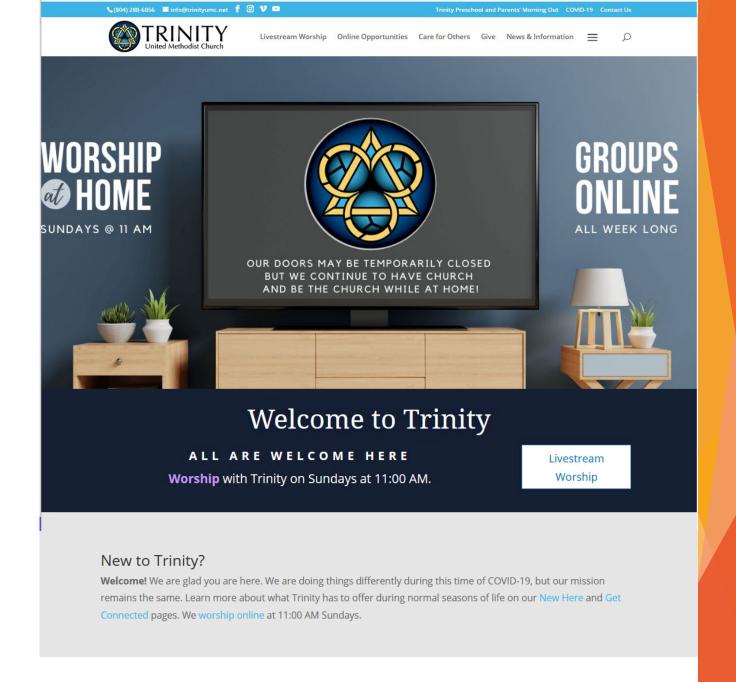
Make sure that your church website is responsive across different screen sizes.

Ensure that navigating your website is hassle-free and accessing key details is easy.

Optimise your website for search engines so that it shows up on relevant search results.



How has your website changed since 2020?



#### **Our Ministry Continues**

COVID-19 Information



#### **Online Youth Group**

Every other week we will be having our youth group online via Zoom. These meetings will consist of check-ins, games, lessons, and small group time. You can learn more about our online youth group and can get the link using the button below.



Please note that we will only let in students with

Zoom names we recognize in order to protect that Zoom space. Should a guest attempt to join, we send our students and leaders to a separate zoom room, let in the new person, and then, once it is determined that this person is an appropriately aged student, we return the rest of the group to the main room.

Youth Ministry Online!

#### In-Person Youth Group -

In-Person Youth Group will take place outdoors at this time. In order to participate in this inperson, outdoor youth group, students will have to agree to follow the guidelines and fill out our health acknowledgement form. (Choose Outdoor Youth Group.)

During in-person youth group we will play socially distanced games, hang out, have small group time, and celebrate the fact that after so much time apart, that we may now be in person together again.



We will NOT be able to eat, be able to travel on road trips in vehicles, or have access to bathrooms.

All students will need to:

- bring their own chairs/blankets/seating
- agree to the guidelines
- fill out a health form
- wear a face covering at all times while at youth group

Who We Are V Worship V Ministries V Events V News & Info







Welcome to our Trinity in Ministry page where we highlight and celebrate some of Trinity's great ministries, events, and opportunities. Browse our Trinity in Ministry posts below and see some of the cool things going on at Trinity and in our community.

Do you have a ministry that you'd like celebrated? Simply fill out the form (at right or below on mobile devices) and let us know.

Let Us Feature Your Ministry

Tell us about your ministry! Answer a few simple questions, upload some photos directly from your phone or camera and be featured in our weekly e-mail

#### Trinity In Ministry



A Day Away

Twenty-four persons enjoyed a trip to Monticello with Trinity's Young at Heart group on Thursday,...



A Note of Thanks

Trinity received this thank you note from our friends at the Muslim Community Center



The Pumpkins are Here!

It was a beautiful morning on Saturday to unload a tractortrailer full of pumpkins! Many.



School Kits for UMCOR

Name *	
First	Last
Email Address Please provide a cor have any questions	ntact address in case we
Ministry Nam	e *
	ministry project
take place? * Where did thi ministry even	s
Where did thi ministry even take place? *	s it

Who did you serve during this

Please briefly describe who you served.



