

## Setting Up Your New TriSupport™ Mattress

Congratulations on your purchase! Your premium quality LEVELsleep mattress is the result of years of research, resulting in a multi-patented design that will help you experience Level Sleep—pain-free, uninterrupted, deeply refreshing sleep.



### Unpack the Mattress

Turn the box on its side and pull the mattress from the box. Next, remove the outer plastic cling wrap by locating its end and rolling the mattress along a flat surface until you reach the end of the wrap. Don't worry, the mattress won't start expanding.



### Open the Shipping Bag—No Scissors Required!

Place the mattress on the bed frame, box springs, or flat surface on which you intend to use it. Orient the copper-colored lumbar support band face up, toward the head of the bed. Find the sealed end of the plastic and rip the seal open to allow air to enter the bag, quickly increasing the mattress's height to its pre-compression size. Remove the plastic bag.



### Use the Mattress

Your mattress is compressed and packed immediately after being assembled. This process can trap air with a mild odor (note that materials are all non-toxic, CertiPUR Certified, and US-made). We recommend pressing firmly around the side and middle of the mattress to allow fresh air to enter the mattress. After 2-3 hours your mattress will be fully decompressed and ready for use.

## Questions?

### Call Us

800.999.8831

### Email Us

support@levelsleep.com

### Visit Us

www.Levelsleep.com

### Hours

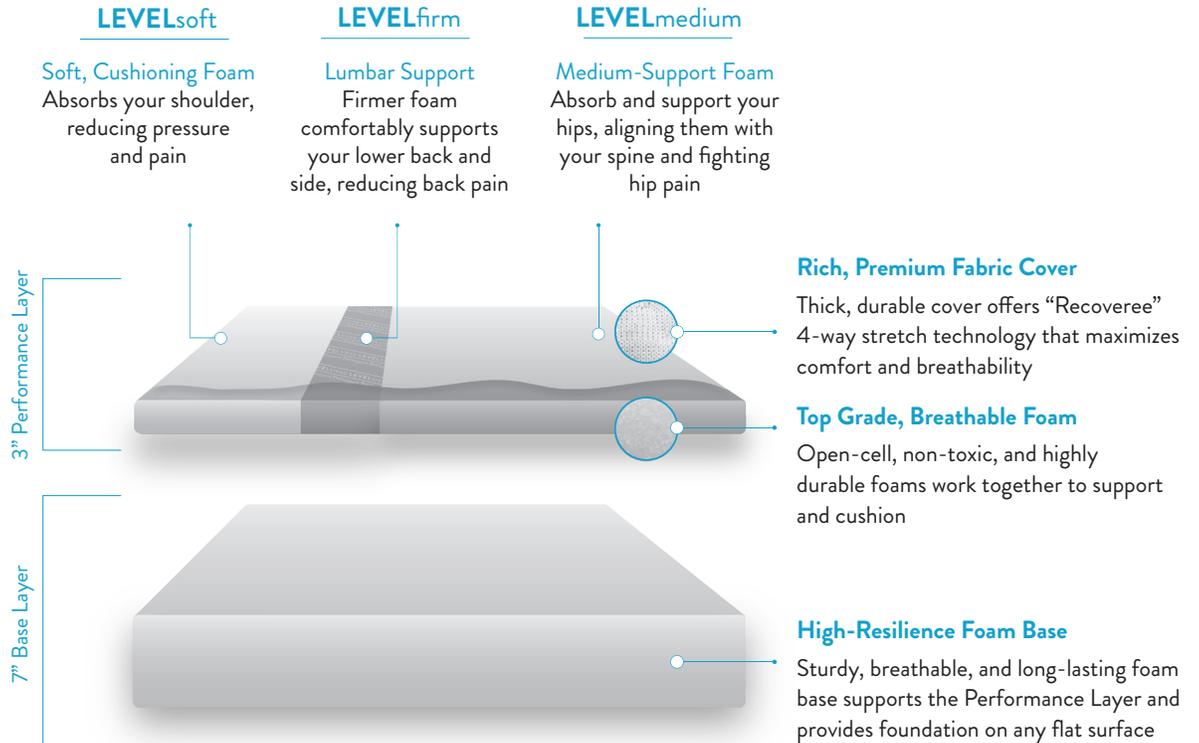
Monday-Friday,  
8 AM - 4:30 PM (PST)

**Did you know?** LEVELsleep is the creator of the Restore™ line of pillows, designed to work with our mattresses and toppers to provide deep comfort, support, and natural alignment. Learn more at [Levelsleep.com](http://Levelsleep.com).

# Getting to Know Your New TriSupport™ Mattress

Your TriSupport™ Mattress is thoughtfully designed to maximize your comfort and support. Please take a minute to familiarize yourself with its features and correct use.

## Key Features



## Positioning Your Body on the TriSupport Performance Layer



When lying on the mattress for both back and side sleeping, place your hips below the LEVELfirm lumbar zone. This ensures that your back and sides are supported while your hips and shoulders are cushioned by the LEVELmedium and LEVELsoft zones and their softer foam.

## Not in the Zone?

We offer free, raised guide strips that can help you feel your way to the lumbar zone when you're sleeping. To request yours, please call us at 800.999.8831 or email [support@levelsleep.com](mailto:support@levelsleep.com).