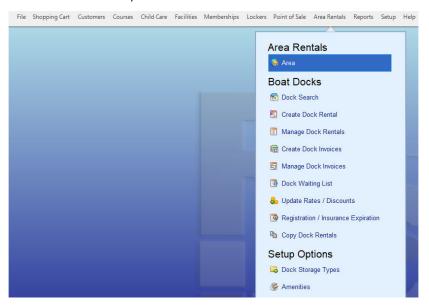


Contents

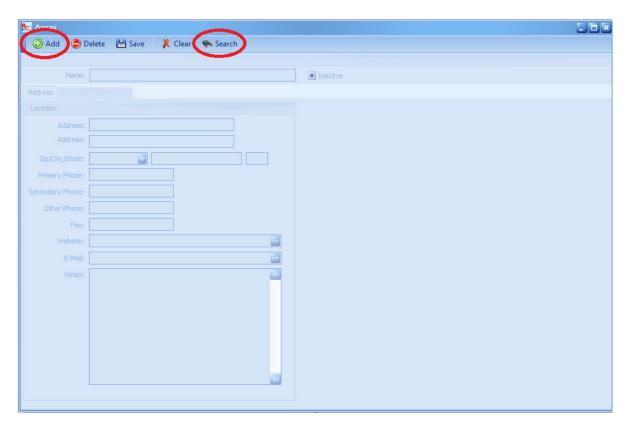
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Area Rentals Module

From the main menu, select Area Rentals > Area



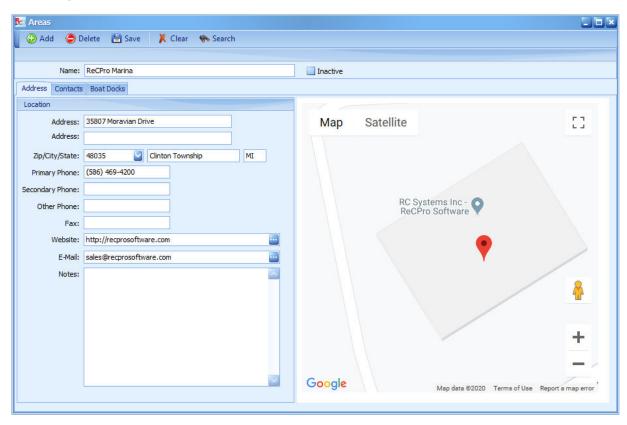
The **Areas** screen will display; select the **Add** button which enables the screen so that a new area can be added to the database or select the **Search** button to locate a record.





Areas Information

Type the boat dock or marina in the **Name** field. Add the **Address** and **Zip Code** which are required fields. **ReCPro™** will automatically populate the **City** and **State** fields. Optional fields are **Primary Phone**, **Secondary Phone**, **Other**, **Fax**, **Website**, **Email** and **Notes**.



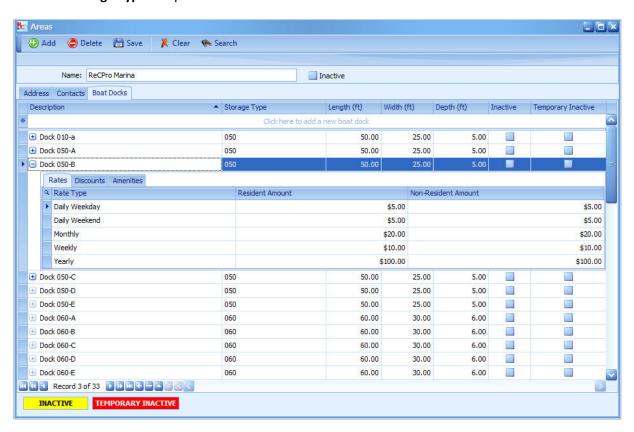
Contacts Tab

Type the **Contact Name, Title, Primary Phone, Secondary Phone, Other Phone** (if applicable), **Fax** and check the box if this is the **Primary** contact. Add the **E-Mail** address and **Notes**.



Boat Docks Tab

Load all boat dock **Descriptions**, select **Storage Type**. The **Length, Width** and **Depth** will map over from the **Dock Storage Type** setup.

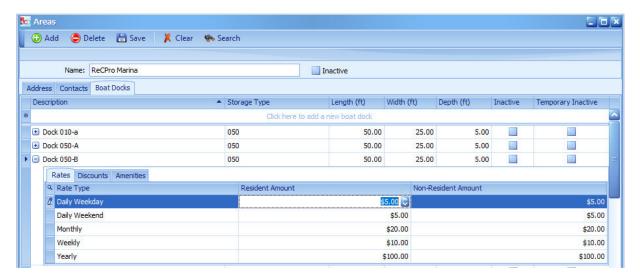


Utilize the **Inactive** check box only when a boat dock has truly been made inactive and no longer in use. Utilize the **Temporary Inactive** check box if the boat dock is under construction or temporarily not being used.



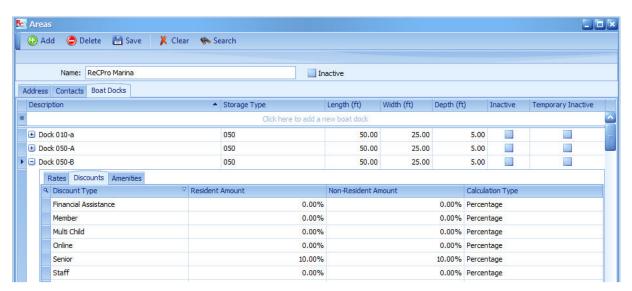
Rates Tab

The **Rates** table maps over from the **Set Rates and Discounts** setup; however, each dock rate can be edited to a different amount.



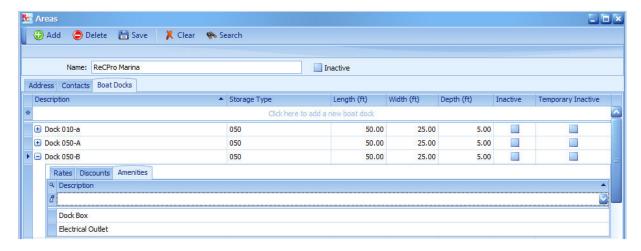
Discounts Tab

The **Discounts** table maps over from the **Dock Storage Type** setup; however each discount rate can be edited to a different amount as well as the calculation type (percentage or flat rate).