Twenty-four persons enjoyed a trip to Monticello with Trinity's Young at Heart group on Thursday, October 12. Although it was an overcast day with on and off sprinkles, a wonderful time was had by all! We came away with a greater admiration of Mr. Jefferson - the person he was, the inventions he crafted, and the amazing leader he was of our young country. What an intelligent man. We weren't able to take pictures inside the house. A delicious lunch was enjoyed by all at the café on the premises, and a quick stop at Carter's Mountain Orchard completed the fun-filled day. Young at Heart's next program will be on Thursday, November 14 with Dr. Jerre Johnson presenting a program on the geology of Virginia. Come and bring a friend!







http://trinityumc.net/trinity-in-mj



## My Website Needs





## My Website Needs





## Social Media



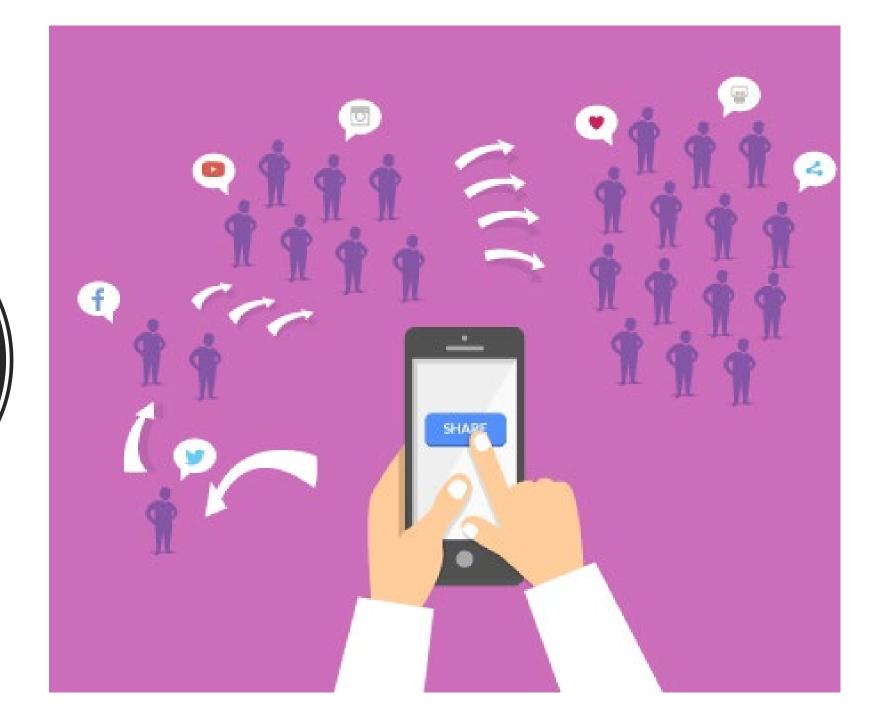








How Does it Work?





## **SPREAD THE WORD**

#### **Audience Perspective**

Has beard of you and are considering what you offer in comparison to others.

#### **Objective**

Inspire with interesting content, build a connection

#### Communication Channels

Website, video, social media, testimonials, community outreach etc.

#### **Audience Perspective**

Gets coved. Injust the church

#### Objective

Make it easy for them to join

#### Communication Channels

Email newsletters, promote ministry events (e.g. women, men, youth groups), retreats

### **INSPIRE**

Intends to join the church but hasn't made the move yet

**Audience Perspective** 

Communication Channels

interested as of yet

Objective

possible

Hasn't heard of you or has heard of you but isn't very

Spread the Word far and wide - reach as many people as:

Website, radio, TV. Events. flyers, print ads, word-of-mouth etc.

#### Objective

Engage people directly, get them to take a minor action e.g. like your Facebook page provide an email address.

#### Communication Channels

Audience Perspective

Website, social media advertising, podcasts, online events (all activity should have a direct call to action to like a social media page or provide a means of contact e.g. email address)

## Audience Perspective

Advocates for Christ - becomes a fisher of ment

#### Communication Channels

Promote training, workshops, conferences and fellowship events

### **ENGAGE**

## CONNECT

## NURTURE



JUL 2020

#### **DIGITAL AROUND THE WORLD IN JULY 2020**

THE ESSENTIAL HEADLINE DATA YOU NEED TO UNDERSTAND MOBILE, INTERNET, AND SOCIAL MEDIA USE

TOTAL POPULATION



7.79

BILLION

**URBANISATION:** 

56%

ලා

UNIQUE MOBILE PHONE USERS



5.15

**BILLION** 

PENETRATION:

66%

INTERNET USERS



KEPIOS

ACTIVE SOCIAL MEDIA USERS



4.57

PENETRATION:

59%

3.96
BILLION

PENETRATION:

51%

0

SOURCES: KEPIOS ANALYSIS; UNITED NATIONS; LOCAL GOVERNMENT BODIES; GSMA INTELLIGENCE; ITU; GLOBALWEBINDEX; EUROSTAT; CNNIC; APJII; SOCIAL MEDIA PLATFORMS'
SELF-SERVICE ADVERTISING TOOLS; SOCIAL MEDIA COMPANIES' ANNOUNCEMENTS AND EARNINGS REPORTS; MEDIASCOPE; CAFEBAZAAR (ALL LATEST AVAILABLE DATA IN JULY 2020).

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#### **OBERLO**

# Internet Usage Statistics in the United States



of US adults go online on a daily basis.

(Pewresearch, 2019)





**OBERLO** 

How Much Time Does the Average Person Spend on the Internet?

Internet users spend

06:30 HOURS MIN

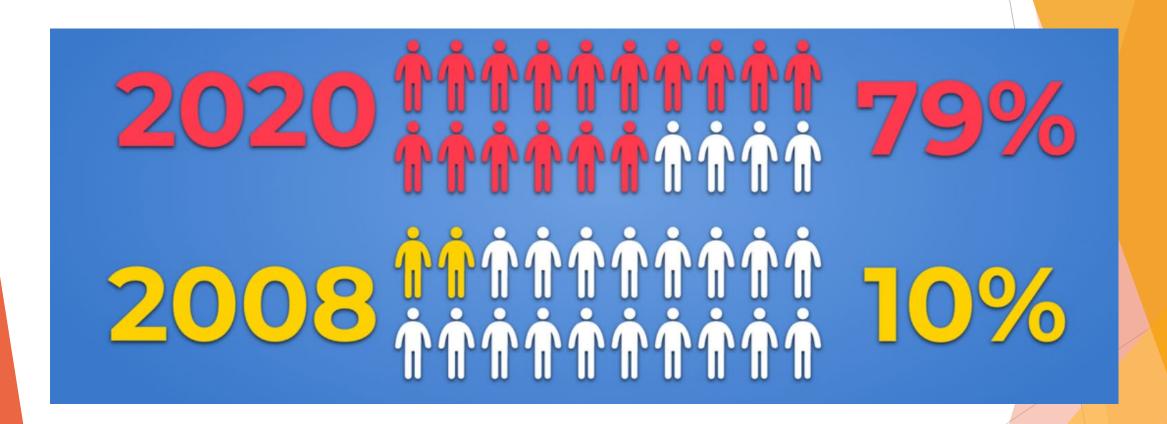
online each day.

(Bondcap, 2019)



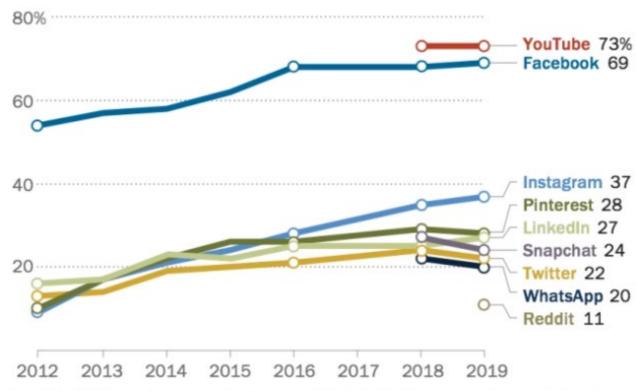


## Social Media Use in the US



## Facebook, YouTube continue to be the most widely used online platforms among U.S. adults

% of U.S. adults who say they ever use the following online platforms or messaging apps online or on their cellphone



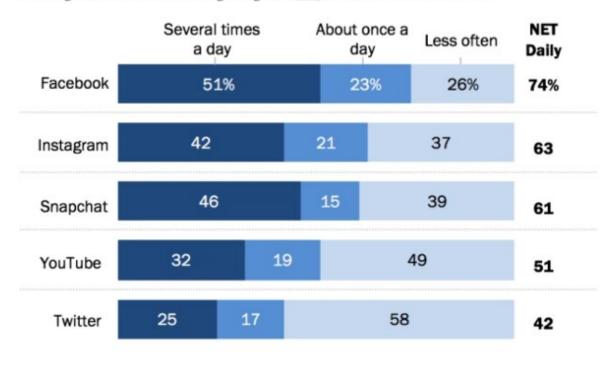
Note: Pre-2018 telephone poll data is not available for YouTube, Snapchat and WhatsApp. Comparable trend data is not available for Reddit.

