TRANSFORMATIVE INTELLIGENCE FOR THE FOOD SUPPLY CHAIN

LINEAGE® LINK

Using a single visibility, collaboration, execution and analytics platform, together we can seamlessly engage, collaborate and execute on the right actions in real time, resulting in an unparalleled cold chain customer experience.

Lineage Link® is a fully integrated platform that provides unprecedented visibility to customers, transforming supply chain interactions through access to real-time intelligence. By partnering with Lineage, you can monitor, move, manage and collaborate across your cold chain unlike ever before.

Lineage Link enables our customers to easily view inventory and track order progress, while the modern and easy-to-access platform provides consistency across our cold storage network. We can seamlessly engage, collaborate and execute on the right actions that lead to optimal customer service performance.

Execution Eliminates Waste.

Inventory Management:
Place and release holds in seconds at the lot or pallet level, 24 hours a day and seven days a week. Control the risk of shipping inventory that is not up to your quality standards or is out of specification with instantaneous hold action.

Order Management:
Create and modify inbound or outbound orders in advance with optional lot assignment, processing instructions, printable notes and full product master detail. Order management puts you in control and lets you choose the best facility with the most inventory to ensure timely fulfillment and carrier delivery.

Analytics Drive Action.

Exceptions and Tasking:
Set notifications on order progress or inventory exceptions using workbench rules configured to your needs.

Reporting:
Access exception reporting on expiring lots or depleted stock so that you can position new inbound inventory where you need it.

Performance Management:
Monitor inventory health, storage invoice costs and turn time performance by week, month or year.

VIEW DATA IN REAL TIME
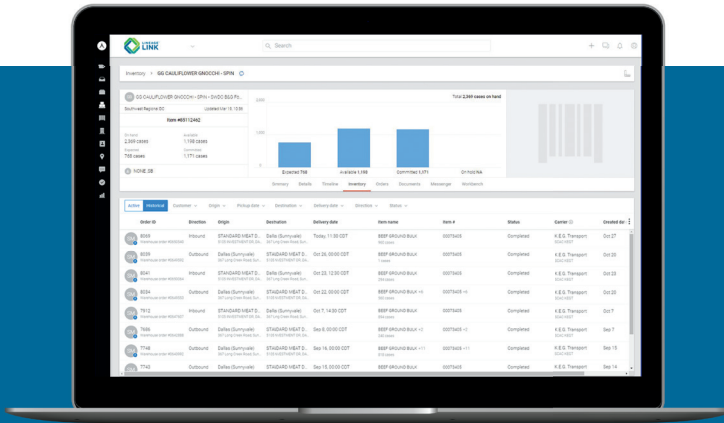View data as it is updated in Lineage warehouse management systems.

MANAGE USER ACCESS
Manage users for your dedicated tenant by controlling access and permissions to your teammates at any time.
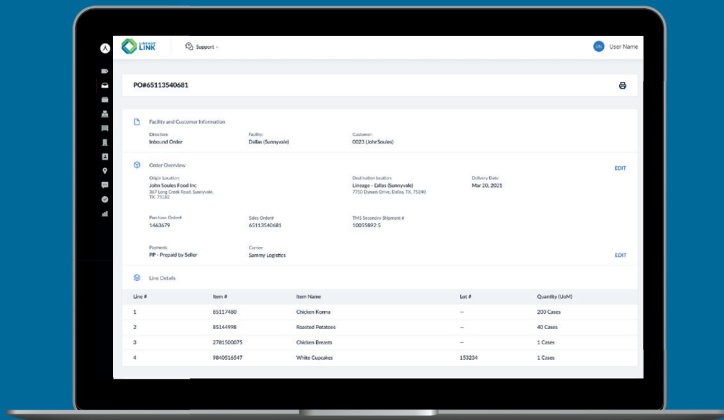
HARNESS NETWORK-WIDE COVERAGE
Cross-network access to inventory, order and shipment data. Network coverage is continuously expanding.

EXECUTION FOR THE ENTIRE TEAM

INVENTORY MANAGEMENT

- Search and select items requiring action
- Enter holds based on your custom hold code list of values
- Access items at any Lineage facility location
- Place, release and track hold changes with inventory notifications

ORDER MANAGEMENT

- Enter orders through a simple workflow, ensuring the right product is moved at the right time
- Manage orders requiring an update or a cancellation
- Copy or upload orders in bulk for efficient data entry
- Easily donate or responsibly dispose of goods with a partner food bank or renewable resource partner

Food safety and quality reduce waste

Direct order entry saves time

Constant progress updates 24/7

INVENTORY CONTROL AND QA:

- **Execute** holds on out-of-spec products
- **Release** holds on products processed according to quality assurance standards when ready to allocate and ship
- **Provide** notes and instructions in context

ORDER AND ACCOUNT MANAGERS:

- **Create** inbound and outbound orders from desktop or mobile devices
- **Modify** orders as needed
- **Monitor** order progress from creation to allocation and pickup/delivery

Lineage Customer Service Team Members are just a "click away" and ready to support your execution needs. Place a request for service or support from directly within the Lineage Link platform, update your request and track it to resolution based on contract service levels arrangements.

Access Lineage Link from any desktop or mobile device using Google Chrome. For easier viewing of data on the go, companion applications are available on most mobile devices.

Lineage Team Members are here to support customer adoption of Lineage Link with knowledge center resources, video tutorials and coaching, Train the Trainer and more.