Amenities

Select amenities from the drop down menu for each boat dock description as applicable.



Dock Search

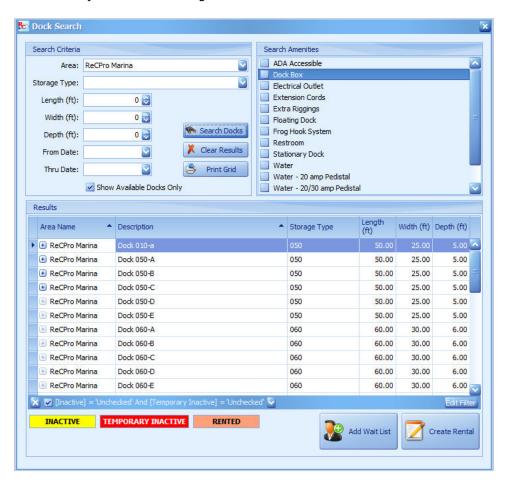
From the main menu, go to **Area Rentals > Docks > Dock Search** (alternatively, user may begin with **Create Dock Rental** screen)





Dock Search screen displays; select the Search Criteria filters - Area, Storage Type, Length, Width, Depth (in feet), From Date, Thru Date and Amenities.

Note: Fewer filters selected will give more search results.



Search Docks Click Search Docks button after entering Search Criteria

Click to view the Rates and Discounts table already setup under the Dock Storage Type.







Click Add Wait List button to open the Add Dock Waiting List Entry screen

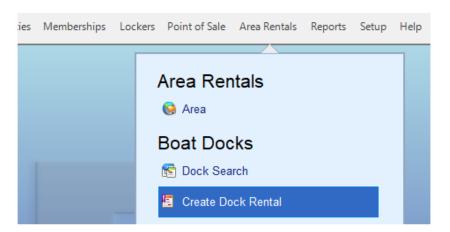


Click Create Rental button to open Create Dock Rental screen



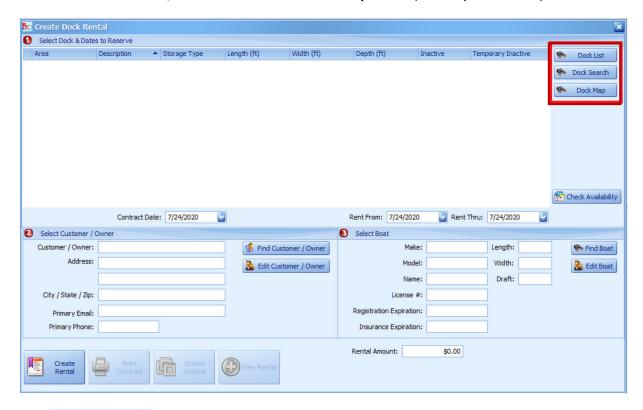
Create Dock Rental

From the main menu, go to **Area Rentals > Docks > Create Dock Rental** (alternatively, user may begin with **Dock Search** screen)



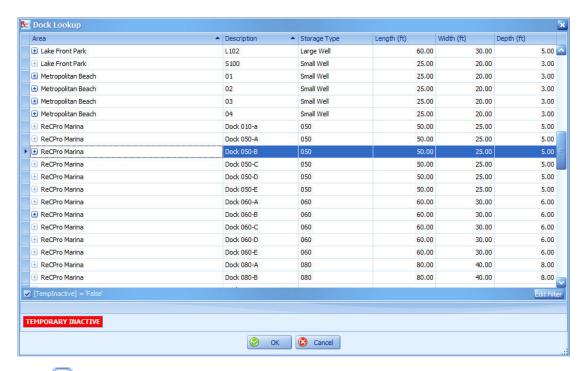
Section 1: Select Dock & Dates to Reserve

Create Dock Rental screen displays; there are 3 different ways to **Select Dock & Dates to Reserve**. User can click **Dock List** button, **Dock Search** button or **Dock Map** button (currently unavailable).

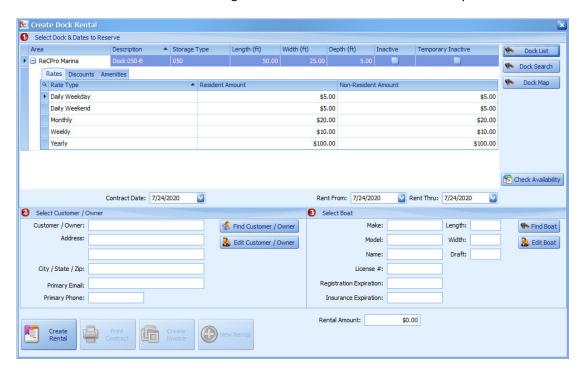


Click button to open **Dock Lookup** screen





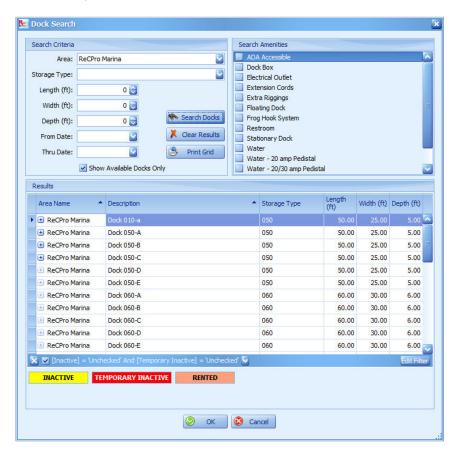
Click button to review Amenities available for the boat dock selected. Click OK button to load data into Select Dock & Dates to Reserve grid or click Cancel button to discard any selection made.



Selected boat dock displays in the Select Dock & Dates to Reserve field.



