

# INSTITUTE FOR COMMUNITY ALLIANCES

## COORDINATED ENTRY EVENT 4.20

The Coordinated Entry Event element is designed to capture key referral and placement events, as well as the results of those events. It will help communities understand the events that go into achieving desired (and undesired) results through the Coordinated Entry system. This data element is intended to standardize data collection on core components of Coordinated Entry like access, assessment, referral, and prioritization.

ACCESS EVENTS	DEFINITION
Referral to a Prevention Assistance project	The client received a referral to a homelessness prevention assistance project; or other local equivalent project.
Problem Solving/Diversion/Rapid Resolution intervention or service	The client participated in a diversion or rapid resolution problem – solving conversation and received assistance; or other local equivalent
Referral to a scheduled Coordinated Entry Crisis Needs Assessment	The client received a referral to a Coordinated Entry Crisis Needs Assessment; or other local equivalent assessment. For a description of Crisis Needs Assessment, please see Data Element 4.19 CE Assessment.
Referral to a scheduled Coordinated Entry Housing Needs Assessment	The client received a referral to a Coordinated Entry Housing Needs Assessment; or other local equivalent assessment. For a description of Housing Needs Assessment, please see Data Element 4.19 CE Assessment
REFERRAL EVENTS	DEFINITION
Referral to postplacement/ follow-up case management	The client received a referral to a postplacement service or follow-up case management; or other local equivalent. Post-placement/follow-up case management services are services provided to clients after they have exited a residential project. These types of services are not limited to any particular project type
Referral to a Street Outreach project or services	The client received a referral to a Street Outreach project or services, or other local equivalent referral. See 2.02 Project Information for the definition of a Street Outreach project
Referral to a Housing Navigation project or services	The client received a referral to an SSO or other service only project or service for the purpose of receiving Housing Navigation services, or other local equivalent referral because a specific bed or unit in another project is not immediately available. Housing navigation services include assistance with identifying, preparing documentation for, or applying for appropriate housing, including subsidized and non
Referral to Noncontinuum services: Ineligible for continuum services	The client received a referral to non-continuum services because they were ineligible for continuum services, or other local equivalent referral. Noncontinuum services may include emergency assistance projects for those not at-risk of or experiencing homelessness.

Referral to Noncontinuum services: No availability in continuum services	Eligible clients who could not be referred to continuum services because there is no availability in continuum services, or because client was eligible but was not prioritized for continuum services or other local equivalent referral.
Referral to Emergency Shelter bed opening	The client was provided with information regarding how to access an emergency shelter bed or opening. A “referral” indicates there is an opening for the client to be housed by this project (or local equivalent).
Referral to Transitional Housing bed/unit opening	The client was provided with information regarding how to access a TH bed/unit opening. A “referral” indicates there is an opening for the client to be housed by this project (or local equivalent).
Referral to Joint TH-RRH project/unit/resource opening	The client was provided with information regarding how to access a joint component project bed/unit opening. A “referral” indicates there is an opening for the client to be housed by this project (or local equivalent).
Referral to RRH project resource opening	The client was provided with information regarding how to access a RRH bed/unit opening. A “referral” indicates there is an opening for the client to be housed by this project (or local equivalent).
Referral to PSH project resource opening	The client was provided with information regarding how to access a PSH bed/unit opening. A “referral” indicates there is an opening for the client to be housed by this project (or local equivalent).
Referral to Other PH project/unit/resource opening	The client was provided with information regarding how to access an “other PH” bed/unit opening. A “referral” indicates there is an opening for the client to be housed by this project (or local equivalent).
Referral to emergency assistance/flex fund/furniture assistance	The client was referred to a one-time, nominal financial assistance service to assist in securing or maintaining housing.
Referral to Emergency Housing Voucher (EHV)	The client was referred to an Emergency Housing Voucher (EHV) funded through the American Rescue Plan (ARP) to public housing agencies. A “referral” indicates there is an opening for the client to be housed by this project (or local equivalent).
Referral to a Housing Stability Voucher	The client was referred to a Housing Stability Voucher that is targeted to people experiencing homelessness funded through public housing agencies. A “referral” indicates there is an opening for the client to be housed by this project (or local equivalent).

LOCATION OF REFERRAL	DEFINITION
Location of Crisis Housing or Permanent Housing Referral	If a client was referred to an opening in a continuum project per response options 10-15 of Field 2 of this data element, enter the Project Name and HMIS Project ID of the referred project.

REFERRAL RESULTS	DEFINITION
Successful referral: client accepted	If a client was referred to an opening in a continuum project per response options 10-15 and 17-18 of Field 2 of this data element, subsequent follow up with the client or provider indicates the client was accepted into the project opening.
Unsuccessful referral: client rejected	If a client was referred to an opening in a continuum project per response options 10-15 and 17-18 of Field 2 of this data element, subsequent follow up with the client or provider indicates the client decided to reject the referral to the project.
Unsuccessful referral: provider rejected	If a client was referred to an opening in a continuum project per response options 10-15 and 17-18 of Field 2 of this data element, subsequent follow up with the client or provider indicates the client referral was rejected by the provider.

**If the client received a referral to a postplacement service or follow-up case management, or other local equivalent referral, subsequent follow up with the client or project indicates the client did:**

*If the client received a referral to a postplacement service or follow-up case management, or other local equivalent referral, subsequent follow up with the client or project indicates the client did - Client housed/rehoused in a safe alternative:*

No	The result of the diversion or rapid resolution problem – solving conversation and assistance or other local equivalent was that the client did not get housed/rehoused in a safe alternative and requires additional assistance.
Yes	The result of the diversion or rapid resolution problem – solving conversation and assistance or other local equivalent was that the client did not get housed/rehoused in a safe alternative and requires additional assistance.

**If the client received a referral to a postplacement service or follow-up case management, or other local equivalent referral, subsequent follow up with the client or project indicates the client did:**

*If the client received a referral to a postplacement service or follow-up case management, or other local equivalent referral, subsequent follow up with the client or project indicates the client did - Enrolled in Aftercare project:*

No	If the client received a referral to a postplacement service or follow-up case management, or other local equivalent referral, subsequent follow up with the client or project indicates the client did not enroll into the referred project.
Yes	If the client received a referral to a postplacement service or follow-up case management, or other local equivalent

	referral, subsequent follow up with the client or project indicates the client did
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