Source: Survey conducted Jan. 8-Feb. 7, 2019.

#### PEW RESEARCH CENTER

## Roughly three-quarters of Facebook users visit the site on a daily basis

Among U.S. adults who say they use \_\_\_, % who use each site ...



Note: Respondents who did not give an answer are not shown. "Less often" category includes users who visit these sites a few times a week, every few weeks or less often. Source: Survey conducted Jan. 8-Feb. 7, 2019.

#### **PEW RESEARCH CENTER**

Oberlo

# **Social media users** by generation



90.4%
Millennals



77.5% Gen X



48.2%
Baby Boomers

Millennals 90.4%

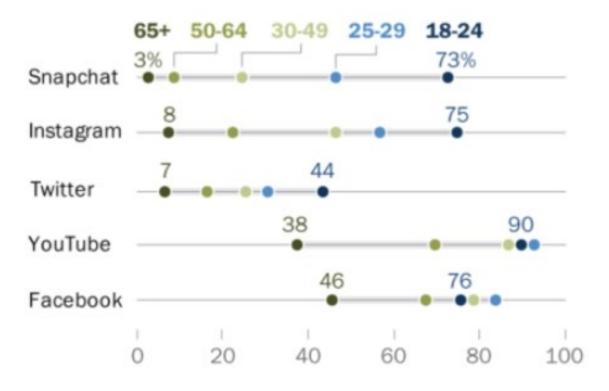
Gen X 77.5%

Baby Boomers 48.2%

(Emarketer, 2019)

## Snapchat and Instagram are especially popular among 18- to 24-year-olds

% of U.S. adults in each age group who say they ever use ...



Note: Respondents who did not give an answer are not shown.

Source: Survey conducted Jan. 8-Feb. 7, 2019.

#### PEW RESEARCH CENTER



## How to Facebook as a church:

- 1. Be social
- 2. Share helpful content
- 3. Offer Prayers
- 4. Share Stories
- 5. Recognize Volunteers
- Respond to Tragedy or Community
- 7. Tag Partner Ministries/Missions/Organizations
- 8. Be Human
- 9. Encourage Engagement
- 10. Use EVENTS
- 11. Use Facebook LIVE
- 12. Use Groups
- 13. Advertise on Facebook
- 14. Encourage People to Tag the Church



## In 2021 ...

- Everyone has a Camera at all times
- Some of your social media 'team' is already doing this work for you—on their own social feeds

Harnessing that energy and enthusiasm takes strategic thought, planning, and ASKING for help will move you forward 80/20 or 3-for-1 Posts on your main accounts should represent 80% of your congregation most of the time.