Alternatively, user can click Dock Search button in order to find available dock



Click to view Rates, Discounts and Amenities. After selecting the boat dock, click **OK** button.



Selected boat dock displays in the **Select Dock & Dates to Reserve** field.

Contract Date defaults to today's date; select the **Rent From** date and **Rent Thru** date then click the **Check Availability** button.





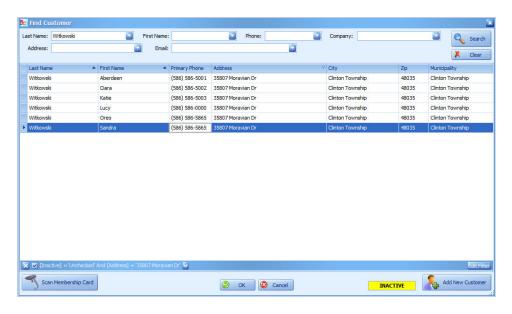
If the dock is not available, user will see the following message.



Section 2: Select Customer / Owner



Click **Find Customer / Owner** button. **Find Customer** screen displays; select customer or click **Add New** in the event the customer is not in the database.



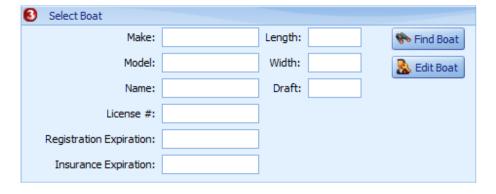


Client information will load in the appropriate fields.

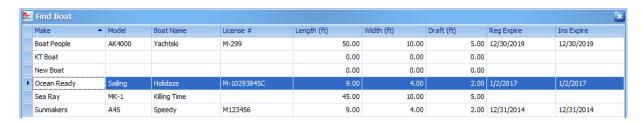


Once the customer information is populated, user may click **Edit Customer** button to make changes to customer record in the event the data needs to be updated.

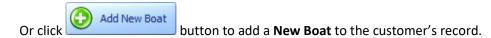
Section 3: Select Boat

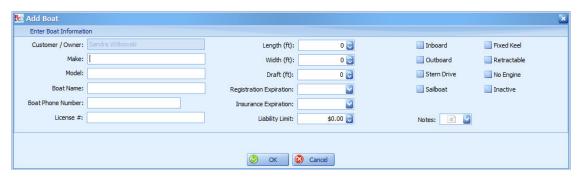


Click Find Boat button

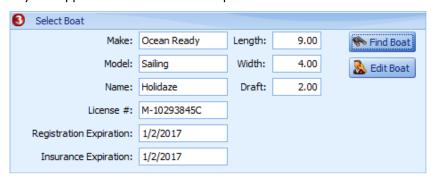


Find Boat screen displays; select the boat for the rental being created. Click **OK** button.

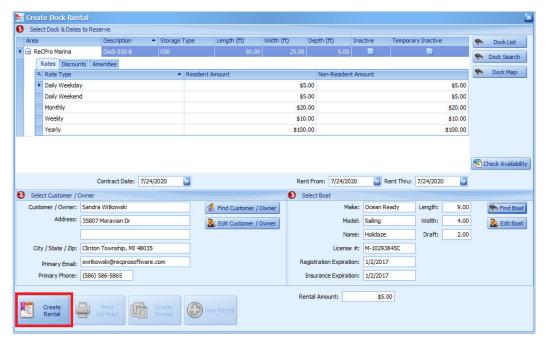




"Make" is the only required field in order to save the record. Add applicable text in each field and check any box applicable to the boat description.

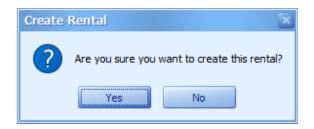


Once the boat information is populated, user may click **Edit Boat** button to make changes to customer's boat record in the event the data needs to be updated.



After all 3 sections are completed, click Create Rental button.

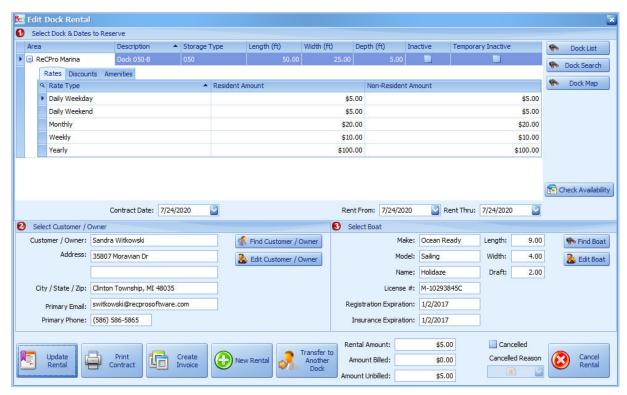




Create Rental validation screen displays "are you sure you want to create this rental?" click Yes to continue or click No to stop.



Selecting **yes**, validation message displays "your reservation has been accepted."



After reservation has been accepted, several options become available. The user can **Update Rental** if a change is made to the reservation; **Print Contract** and **Create Invoice** or wait to do multiple invoices at a later time by going to **Area Rentals > Docks > Dock Rentals**.

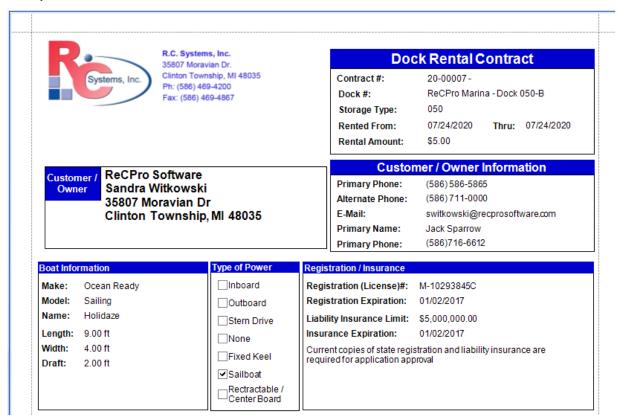
Notice the fields display the Rental Amount, Amount Billed and Amount Unbilled.

