One area that we have noticed problems is when you might have multiple target windows (of your target application TC 2000) open at the time that you try to establish the link. You might try to build the link again while limiting your TC 2000 application to a single open window.

Another item that can be at issue here is that it is recommended to start BOTH the Trade Ideas application and your Target application using "Run as Administrator" when you launch them (to allow access to system variables).

For use with TC 2000, we do not have a specific rule set for TC 2000, so these are the steps to follow to establish the link you need:

From the Tools menu, select the External Linking item

You will see the External Linking window:

Select the Add Link button
With your cursor over the Add External Link window, hold down the Shift key and move your mouse cursor over the Symbol (see red box below) field in the TC 2000 window and release the Shift key.

The Add External Link window should now show the current linked window as TC2000. Do not check either of the "Beginning is cut off" or "Use Alternate Method" checkboxes, and the Rule should be left set to "None". Select the OK button to accept this setting.

The External Linking window should list your TC 2000 link as enabled.
You may click the Close button to close the External Linking window and try the linking out by selecting a stock symbol and double-clicking it to see the symbol display in your charting application.

I hope that these instructions provide you enough information to correctly configure External Linking to work with your TC 2000 application. Please contact me if you need any additional assistance, and if necessary I can use a remote session to view your configuration and attempt to assist you with this.