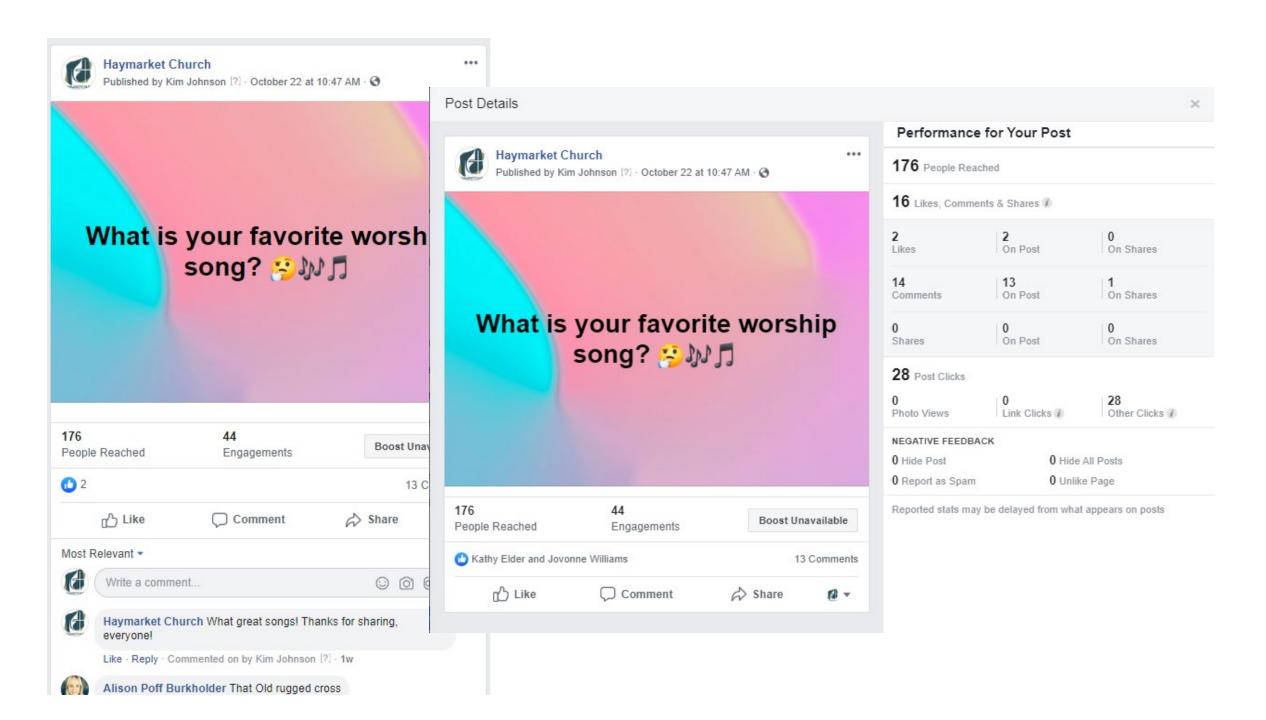
Posts about a Children's Ministry event = OK

Posts about Cub Scout Troop 356 = less so--- only pertains to 8-10 families. Exclusive.

The exception to this is CELEBRATING the good work the troop has done.

# For <u>every</u> Come/Do/Sign Up request ...

There should be **3 (THREE)** other kinds of engagement





Published by Brian Johnson [?] - October 28 at 9:11 AM - €

Last week we asked you to tell us your favorite worship songs. We've put all those songs into a Spotify playlist. We hope this playlist will help you worship God this week!



Haymarket Church Favorite Worship Songs (From Facebook), a playlist by haymarketchurch on Spotify

175	53		December 1
People Reached	Engagements		Boost Post
CD Linda Luttrell, Step	phanie Lykins-Harvey and 12	others	1 Comment

#### Performance for Your Post

175 People Reached

\*\*\*

15 Reactions, Comments & Shares

12 Like	12 On Post	On Shares
2	2	0
O Love	On Post	On Shares
1	1	0
Comments	On Post	On Shares
0	0	0
Shares	On Post	On Shares

38 Post Clicks

0 Photo Views Link Clicks 1 Other Clicks 1

#### NEGATIVE FEEDBACK

0 Hide Post 0 Hide All Posts 0 Report as Spam 0 Unlike Page

Reported stats may be delayed from what appears on posts

## Remember-you create content already



- Don't be intimidated by needing to create ALL THE THINGS
- Remember, you plan for Sunday EVERY week

  there's always scripture, prayer, a sermon
  - Use those things, schedule those things in advance
  - Don't recreate the wheel!
  - Takes planning up front but can get into the rhythm
- Create your list of top 5 events at each week's staff meeting
  - Decide which will be pushed on social—is it the same as the email? Or different focus?
- Remember to celebrate with photos shared/taken!

## When to Post

- No fewer than 3 times per week
- Better to have 5/week
- Busy days can have 2 or 3 different posts
- Should be different content and should be spread out (not 3 Youth posts in a row)
- Should be different kinds of posts (photo, video, question, share, link...)
- Should have some kind of regular schedule—certain times/types when people can count on seeing your posts
  - Thursday Prayer, Sunday Scripture on Friday
- \*\*\*Schedule some of these—you can spend time once a month and schedule all your 'regular posts' and be done--- then only have to fill in 1 or 2 a week.

## Whew, that's a lot!

- Don't forget to celebrate!
- ► You are not alone we are here to help
  - Cynthia Lopynski (<u>cynthialopynski@vaumc.org</u>)
  - ► Kim Johnson (<u>kimjohnson@vaumc.org</u>)
- ► Communications Group meets twice a month via Zoom (Thursdays at 1 p.m.)