User can continue with a **New Rental** or **Cancel Rental** that is currently displayed by checking box **Cancelled**, entering a **Cancelled Reason** then click **Cancel Rental** button.



Click Print Contract button and choose between Preview, Print or Email the contract.

Example of Dock Rental Contract



Create Invoice - Click Create Invoice button



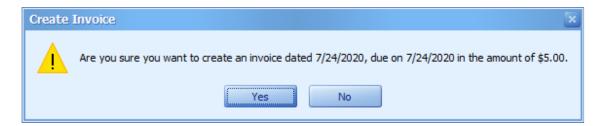


Create Single Dock Rental Invoice screen displays; user should review the information

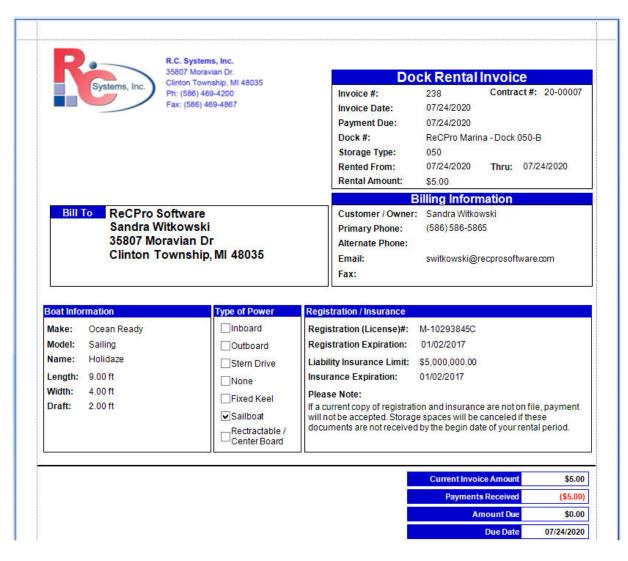
and if necessary, change the

- Invoice Date and Due Date default to today which can be changed. Type any Invoice Notes.
- 2. Enter the Amount to Bill.
- 3. Click Create Invoice button.

Validation screen will display, click yes to continue or no to cancel back to the previous screen.

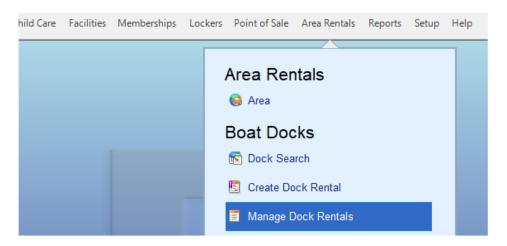


Example of Dock Rental Invoice

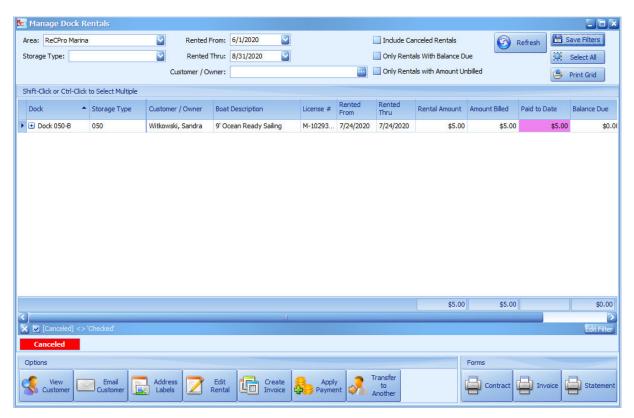


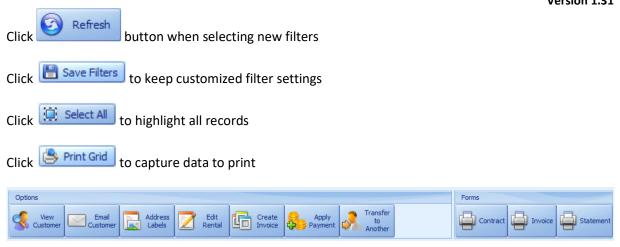
Manage Dock Rentals

From the main menu, go to Area Rentals > Boat Docks > Dock Rentals



Boat Dock Rentals screen displays; select the required fields: **Area, Rented From** and **Rented Thru** dates, click **Refresh** button. Select more filters such as **Storage Type** to refine the search. Isolate by the check boxes: **Only Rentals with Amount Unbilled** (user has not create an invoice for either a portion or the entire rental) or **Only Rentals with Balance Due.**





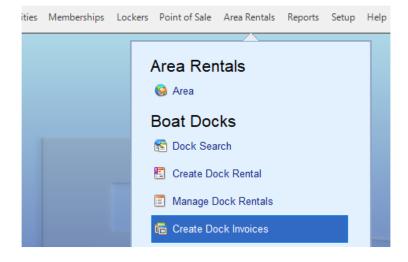
Options:

- View Customer -- review or edit customer record
- **Email Customer** -- generate a single email or use the "select all" button first to send emails to multiple customers. This will be a blind copy email.
- Address Labels -- generate single address label or use the "select all" button first to create a label for multiple customers.
- Edit Rental -- make changes to selected rental.
- Create Invoice -- create invoice
- Apply Payment this will launch the **Shopping Cart** screen to apply payment in checkout.
- Transfer to Another Transfer boat dock rental to another dock available for rent.

Forms: select the Contract, Invoice or Statement

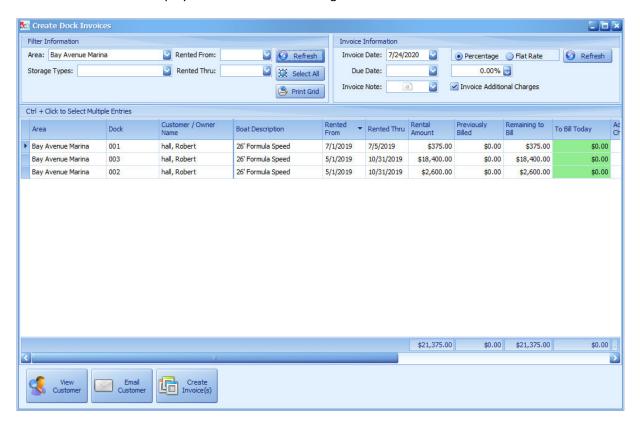
Create Dock Invoices

From the main menu, go to Area Rentals > Boat Docks > Create Dock Invoices





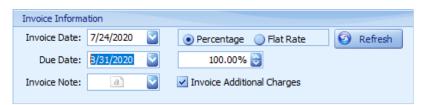
Create Dock Rental Invoice screen displays. Select Refresh button without any filters selected and all Boat Dock Rentals will display that have an outstanding balance.



