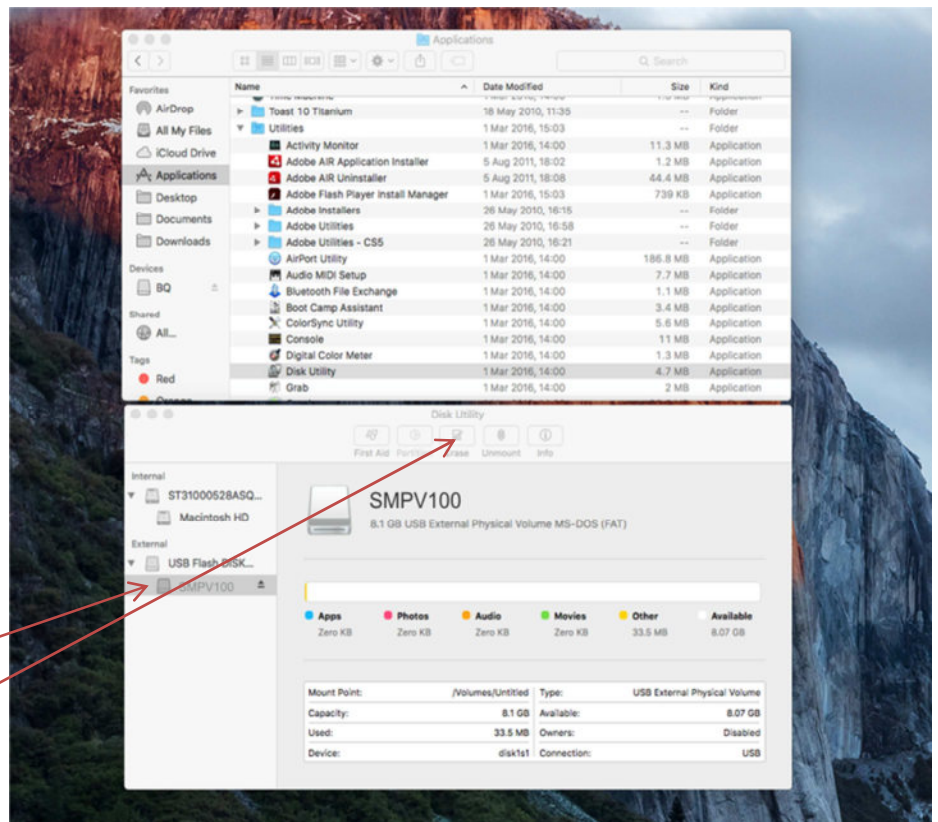


For Apple iOS MAC users

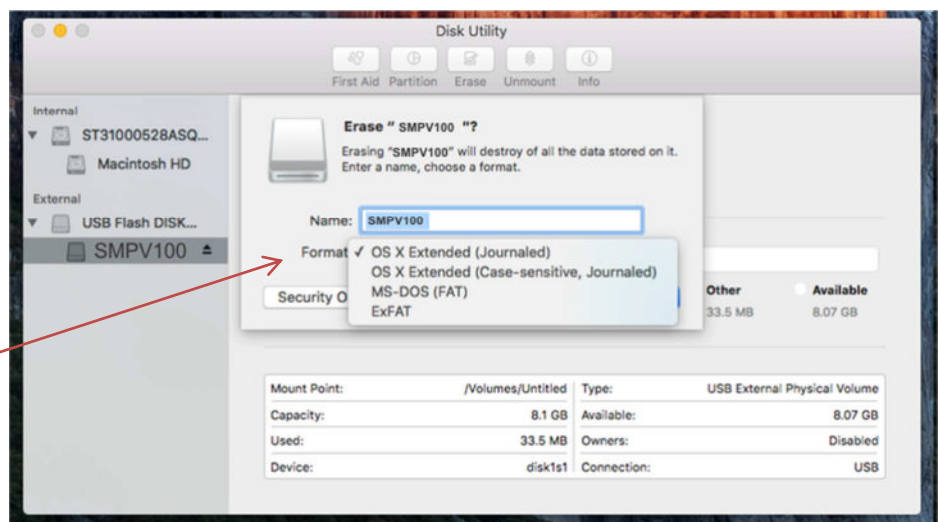
Power down the player. Plug in your USB cable to the player and computer. Then switch the power on. (You may see a new device called SMPV100 appear on your desktop – you don't need to do anything with it)

You now have to launch the 'Disk Utility' which you will find in the 'Utilites' section of 'Applications'. When this opens you will see a list of drives on the left.



Choose SMPV100 and then click on the 'Erase' option from the action buttons.

This gives you access to formatting the Music Player, but you must use the correct format. 'Disk Utility' automatically chooses 'OS X Extended' – **this will not work**, as the music player is not an Apple manufactured device.



You need to click on 'Formatting Options'. Select 'MS-DOS (FAT)'. Please note: 'ExFAT' or 'OS X' will not work.

You can change the name of the drive if you wish from SMPV100 – it won't affect anything.

Finally, click on 'Erase'.

Once complete you can copy your files to the SMPV100 device. Power down the player. Remove the USB cable to the player and computer. Switch the power on and your tunes should play.