

The Dreaded Ctrl Space End Stamp

If you are taking the QuickStep, QA, or Stamper Exams, or are actively working on a QS/QA Session, you may accidentally hit **Ctrl + Shift**, creating an **End Stamp** that can be hard to get rid of. You can differentiate these from a normal speaker ID (on the left in the screenshot below) because the End Stamp has a purple square rather than a person icon and number.



If the End Stamp is in the **middle of your text** (as above):

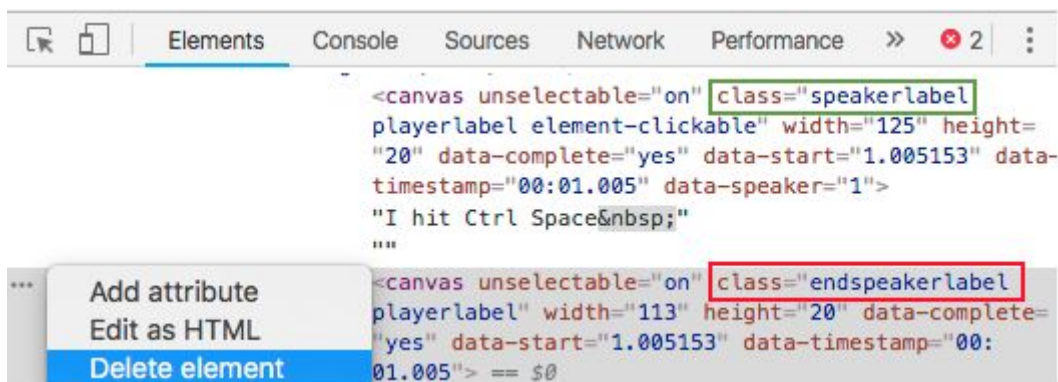
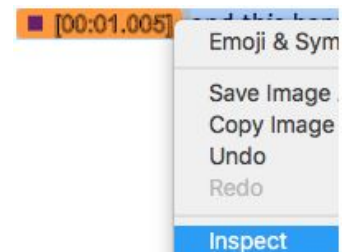
- Use the arrow keys to put your cursor after it and hit **← Backspace** (or **delete** for Mac), **OR**
- Put the cursor **before** the stamp (i.e., to the **left** of it), and hit **Delete**, **OR**
- Drag your cursor to highlight from the words immediately before to after it, thus selecting the stamp as well, then hit **Backspace**.

If the End Stamp is at the **beginning of your session/line** - i.e., there's nothing to the left of the stamp - place your cursor directly to the right of the End Stamp, **hit Space once**, then **← Backspace twice**.

If the End Stamp is at the very **end of your session/line** - nothing to the right of the End Stamp - then place your cursor directly to the left of the End Stamp, **hit Space once**, then **hit the Delete key once**.

If none of these methods work, try this:

1. **Right click** on the offending End Stamp, scroll down and click **Inspect**.
2. Your **Elements** Console will open, and you will see, highlighted, an element called: `<canvas unselectable="on" class="endspeakerlabel playerlabel`. Note in the screenshot below that a regular timestamp (shown here in green) will be labelled "speakerlabel" rather than "**endspeakerlabel**". You want to delete the **endspeakerlabel** (shown in red).



3. When you hover your mouse over the element in the console, the End Stamp will highlight on the main screen, letting you know you have the right Element selected.



4. **Right click** on the End Stamp's corresponding element, and hit **Delete element**. It will disappear before your eyes! You may then continue with your exam or session.

Tip: If you get distracted and somehow lose track of the element you wanted to delete, right click the End Stamp again, click **Inspect**, and the appropriate element will highlight again.