Filter Information

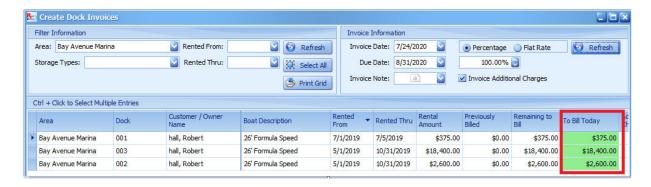


The more filters used, the narrower the search results will be.



Invoice Date defaults to today's date; select **Due Date**, create **Invoice Note** if applicable, and select **Percentage** or **Flat Rate** with value; click **Refresh** button. The grid below, isolated by the Filter Information will update the **Amount to Bill Today** column.





Notice the Amount to Bill Today has changed based on the Invoice Information filters.

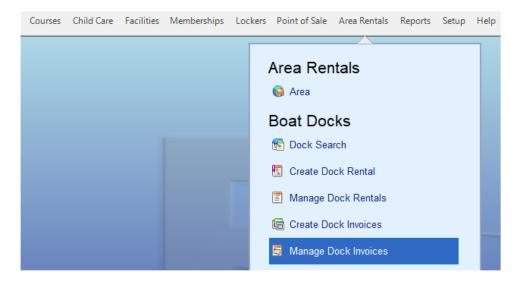


Options:

- View Customer click to open the customer record to review or edit customer information
- **Email Customer** click to generate a single email or use the "select all" button first to send emails to multiple customers. This will be a blind copy email.
- **Create Invoice(s)** click to create invoice or use the "select all" button first to generate multiple invoices.

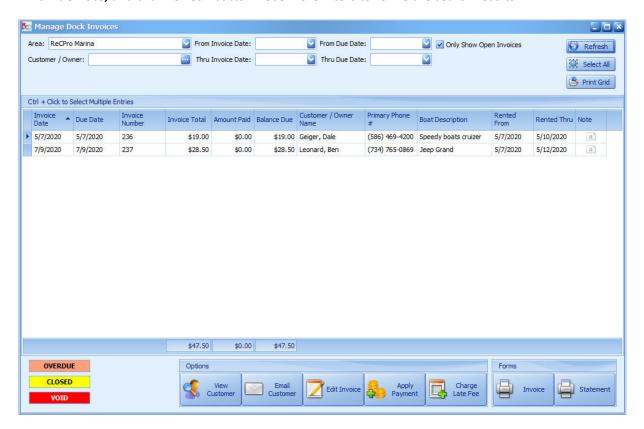
Dock Invoices

From the main menu, go to Area Rentals > Docks > Dock Invoices





Boat Dock Invoices screen will display with **Only Show Open Invoices** checked as a default. User may select the various filters: **Area, Customer, From Invoice Date, Thru Invoice Date, From Due Date** and **Thru Due Date,** and click **Refresh** button. Use more filters to refine the search results.



Options:

- View Customer click to open the customer record to review or edit customer information
- **Email Customer** click to generate a single email or use the "select all" button first to send emails to multiple customers. This will be a blind copy email.
- Edit Invoice click to make changes to the invoice; Edit Dock Rental Invoice screen will display (see next page for details).
- Apply Payment click to apply payment to invoice or select multiple records <u>for the same</u>
 <u>customer</u> to apply payment to multiple invoices. *ReCPro™* will automatically open **Shopping** Cart screen to finish the checkout process.
- Charge Late Fee click to add a fixed late fee to the invoice selected. To set up the late fee, from the main menu, go to Setup > Systems Default > Miscellaneous Fees. Type the Description, Price and Revenue Account if applicable.

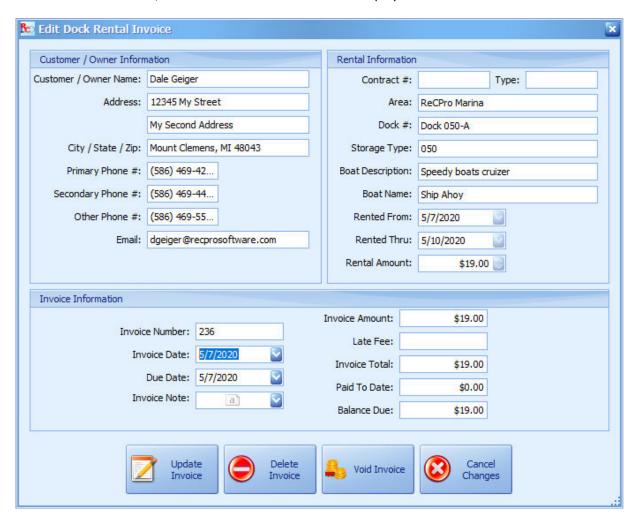
Forms:

- Invoice click to preview, email or print the Invoice
- Statement click to preview, email or print the Statement



Edit Invoice – *Details*

Click Edit Invoice button; 'Edit Dock Rental Invoice' screen displays.



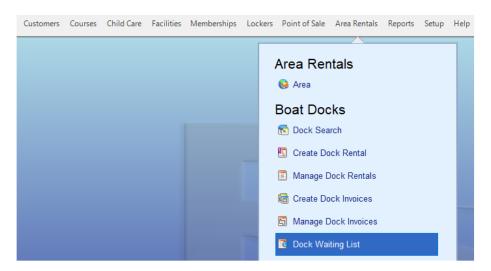
The only fields that may be changed are: **Invoice Date, Due Date, Invoice Note, Invoice Amount** and **Late Fee.** The remaining fields are view only in this screen. Click **Update Invoice** button to save the changes or click **Cancel Changes** button to discard any selection made.

Delete Invoice button removes the invoice as if it never happened. This button becomes unavailable once payment has been applied.

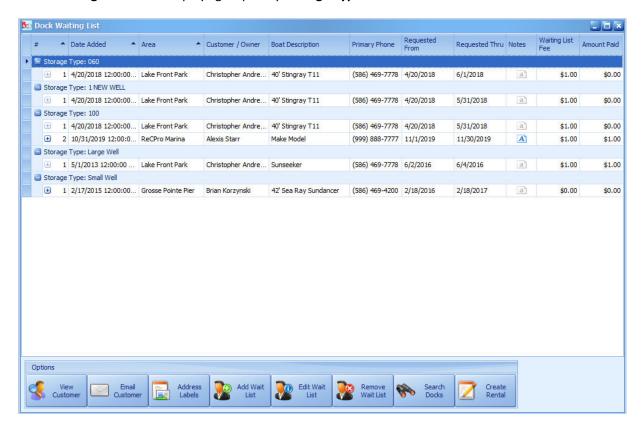
Void Invoice button keeps the original invoice and allows the user to create a new invoice. This button becomes unavailable once payment has been applied.

Dock Waiting List

From the main menu, go to Area Rentals > Docks > Dock Waiting List



Dock Waiting List screen displays grouped by **Storage Types**.



Click to view customers on the waiting list, rental request dates, fees and payment.





Options:

- View Customer click to open the customer record to review or edit customer information
- **Email Customer** click to generate a single email or use the "select all" button first to send emails to multiple customers. This will be a blind copy email.
- Address Labels click to generate address labels for mailing list.
- Add Wait List -- click to add customer to the waiting list; Add Dock Waiting List Entry screen will display (see next section for details).
- Edit Wait List click to view or change customer's waiting list information; Edit Dock Waiting List Entry screen will display (see next section for details).
- Remove Wait List click to remove a customer from the waiting list.
- Search Docks click to open Dock Search screen for more boat dock rental options.
- Create Rental click to open Create Dock Rental screen. This will also remove the customer from the waiting list.

Add Wait List - Details

Click Add Wait List button; 'Add Dock Waiting List Entry' screen displays.

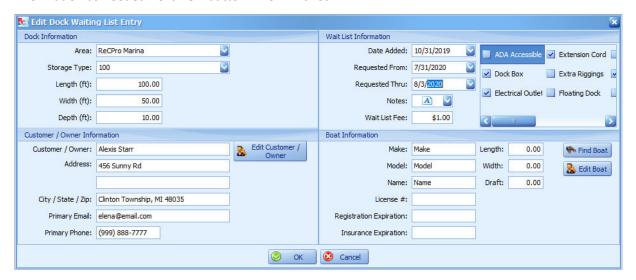


From the drop down menus select the **Area** and **Storage Type**. **Dock Information** for length, width, depth fields and the **Waiting List Fee** are tied to the **Storage Type** selected so these fields will automatically populate. Select the **Request From** and **Request Thru** dates. Type any **Notes** pertaining to the waiting list. Use the **Find Customer** and **Find Boat** buttons to complete the **Dock Waiting List Entry** screen. Click **OK** button, *ReCPro*TM will automatically open **Shopping Cart** to process **Waiting List Fee**.



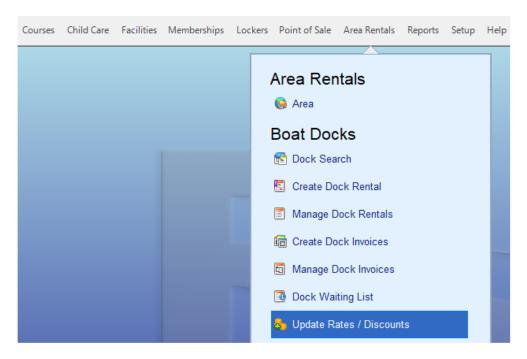
Edit Wait List - Details

Click **Edit Wait List** button; **'Edit Dock Waiting List Entry'** screen displays. Review or change the information as needed. Click **OK** button when finished.

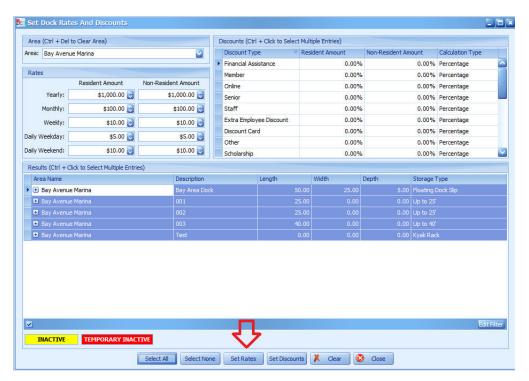


Update Rates and Discounts

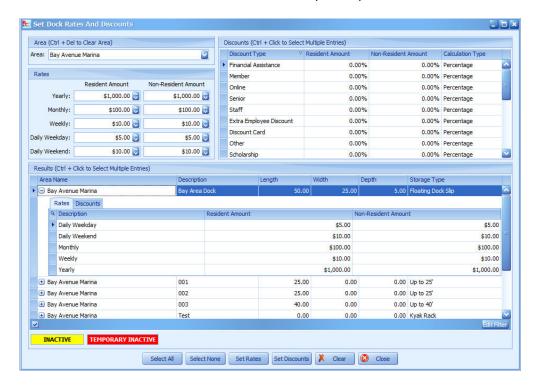
From the main menu, go to Area Rentals > Docks > Update Rates and Discounts



Set Dock Rates and Discounts screen displays.



Click to view the **Rates** tab for each boat dock (entries).





There are several options when updating rates. User may select individual boat docks (entries) or select multiple docks to update at the rates at the same time.

Click Select All button to highlight each boat dock or to undo, click Select None to cancel selection.



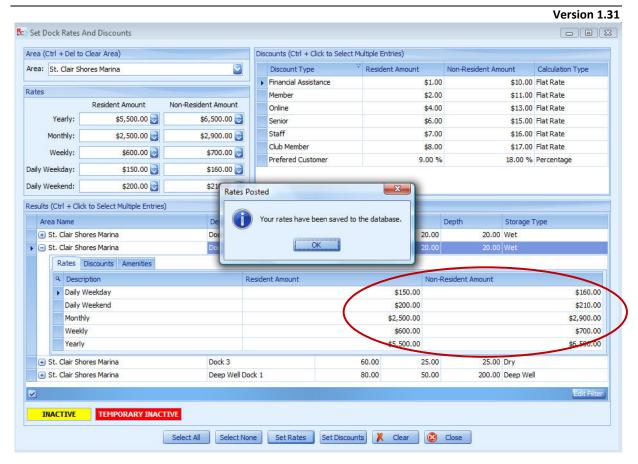
Or highlight the individual boat dock.



Go to the **Rates** table and load the new rates accordingly.

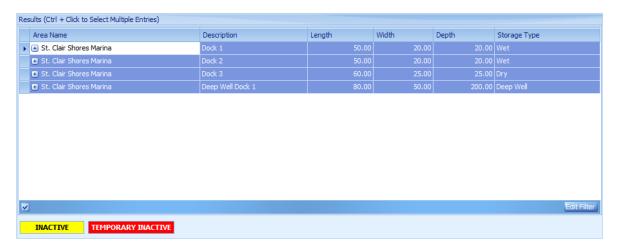
Click Set Rates button to save the new rates.



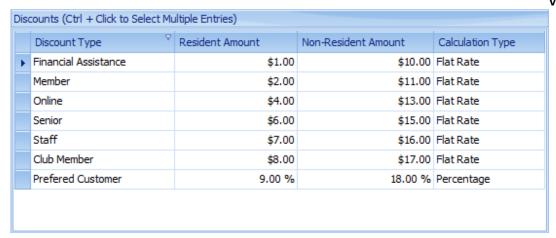


Rates Posted validation message displays; notice the update rates.

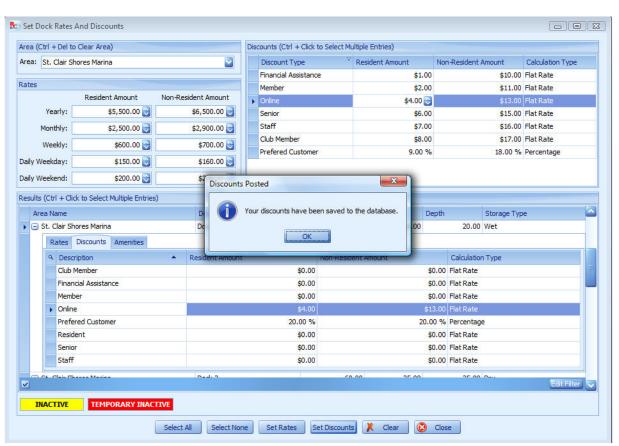
The same is true for **Discounts**. User may select individual boat docks (entries) or select multiple docks to update at the discounts at the same time.







Update Discounts in the table and click Set Discounts button



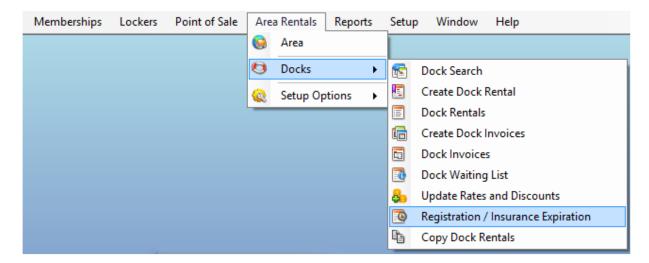
Discounts Posted validation screen displays with the new discounts loaded in the Area's Discount tab.

Click Clear button to reset screen to original view; click Close button to close screen.

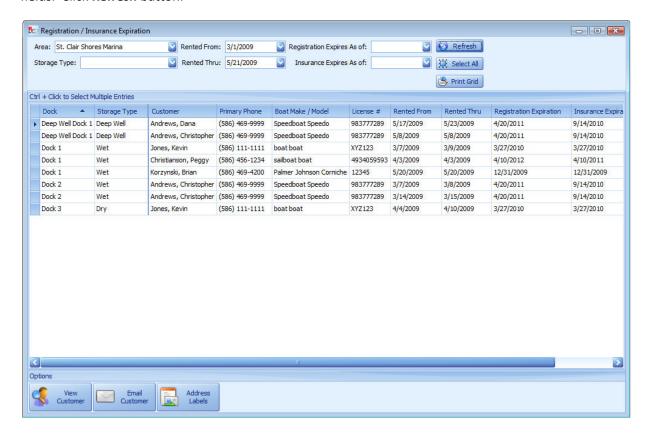


Registration / Insurance Expiration

From the main menu, go to Area Rentals > Docks > Registration / Insurance Expiration

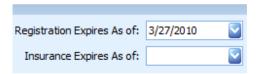


Registration / Insurance Expiration screen displays; **Area, Rented From** and **Rented Thru** are required fields. Click **Refresh** button.

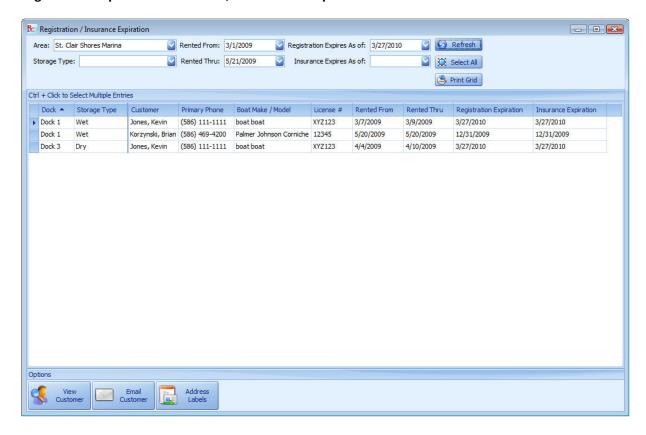




Add date to Registration Expires As of and/or Insurance Expires As of filter to refine the search results.



Click button; the grid screen will refresh and hide any records that are past the Registration Expires dates field and/or Insurance Expires date field.

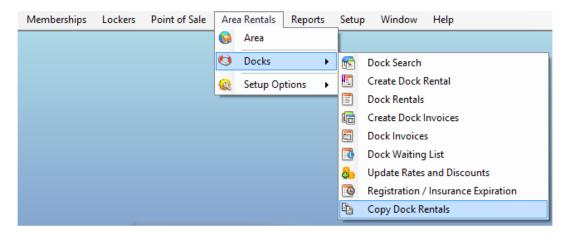


Options:

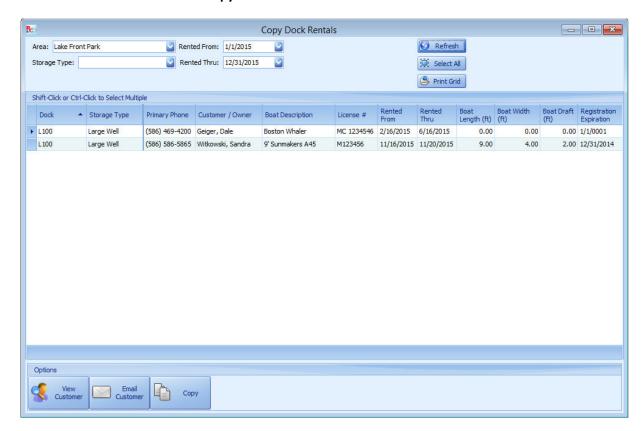
- View Customer click to open the customer record to review or edit customer information
- **Email Customer** click to generate a single email or use the "select all" button first to send emails to multiple customers. This will be a blind copy email.
- Address Labels click to generate a single label or use the "select all" button first to generate labels for multiple customers.

Copy Dock Rentals

From the main menu, go to Area Rentals > Docks > Copy Dock Rentals



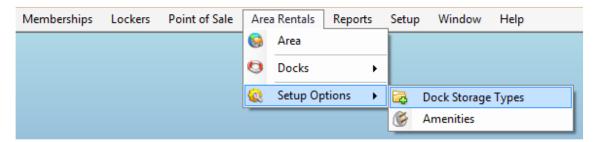
Copy Dock Rentals screen displays, select **Area, Rented From** and **Thru Dates**, click **Refresh** button. **Select All** button and then click **Copy** button at the bottom of the screen.



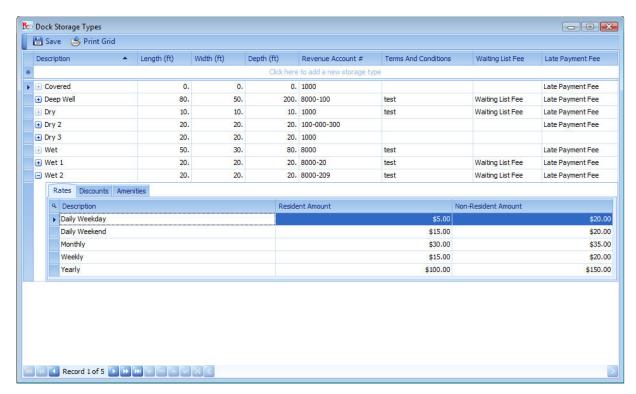


Dock Storage Types

From the main menu, go to Area Rentals > Setup Options > Dock Storage Types



Dock Storage Types screen displays.



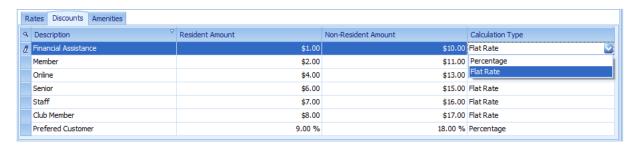
Type the **Description, Length, Width, Depth** (in feet), and **Revenue Account** #if applicable. From the drop down menu select the **Terms and Conditions** (see next section for setup details); select Waiting List Fee and Late Payment Fee (to setup, from the main menu, go to **Setup > Systems Default > Misc Fees**).

Rates, Discounts and Amenities are attached to each Dock Storage Type. Click to view the tabs.

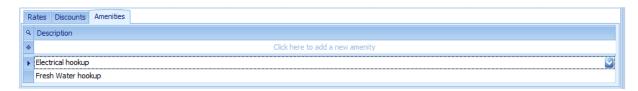




Add the **Resident** and **Non-Resident Rates** based on **Daily Weekday, Daily Weekend, Monthly, Weekly, Yearly** as applicable.



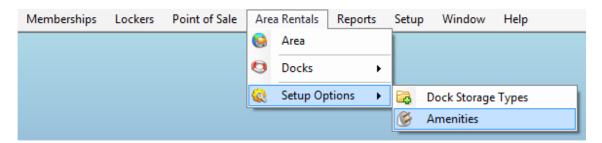
Add the **Resident** and **Non-Resident Discounts** based on the **Description**. Select **Calculation Type** between **Percentage** and **Flat Rate**. (To customize discount descriptions, from the main menu, go to **Setup > System Defaults > Custom Discounts**)



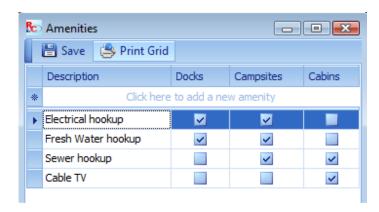
Add **Amenities** from the drop down menu to each **Dock Storage Type**. (To setup Amenities, see next section.)

Amenities Setup

From the main menu, go to Area Rentals > Setup Options > Amenities



Amenities screen displays.



Add **Description** and check the box as applicable.